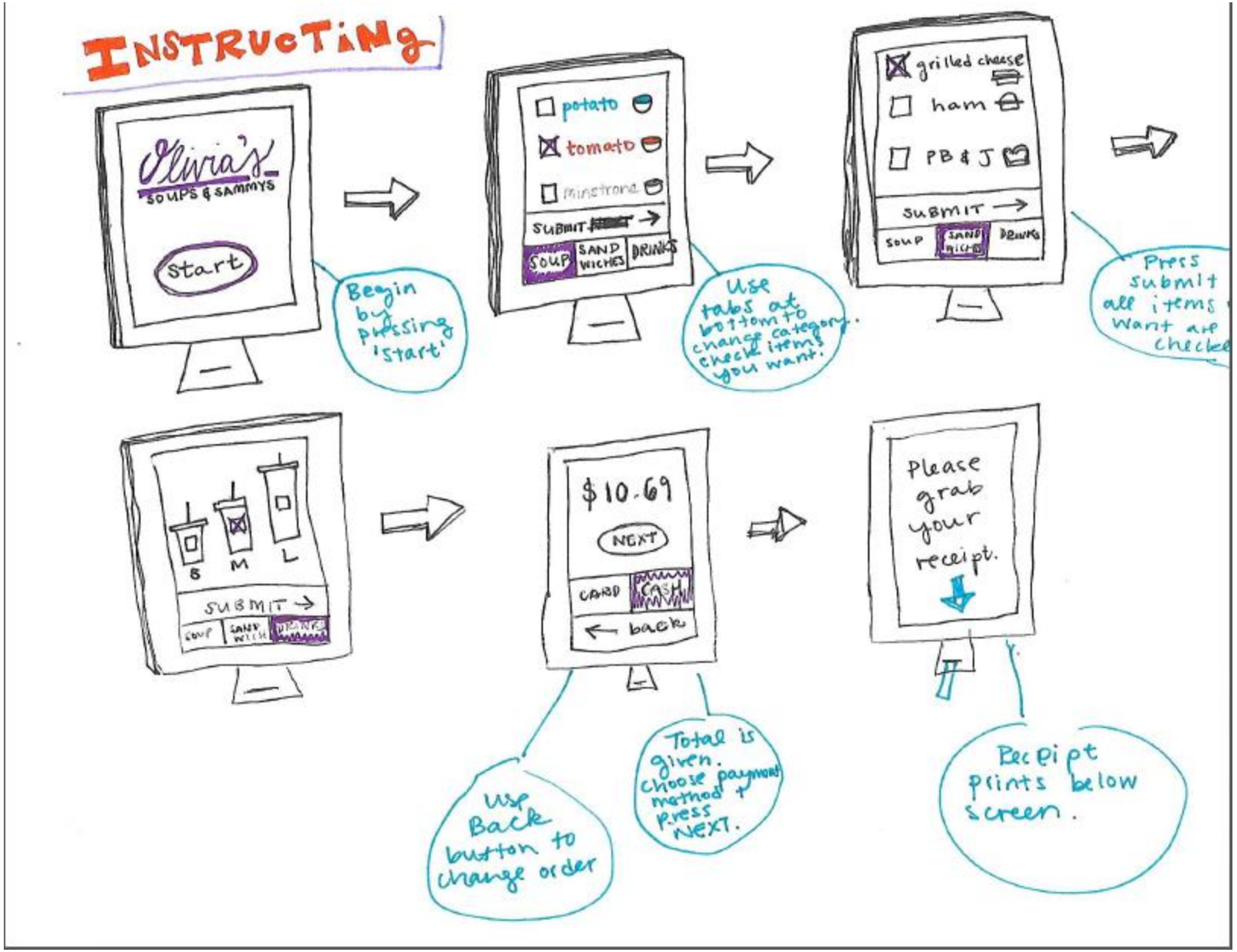
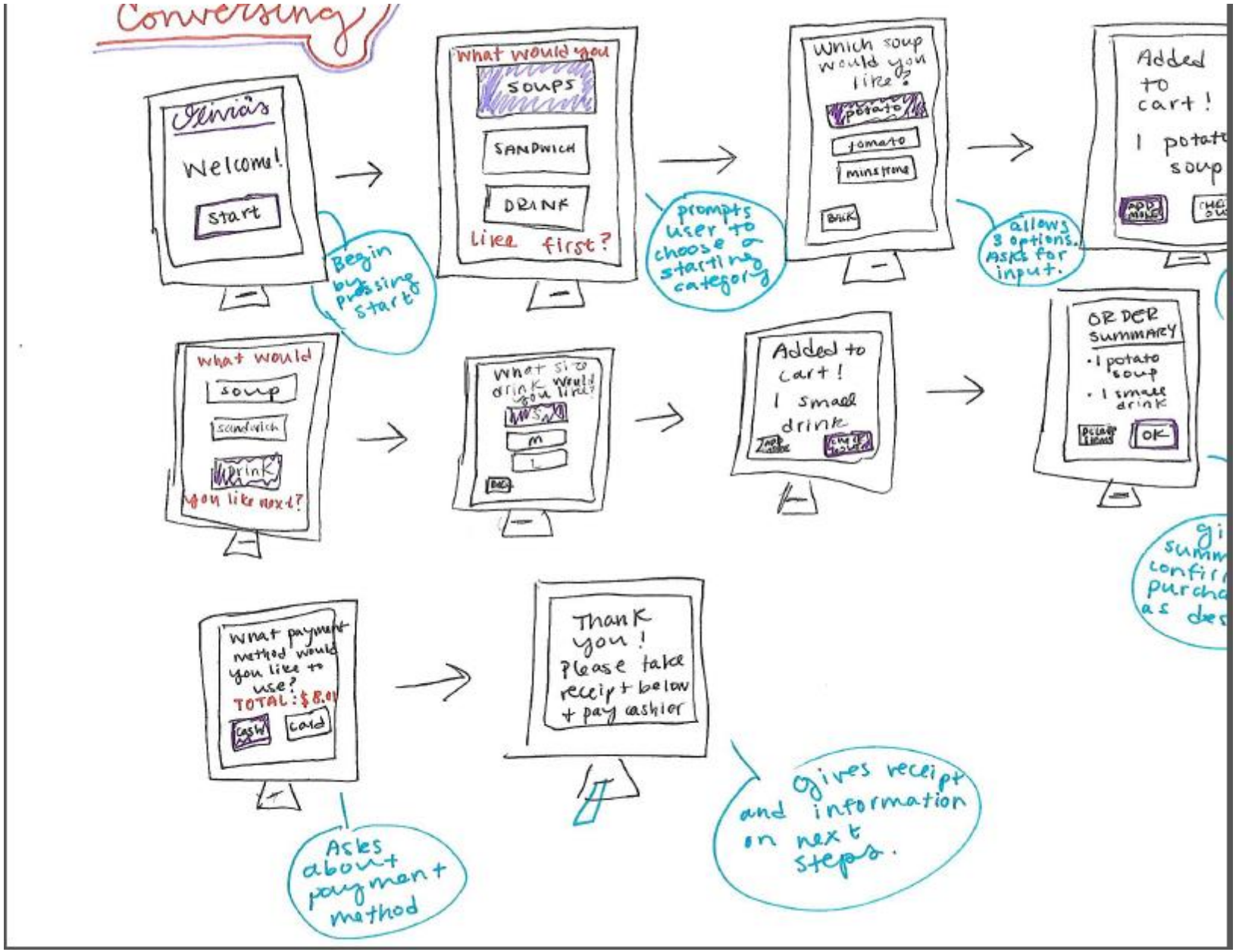

INSTRUCTING
Olivia's
SOUPS & SAMMYS
Start
Begin by pressing 'start'
potato
tomato
minestrone
SUBMIT
SOUP
SAND WICHES
DRINKS
Use tabs at bottom to change category. Check items you want.
grilled cheese
ham
PB & J
SUBMIT
SOUP
SAND WICHES
DRINKS
Press submit all items you want are checke
S
M
L
SUBMIT
SOUP
SAND WICH
DRINKS
$10.69
NEXT
CARD
CASH
back
Use Back button to change order
Total is given. Choose payment method + press NEXT.
Please grab your receipt.
Receipt prints below screen.


Conversing
Olivia's
Welcome!
Start
Begin by pressing start
What would you like first?
SOUPS
SANDWICH
DRINK
prompts user to choose a starting category
Which soup would you like?
potato
tomato
minestrone
BACK
allows 3 options. Asks for input.
Added to cart!
1 potato soup
What would you like next?
soup
sandwich
drink
What size drink would you like?
S
M
L
BACK
Added to cart!
1 small drink
ORDER SUMMARY
• 1 potato soup
• 1 small drink
OK
What payment method would you like to use?
TOTAL: $8.01
cash
card
Asks about payment method
Thank you! Please take receipt below + pay cashier
gives receipt and information on next steps.

I believe that the instructing design is better for this situation because people generally don’t need much conversation/guidance in ordering simple foods. This design allows for the user to work quickly and efficiently in choosing items off of a short menu, without the time consumption of questions from the machine.