

Tyler Olin

User Experience Designer

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Experience

Carnegie Software Engineering Institute / IT User Services

May 2020 - August 2020, Pittsburgh, PA

- Built and migrated user data from old desktops to new replacements.
- Racked and performed maintenance on a variety of servers.
- Tracked and hunted assets as part of annual inventory.

University of Pittsburgh / Lab Monitor

August 2018 - May 2020, Pittsburgh, PA

- Provided support for students and faculty with issues relating to lab software, user accounts, and lab equipment.
- Completed maintenance on hardware devices such as campus computers and printers.

Best Buy / Customer Service Specialist

November 2015 - January 2018, North Wales, PA

- Provided technical and customer support over the phone, online, and in-store while finding the best solution to keep the customer satisfied.

Education

University of Pittsburgh / BS Interactive Design

August 2017 - May 2021, Pittsburgh, PA

- GPA 3.4
- Minors in Computer Science and Spanish
- Certificate in History of the Mediterranean

Projects

412Connect / Connecting and strengthening our community

- Worked with Pitt's Center for Analytical Approaches to Social Innovation (CAASI) and a large, diverse team to develop a website to promote local black-owned businesses and help support them during the Covid-19 pandemic.
- Sketched website concepts and used Figma for designing wireframes and high-fidelity mockups.
- Used HTML, CSS, JavaScript, Bootstrap, and Python to build the website as well as Git for version control.

Skills

Design: User flows, concept sketches, wireframes, mock-ups

Web: HTML, CSS, Javascript, Bootstrap, WordPress

Environments: Windows, Linux

Tools: Adobe Creative Suite, Figma, Axure

Languages: Java, C, Python

Collaboration: Peer reviews, design critiques, self starter, detail oriented, flexible, communicative

Personal: Intermediate Spanish

Honors

Dean's List: University of Pittsburgh

Member: University of Pittsburgh Photography Club

Member: University of Pittsburgh Computer Science Club

Contestant: SteelHacks 2020 Hackathon

Interests

Language Learning: I like to connect with others by learning both programming and spoken languages.

Sports: I am passionate and competitive in everything I do and love to play hockey, soccer, and to ski.