

#### Agenda

- Present your solutions for the first project
- Review the second capstone project
- Process from problem to insight

# **SECOND PROJECT**





# Project A – Defined question

Analysis of the firefighters dataset (and other connected datasets)

- Objective
  - Predict high risk fire areas in the city of Montreal

# Project B – Open-ended question

Using the firefighters dataset (and other connected datasets)

 You define the question that you want to solve

## Initial datasets projects A & B

#### Incidents

 http://donnees.ville.montreal.qc.ca/dataset/interventionsservice-securite-incendie-montreal

#### Fire stations

 http://donnees.ville.montreal.qc.ca/dataset/casernespompiers

# Potentially relevant datasets

- Property assessment
  - http://donnees.ville.montreal.qc.ca/dataset/unites-evaluationfonciere
- Crime
  - http://donnees.ville.montreal.qc.ca/dataset/actes-criminels
- Census Program Data
  - https://www12.statcan.gc.ca/census-recensement/2016/dp-pd/dv-vd/cpdv-vdpr/index-eng.cfm



## Project A and B - Known difficulties

- Descriptions and classifications are in French
- Multiple methods to integrate different datasets (distances, aggregations, algorithms, data sources, libraries, etc.)

## Project C – Open-ended question

 You define the business question and the data you want to use

## Project C – Open datasets

- 311 Queries
  - http://donnees.ville.montreal.qc.ca/dataset/requesteres
    ete-311

# Projects

Area	Project A	Project B	Project C
Scope	Defined question	Open-ended question	Open-ended project
Initial dataset	Firefighters dataset	Firefighters dataset	Open
Additional datasets	Open but review the datasets referenced in this presentation	Open	Open





## Grading scheme

We will use the same grading scheme in all the project types

Area		
Business question solved with data		
Use of external data		
Analysis techniques		
Visualization		
Analysis sophistication		
Visualization sophistication		
Use of additional tools		
Material coverage		
Team performance		

## Important rule

- No cheating
  - Document if you are reusing existing datasets,
    challenges and solutions
    - What is the current state of the existing resource(s)?
    - What are your discoveries/improvements?

#### **Teams**

Teams of three to four

#### Deliverables

- Workflows (Alteryx, Tableau & Python)
- Final presentation delivered during the last class (15 minutes)
- Executive report

# Executive report - Format

- Maximum 10 pages of content
- Letter Calibri, 11 pts, Normal margins
- Template with necessary sections will be published on MyCourses
- Supporting images, tables and references can be added in appendix

#### Recommended timeline

- Week 4 Project definition and data exploration
- Deadline to define the project (November 28)

- Week 5 Data cleaning & engineering
- Week 6 Data modelling & solution convergence
- Week 7 Solution improvement & documentation

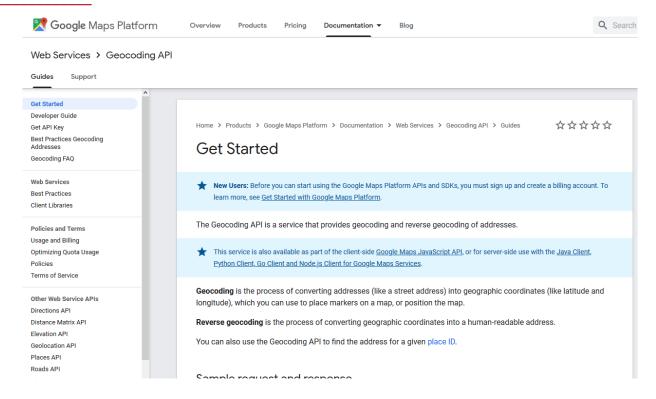
### Considerations and recommendations

- Start small
- Build your solution and model iteratively
- You don't need to use the complete datasets (years, types of calls, etc.)
- Use tools that allow you to simplify the work that needs to be done

### Workflow set-up

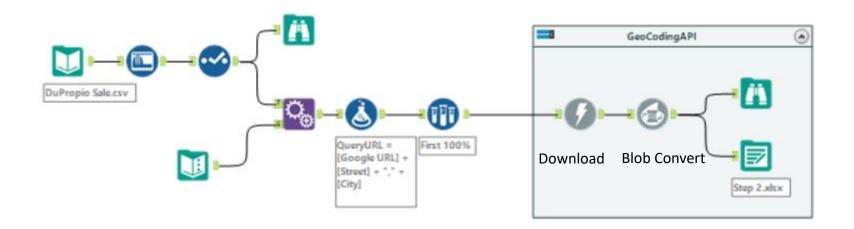
- Try to use GCP as a central repository of your data
- Enable access to the data to all team members (Python & Alteryx)

### Additional Tools - GoogleMaps - Geocoding API

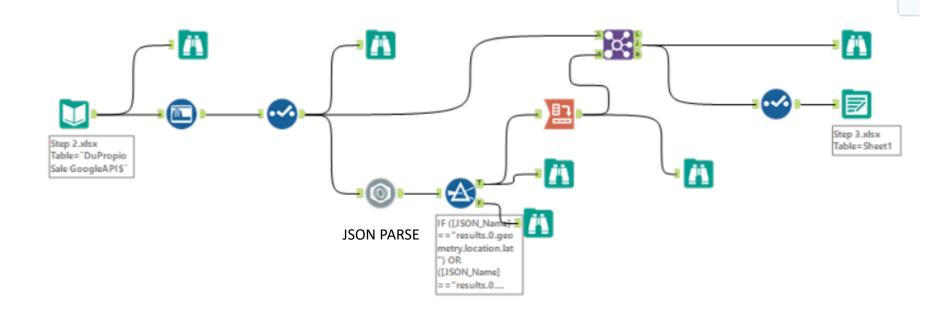


https://developers.google.com/maps/documentation/geocoding/start

### Additional Tools – Alteryx - JSON Requests (1/2)



## Additional Tools – Alteryx - JSON Requests (2/2)



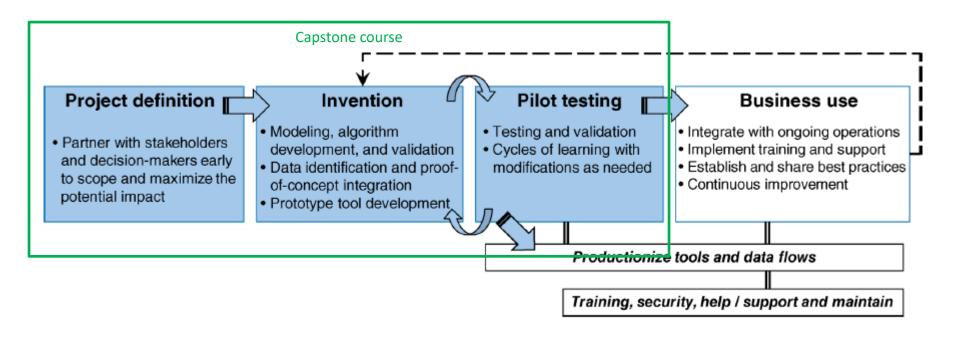
### Additional Tools – Alteryx – Spatial Group



### Considerations for analytics projects

- Before starting the project you might not know about the data sources or the data itself
- Difficult to predict what difficulties or problems you will find in the dataset or the information systems
- A data analysis project is more similar to a research and development project than a software development project

# Life cycle of analytics projects



**INFORMS Analytics Body of Knowledge** 





# **Problems** (or opportunities), the starting point

 Problem is a situation in need of a repair, improvement, or replacement



# What is the business problem?

- Too little revenue?
- Processes too slow?
- Too many returns of defective products?
- Too few customers?
- Low ad ROI?



#### Business case - Business needs

- Determination of what is prompting the need for action
- Situational statement documenting the business problem or opportunity to be addressed, including the value to be delivered
- Identification of <u>stakeholders</u> involved or affected
- Identification of the scope

#### Business case - Analysis of the situation

- Identification of organizational strategies, goals and objectives
- Identification of root causes(s) of the problem or main contributors of an opportunity
- Gap analysis of capabilities needed for the project versus existing capabilities of the organization

### Business case - Analysis of the situation

- Identification of known risks
- Identification of critical success factors
- Identification of decision criteria by which the various courses of action may be assessed

#### **Stakeholders**

 An individual, group, or organization who may affect, be affected by, or perceive itself to be affected by a decision, activity, or outcome of a project



#### **Stakeholders**

- Who will use your analysis?
- Who is affected by the problem you are trying to solve?
- Who will be affected by your analysis?
- What goals do they have regarding the problem you are trying to solve?

#### **Stakeholders**

- After you complete the project
  - What is likely to be the most useful solution, if can be found?
  - Who will benefit most? Or suffer most?

#### What **constraints** & **risks** exist?

Organizational

- Time
- Cost
- Quality
- Political
- Social
- Technical

Think not only in terms of the project development, but after your solution is implemented



## Framing a problem

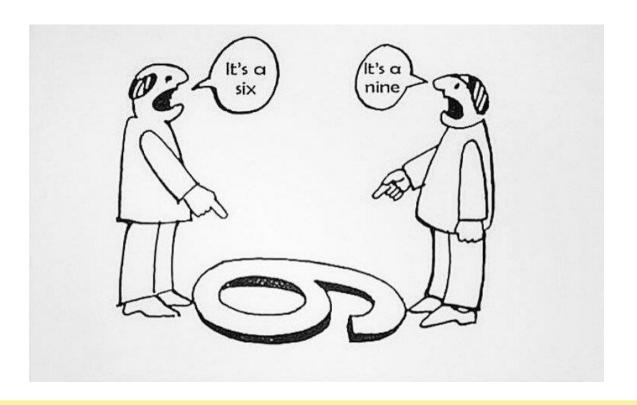
What perspectives could we use when we look at the data?

311 dataset

- Police department
- Government
- Transportation department
- Renter & landlord
- Seller & buyer



# It is all about the perspective we take



#### Perspectives

- Can you try to look a the problem from different perspectives?
  - You can do better by considering different perspectives.
- Are data analytics projects:
  - Expense
  - Investment
  - Neutral (cost of doing business)

Predictive model to estimate machine failure





#### 5Ws Tool

What	What is the problem or opportunity?
Who	Who is involved, impacted, or influential?
When	When are key milestones, deadlines, decisions?
Where	Where will the work take place?
Why	Why do we expect different outcomes than before?



## Thinking exercise

- You are developing a model to decide which employees should get a raise
  - Who are potential stakeholders?
  - What are potential risks?
  - What are potential constraints?
  - Who will benefit the most? Who will benefit the least?