

Oliver Engel

Product Designer

oliverengel.com
oliverengel6@gmail.com
408.685.1211

/ EDUCATION

Master's of Human-Computer Interaction + Design
University of Washington, Seattle

Interdisciplinary Computing + the Arts
University of California, San Diego

/ WORK EXPERIENCE

Product Designer Seattle, WA 
Boundless Immigration July 2019 - Now 

- Collaborated with legal, business, customer service, and engineering stakeholders on projects ranging from a customer dashboard to complex internal operations tools.
- Owned the design systems and visual direction of all products; also established a comprehensive UI library.
- Shepherded multiple projects from research to sketch to code, and learned to align stakeholder expectations with research, business goals, and design recommendations.

Product Design Intern San Francisco, CA 
Collective Health May 2018 - Jan 2019 

- Developed design system elements and helped ship the updates to customer-facing iOS and Android mobile apps.
- Developed interaction patterns for a complex insurance claims processing tool.
- Worked as an independent contractor after the internship, continuing to refine the mobile app design system.

Web & Graphic Designer San Diego, CA 
AS Graphic Studio Apr 2017 - Apr 2018 

- Worked with clients to design websites, graphics, apparel. Created custom branding for events and organizations.
- Developed websites using HTML/CSS/JS.

/ DESIGN

Design systems
Experience design
Illustration & icons
Interface design
Prototyping
Visual design

/ TOOLBELT

Arduino
Adobe Creative Suite
Figma
HTML / CSS / JS
InVision
Sketch

/ RECENT PROJECTS

Green Card Application Dashboard
Boundless Immigration

Used research insights to design and implement an evolution of a core customer experience, resulting in an application dashboard that reduced common customer reach-outs by nearly 50%.

Document Clearance Tool
Boundless Immigration

Redesigned an internal operations tool from scratch to address a growing operational backlog and to prepare for business outsourcing. Collaborated with myriad stakeholders using a large design workshop.

Pitch.ai
Lean UX for an AI Startup

Sole designer on a team of 10 engineering and business students, where I crafted a machine learning web app. Used prototype testing and market research to inform features, and gave a live product demo to Seattle venture firm PSL.

See more projects over on oliverengel.com