

Oliver Engel

Digital Product Designer

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/ EDUCATION

Master's of Human-Computer Interaction + Design

University of Washington, Seattle



Interdisciplinary Computing + the Arts

University of California, San Diego

/ WORK EXPERIENCE

Product Designer



Boundless Immigration

Seattle, WA 
July 2019 - Now 

- Collaborated with legal, business, customer service, and engineering stakeholders on projects ranging from a customer dashboard to complex internal operations tools.
- Owned the design systems and visual direction of all products; also established a comprehensive UI library.
- Shepherded multiple projects from research to sketch to launch, and learned to align stakeholder expectations with research, business goals, and design recommendations.

Product Design Intern

Collective Health

San Francisco, CA 
May 2018 - Jan 2019 

- Developed design system elements and helped ship the updates to customer-facing iOS and Android mobile apps.
- Developed interaction patterns for a complex insurance claims processing tool.
- Worked as an independent contractor after the internship, continuing to refine the mobile app design system.

Web & Graphic Designer

AS Graphic Studio

San Diego, CA 
Apr 2017 - Apr 2018 

- Worked with clients to design websites, graphics, apparel. Created custom branding for events and organizations.
- Developed websites using HTML/CSS/JS.

/ DESIGN

Design systems
Experience design
Illustration & icons
Interface design
Prototyping
Visual design

/ TOOLBELT

Arduino
Adobe Creative Suite
Figma
HTML / CSS / JS
InVision
Sketch

/ RECENT PROJECTS

Green Card Application Dashboard

Boundless Immigration

Used research insights to design and implement an evolution of a core customer experience, resulting in an application dashboard that reduced common customer reach-outs by nearly 50%.

Document Collection Experience

Boundless Immigration

Led the end-to-end design process for internal and customer-facing experiences around document collection and processing. Resulted in significant gains in processing times and drops in customer dissats.

Pitch.ai

Lean UX for an AI Startup

Sole designer on a team of 10 engineering and business students, where I crafted a machine learning web app. Used prototype testing and market research to inform features, and gave a live product demo to Seattle venture firm PSL.

See more projects over on oliverengel.com