

Olivia Wissig

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Objective

Seeking a challenging career opportunity as a software engineer that will allow me to grow my programming skills and contribute to the success of the company.

Work Experience

Home EcoSystem Wireless QA Engineer (Corporate Development Experience), Apple Inc. **January 2021 - June 2021**
Cupertino, California

- Experienced in-depth, hands-on functional testing and troubleshooting of wireless issues with devices using Thread technology.
- Leveraged programming and scripting skills in python by automating test suites to improve efficiency.
- Provided feedback to developers after testing software bug fixes and build updates to prevent software regression.

Technical Expert, Apple Inc.

September 2017 - Current

San Francisco, California

- Providing customer support at the Genius Bar for both software and hardware problems across a wide range of Apple iOS devices.
- Apple Certified iOS Technician.

Quality Engineer Intern, ServiceNow

May 2019 - August 2019

Santa Clara, California

- Wrote, edited, and executed automated regression testing for pre-released software products.
- Wrote and performed manual tests for mobile user interface.
- Using agile programming methodology, worked in a scrum to manage our testing processes.

Sales Associate, Nike Factory Store

August 2016 - August 2017

San Jose, California

Sales Associate, Sports Authority

March 2016 - July 2016

San Jose, California

Paid Intern, Stanford University

April 2015 - July 2015

Stanford, California

- Formatted and assigned verification tokens that allow Stanford employees to access their email and network account through the Stanford University portal.

Education

San Francisco State University, *San Francisco, CA*

2017 - 2020

Computer Science B.S.

De Anza College, *Cupertino, CA*

2015 - 2017

Focus in Computer Science

Extracurricular

Intercollegiate Basketball 2015 - 2017

- De Anza College, received 2016-2017 First-Team All-League Award for CCCAA

Varsity Basketball 2011 - 2015

- Cupertino High School, received 2014-2015 Most Valuable Player for SCVAL El Camino

Certifications

Apple iOS Technician Certification

Technical Skills

Languages

JavaScript, Python, R, HTML, CSS, C/C++, Ruby, MySQL, React Native

Operating Systems

OS X, Windows, Linux/Unix

Applications

Adobe Photoshop, Adobe Premiere, Git/Github, Microsoft Office, Google Suite, Apple services, Slack, Xcode,