

Mynd Data Challenge 2023

In this directory you will find a database called `mynd.db` containing 3 tables:

PROPERTIES: data of properties we manage.

- `property_id`
- `market`
- `bedrooms`
- `bathrooms`
- `square_footage`
- `year_built`
- `onboard_date` (management started)
- `offboard_date` (churn date)

TENANTS: contains tenancy data

- `tenant_id`
- `property_id`
- `move_in_date`
- `move_out_date`

CONTRACTS: lease agreements with a start date and a stipulated end date. At the end of a contract, a tenant can create a new one with a new id ("renew") or move out.

- `contract_id`
- `property_id`
- `tenant_id`
- `start_date`
- `end_date`
- `rent`

You can access it in Python like so:

```
import sqlite3
import pandas as pd

def run_query(query):
    conn = sqlite3.connect('mynd.db')
    cur = conn.cursor()
    df = pd.read_sql_query(query, conn)
    cur.close()
    return df

run_query('SELECT *
          FROM properties')
```

Questions

1. Plot monthly time series for:

- Occupancy rate:** occupied / total units managed
- Renewal rate:** % of contracts expiring each month that are renewed

2. What effect does vacancy duration have on investor retention?

Assume that concluded vacancies have no influence on future churn risk.

3. We have a group of potential investors, each with a different probability p of converting into paying customers. We can spend \$100 in a customer representative call and make $p = 25\%$, or we can send them a personalized email at a cost of \$20, which makes $p = 9\%$. What is your recommendation for the team?

Hint: Try to think how your answer changes with different values of p and customer LTV.

Notes

You can assume the following:

- The data is clean and has no errors
- All properties are onboarded vacant
- 1 property = 1 investor (Offboarding a property = Investor churning)
- If a contract is “renewed”, a new contract is created with a start date equal to the end date of the prior contract.