

Olivia O'Neil

☎ (504) 421-1013

✉ oliviaoneil@att.net

EXPERIENCE

General Manager • March 2019-present

South Loop Strength and Conditioning / Chicago, IL

Lead weekly operations meetings to improve member experience and membership retention; train the front desk staff in new software, protocols, and responsibilities; implement onboarding processes for members to fit a diverse set of client desires; lead monthly employee training meetings; contact clients for check-ins

Student Researcher • March 2019-present

Institute for Food Safety and Health / Chicago, IL

Design and conduct research on consumer perception of milk beverages on the market, funded by the FDA; publish study results; prepare treatment meals for subjects; assist in blood collection and blood sample analysis; attend necessary IRB meetings to write and reform study protocols

Student Researcher • August 2018-present

Health Disparities and Resilience Lab / Chicago, IL

Assist research tasks to Dr. Nicole Legate with an objective to perform correlational research on foster care youth and likelihood to obtain nutrient deficiencies and future dietary complications

2019 Psychology Dept. Undergraduate Research Grant

Regional Operator • November 2018-March 2019

BRICK Chicago / Chicago, IL

Led gym operations, including hiring, payroll, scheduling, merchandise and branding, advertising, business partnerships, repairs and maintenance, member experience, and membership retention

Customer Service Staff • March 2018-November 2019

BRICK Chicago / Chicago, IL

Greeted gym members; gave tours, answered inquiries from prospects, and sold memberships

REFERENCES

- Todd Nief
todd@southloopsc.com
- Britt Burton-Freeman, PhD
bburton@iit.edu
- Nicole Legate, PhD
nlegate@iit.edu

Further references provided upon request.

EDUCATION

Illinois Institute of Technology
B.S., Behavioral Health and Wellness
Food Science and Nutrition Minor

Graduation: May 2021

Major GPA: 4.0

2017-2021 Camras Scholarship

2017-2020 Dean's List

SKILLS | CERTIFICATIONS

- Productivity and business management
- Written and verbal communication
- Willingness to learn
- Public speaking and presentation
- Leadership
- Precision Nutrition-L1
- CrossFit Level 1 Trainer (CF-L1)
- Red Cross First Aid/AED Certified
- Completed Collaborative Institutional Training Initiative
- Completed National Institute of Health Human Subjects Research Training

INVOLVEMENT

2020 Ray Graham Special Education Training Center

2019-present Tent City Volunteer

2017-present IIT UNICEF Chapter

2017-2019 IIT Student Gift Committee

2017-2018 Camras Executive Board