**AIRLINE SATISFACTION Dataset**

The problem scenario for this dataset is to predict the airline passenger satisfaction from a dataset comprising 22 features and a ‘satisfaction’ class with 3 labels:

* Satisfied
* Neutral
* Dissatisfied

The features include gender, age, flight class, checking and inflight services, delays, and more.

This is a modified version of a dataset available online, detailing all the features:

<https://www.kaggle.com/datasets/teejmahal20/airline-passenger-satisfaction>

**OBS: you must use the modified dataset provided here, not the one you can download online.**

**As such, this problem should be solved as a multi-class problem, although you’ll find the original dataset is binary.**