
OLIVIER JEUNEN

Edinburgh, United Kingdom

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PROFESSIONAL EXPERIENCE

ShareChat <i>Lead Applied Scientist</i>	December 2022 – Present <i>Edinburgh, United Kingdom</i>
Research centred around recommendation, measurement, experimentation, and optimisation.	
Amazon <i>Postdoctoral Scientist</i>	December 2021 – November 2022 <i>Edinburgh, United Kingdom</i>
“Early-Career Scientist” Programme, researching machine learning and causal inference in advertising.	
Spotify <i>Research Scientist Intern</i>	June 2021 – August 2021 <i>London, United Kingdom</i>
Research centred around the intersection of causal inference and machine learning.	
Facebook (Meta) <i>Research Engineer Intern</i>	September 2020 – November 2020 <i>London, United Kingdom</i>
Research centred around uncertainty estimation for causal models in computational advertising.	
Criteo AI Lab <i>Research Scientist Intern</i>	June 2019 – September 2019 <i>Paris, France</i>
Research centred around applications of counterfactual inference for recommender systems.	
University of Antwerp <i>(Pre-/Post-)Doctoral Research Scientist</i>	October 2017 – November 2021 <i>Antwerp, Belgium</i>
Research focused on implicit-feedback recommender systems and their evaluation in the Adrem Data Lab.	
Froomle (<i>University of Antwerp spin-off</i>) <i>Data Scientist</i>	August 2017 <i>Antwerp, Belgium</i>
Back-end development for a real-time recommendation architecture.	
PrediCube (<i>University of Antwerp spin-off</i>) <i>Data Scientist & Research Intern</i>	July 2016 – June 2017 <i>Antwerp, Belgium</i>
Research on distributed learning for computational advertising.	
Technicolor <i>Data Scientist & Research Intern</i>	September 2015 – June 2017 <i>Antwerp, Belgium</i>
Research internships, student jobs and M.Sc. thesis focused on machine learning applications with IoT data.	

EDUCATION

University of Antwerp, Belgium			
Ph.D. in Computer Science	Thesis: <i>Offline Approaches to Recommendation with Online Success</i>		2017 – 2021
M.Sc. in Computer Science	Minor: Data Science & Research	<i>Magna cum laude</i>	2015 – 2017
B.Sc. in Computer Science		<i>Cum laude</i>	2012 – 2016
Erasmus exchange semester	University of Edinburgh, United Kingdom		Jan.–June 2015
High School: Moretus, Belgium	Latin–Mathematics (option extra mathematics)		2006 – 2012

TECHNICAL SKILLS & RESEARCH INTERESTS

Programming	C, C++, Java, Python, SQL
Frameworks	Apache Hive, Numpy, Pandas, PyTorch, Scipy, Scikit-Learn, Apache Spark, Tensorflow
Research Focus	Causality, contextual bandits, information retrieval, machine learning, recommender systems
Languages Spoken	English, Dutch, French (basic)

HONOURS, AWARDS & ACHIEVEMENTS

AdKDD workshop at KDD '22	Best Paper Award
RecSys '21, '22, '23	Three consecutive Outstanding Reviewer Awards
RecSys '21	Best Student Paper Award
WWW '21	Student Scholarship Award
RecSys '19	SIGCHI Travel Grant
Criteo's RecoGym Challenge 2020	Led a team of MSc students to 1 st place

(INVITED) TALKS, KEYNOTES & GUEST LECTURES

Jan. '24 Pessimistic Decision-Making for Recommender Systems	Meta, USA, Online
Dec. '23 <i>Invited Panel Discussion</i>	DBWRS '23, BE
Dec. '23 Pessimistic Decision-Making for Recommender Systems	DBWRS '23, BE
Aug. '23 Off-Policy Learning to Bid with AuctionGym	Tubi, USA, Online
July '23 Pessimistic Decision-Making for Recommender Systems	University of Glasgow, UK
Apr. '23 Probabilistic Position Bias Models for Short-Video Recommendations	ECIR '23 Industry Day, IE
Oct. '22 Learning to Bid with AuctionGym	Indeed, USA, Online
June '22 Pessimistic Decision-Making for Recommendation	PRS Workshop, Netflix, CA, USA
Apr. '22 Machine Learning Challenges in Advertising at Amazon	<i>Guest Lecture</i> at University of Antwerp, BE
Apr. '22 Advances in Bandit Learning for Recommendation	Booking.com, NL, Online
Feb. '22 Embarrassingly Shallow Auto-Encoders for Dynamic Collaborative Filtering	DIR '21, NL, Online
Dec. '21 <i>Podcast Interview</i>	"Recsperts: Recommender Systems Experts" series.
Nov. '21 Advances in Bandit Learning for Recommendation	RMIT University, AUS, Online
Oct. '21 The Quest for Recommendations with Online Success	Keynote: ORSUM Workshop at RecSys '21, NL
Sept. '21 Advances in Bandit Learning for Recommendation	University of Amsterdam, NL
Aug. '21 Pessimistic Reward Models for Off-Policy Learning in Recommendation	Spotify, UK & USA, Online
July '21 Realigning Offline Objectives with Online Success	Farfetch, PT, Online
Mar. '21 Recommender Systems as (Offline) Bandit Learning	Cornell University, USA, Online
Dec. '20 Joint Policy-Value Learning for Recommendation	DIR '20, BE, Online
Aug. '20 Joint Policy-Value Learning for Recommendation	AISC "ML Explained" Seminars, CAN, Online
Feb. '20 Counterfactual Policy Learning for Recommendation	SMiLe '20, DE
Dec. '19 Counterfactual Policy Learning for Recommendation	DBDBD '19, NL
Nov. '19 Efficient Similarity Computation for Collaborative Filtering in Dynamic Environments	DIR '19, NL
Nov. '19 Revisiting Offline Evaluation for Implicit-Feedback Recommender Systems	Uni. of Glasgow, UK
Sept. '19 Counterfactual Policy Learning for Recommendation	Data Science Meetups, BE

TEACHING & TUTORIALS

Mar. '24 Practical Bandits: An Industry Perspective	WSDM '24, MX
May '23 Practical Bandits: An Industry Perspective	WWW '23, TX, USA
Apr. '21 Recommender Systems through the Lens of Decision Theory	WWW '21, Online
July '20 A Gentle Introduction to Recommendation as Counterfactual Policy Learning	UMAP '20, Online
Sept. '19 Bandit Feedback and Likelihood Models for Recommendation	RecSys Summer School, SWE
June '19 Neural Networks and Causal Recommendation	Data Science Summer School, École Polytechnique, FR
'17-'21 Research Thesis Supervisor and Jury Member	M.Sc. Computer Science, University of Antwerp, BE
'17-'20 Artificial Intelligence Project	M.Sc. Computer Science, University of Antwerp, BE

OPEN-SOURCE PROJECTS

AuctionGym	A Reinforcement Learning Simulator for Online Advertising	GitHub: amzn/auction-gym/
RecoGym	A Reinforcement Learning Simulator for Recommender Systems	GitHub: criteo-research/reco-gym/
Various	Implementations of published algorithms & methods	GitHub: olivierjeunen

PATENTS

- A Method for Allocating Frequency Channels to a Plurality of Neighbouring Access Points.
O. Jeunen, E. Zeljkovic, P. Bosch, K. Van Doorselaer, N. Godman. June 2017. eu 17305724.1 – 1875.

PEER-REVIEWED ACADEMIC PUBLICATIONS

Journal Articles

1. Scheduling on a Budget: Avoiding Stale Recommendations with Timely Updates. Elsevier MLWA, 2023
R. Verachtert, **O. Jeunen** and B. Goethals.
2. Pessimistic Decision-Making for Recommender Systems. ACM ToRS, 2022
O. Jeunen and B. Goethals.
Special Issue on Highlights of RecSys '21
3. Embarrassingly Shallow Auto-Encoders for Dynamic Collaborative Filtering. Springer UMUAI. 2022
O. Jeunen, J. Van Balen and B. Goethals.
Special Issue on Dynamic Recommender Systems and User Modelling (DyRSUM)

Conference Papers

4. Learning-to-Rank with Nested Feedback. ECIR '24
H. Sagtani, **O. Jeunen** and A. Ustimenko.
5. Variance Reduction in Ratio Metrics for Efficient Online Experiments. ECIR '24
S. Baweja, N. Pokharna, A. Ustimenko and **O. Jeunen**.
6. Ad-load Balancing via Off-policy Learning in a Content Marketplace. WSDM '24
H. Sagtani, M. G. Jhawar, R. Mehrotra and **O. Jeunen**.
7. On Gradient Boosted Decision Trees and Neural Rankers: A Case-Study on Short-Video Recommendations. FIRE '23
O. Jeunen, Sagtani, Doi, Karimov, Pokharna, Kalim, Ustimenko, Green, Mehrotra and Shi.
8. A Probabilistic Position Bias Model for Short-Video Recommendation Feeds. RecSys '23
O. Jeunen.
9. Off-Policy Learning to Bid with AuctionGym. KDD '23
O. Jeunen, S. Murphy and B. Allison.
10. Disentangling Causal Effects from Sets of Interventions in the Presence of Unobserved Confounders. NeurIPS '22
O. Jeunen, C. M. Gilligan-Lee, R. Mehrotra and M. Lalmas.
11. Pessimistic Reward Models for Off-Policy Learning in Recommendation.  Best Student Paper Award at RecSys '21
O. Jeunen and B. Goethals.
12. Top- K Contextual Bandits with Equity of Exposure. RecSys '21
O. Jeunen and B. Goethals.
13. Closed-Form Models for Collaborative Filtering with Side-Information. RecSys '20
O. Jeunen, J. Van Balen and B. Goethals.
14. Joint Policy-Value Learning for Recommendation. KDD '20
O. Jeunen, D. Rohde, F. Vasile and M. Bompai.
15. Efficient Similarity Computation for Collaborative Filtering in Dynamic Environments. RecSys '19
O. Jeunen, K. Verstrepren and B. Goethals.
16. Revisiting Offline Evaluation for Implicit-Feedback Recommender Systems. RecSys '19
O. Jeunen.

17. A Machine Learning Approach for IEEE 802.11 Channel Allocation.
O. Jeunen, P. Bosch, M. Van Herwegen, K. Van Doorselaer, N. Godman and S. Latré. CNSM '18

Workshop Papers

18. RecFusion: A Binomial Diffusion Process for iD Data for Recommendation.
 G. Bénédicte, **O. Jeunen**, S. Papa, S. Barghav, D. Odijk and M. de Rijke. GenRec '23
at CIKM
19. A Common Misassumption in Online Experiments with Machine Learning Models.
O. Jeunen. PERSPECTIVES '23
at RecSys
20. Offline Recommender System Evaluation under Unobserved Confounding.
O. Jeunen and B. London. CONSEQUENCES '23
at RecSys
21. Ad-load Balancing via Off-policy Learning in a Content Marketplace.
 H. Sagtani, M. G. Jhawar, R. Mehrotra and **O. Jeunen**. CONSEQUENCES '23
at RecSys
22. A Probabilistic Position Bias Model for Short-Video Feeds.
O. Jeunen. ML4SM '23
at WWW
23. A Probabilistic Framework to Learn Auction Mechanisms via Gradient Descent.
O. Jeunen, L. Stavrogiannis, A. Sayedi and B. Allison. AI4WebAds '23
at AAAI
24. Learning to Bid with AuctionGym.
O. Jeunen, S. Murphy and B. Allison. 🏆 Best Paper Award at AdKDD '22
at KDD
25. Disentangling Causal Effects from Sets of Interventions in the Presence of Unobserved Confounders.
O. Jeunen, C. M. Gilligan-Lee, R. Mehrotra and M. Lalmas. WHY '21
at NeurIPS
26. Offline Evaluation of Reward-Optimizing Recommender Systems: The Case of Simulation.
 I. Aouali, A. Benhalloum, M. Bompaire, B. Heymann, **O. Jeunen**, D. Rohde, O. Sakhi and F. Vasile. SimuRec '21
at RecSys
27. An Empirical Evaluation of Doubly Robust Learning for Recommendation.
O. Jeunen and B. Goethals. REVEAL '20
at RecSys
28. Three Methods for Training on Bandit Feedback.
 D. Mykhaylov, D. Rohde, F. Vasile, M. Bompaire and **O. Jeunen**. CausalML '19
at NeurIPS
29. Learning from Bandit Feedback: An Overview of the State-of-the-art.
O. Jeunen, D. Mykhaylov, D. Rohde, F. Vasile, A. Gilotte and M. Bompaire. REVEAL '19
at RecSys
30. On the Value of Bandit Feedback for Offline Recommender System Evaluation.
O. Jeunen, D. Rohde and F. Vasile. REVEAL '19
at RecSys
31. Predicting Sequential User Behaviour with Session-based Recurrent Neural Networks.
O. Jeunen and B. Goethals. WSDM Cup '19
at WSDM
32. Fair Offline Evaluation Methodologies for Implicit-Feedback Recommender Systems with MNAR Data.
O. Jeunen, K. Verstrepen and B. Goethals. REVEAL '18, *at RecSys*

Tutorials

33. Practical Bandits: An Industry Perspective (*extended*).
 B. van den Akker, **O. Jeunen**, Y. Li, B. London, Z. Nazari and D. Parekh. WSDM '24
34. Practical Bandits: An Industry Perspective.
 B. van den Akker, **O. Jeunen**, Y. Li, B. London, Z. Nazari and D. Parekh. WWW '23
35. Recommender Systems through the Lens of Decision Theory.
 F. Vasile, D. Rohde, **O. Jeunen**, A. Benhalloum and O. Sakhi. WWW '21

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36. A Gentle Introduction to Recommendation as Counterfactual Policy Learning. UMAP '20
F. Vasile, D. Rohde, **O. Jeunen** and A. Benhalloum.

Demonstrations

37. Interactive Evaluation of Recommender Systems with SNIPER – An Episode Mining Approach. RecSys '19
S. Moens, **O. Jeunen** and B. Goethals.

Workshop Proposals

38. CONSEQUENCES – Causality, Counterfactuals & Sequential Decision-Making for Recommender Systems.
O. Jeunen, T. Joachims, H. Oosterhuis, Y. Saito, F. Vasile and Y. Wang. RecSys '23
39. CONSEQUENCES – Causality, Counterfactuals & Sequential Decision-Making for Recommender Systems.
O. Jeunen, T. Joachims, H. Oosterhuis, Y. Saito and F. Vasile. RecSys '22

Preprints

40. On (Normalised) Discounted Cumulative Gain as an Off-Policy Evaluation Metric for Top- n Recommendation.
O. Jeunen, I. Potapov and A. Ustimenko.

Graduate Theses

1. Offline Approaches to Recommendation with Online Success. Ph.D. in Computer Science – 2021
Promotor: prof. dr. Bart Goethals.
Committee: prof. drs. Toon Calders, Maarten de Rijke, Floris Geerts, Thorsten Joachims, and Mounia Lalmas.
2. Data-Driven Frequency Planning in IEEE 802.11 Networks. M.Sc. in Computer Science – 2017
Promotor: prof. dr. Steven Latré. *Summa cum laude*

PROFESSIONAL SERVICE

Organising Committee

Dutch-Belgian Information Retrieval Workshop (**DIR**) '20
Web chair for **RecSys** '22–'23
CONSEQUENCES Workshop at **RecSys** '22–'23
Publicity chair for **RecSys** '24
Industry Day chair or **ECIR** '24

Program Committee

RecSys '21–'23
ORSUM Workshop at **RecSys** '21–'23
LERI Workshop at **RecSys** '23
NORMALize Workshop at **RecSys** '23
PERSPECTIVES Workshop at **RecSys** '23
RecSys Challenge Workshop at **RecSys** '23
WWW '22
SIGKDD '22–'23
EvalRS Workshop at **KDD** '23
WSDM '22–'24
CIKM '23
SIGIR '23–'24
ECIR '24

Reviewer

ACM Transactions on Information Systems (**ToIS**)
ACM Transactions on Recommender Systems (**ToRS**)
IEEE Transactions on Knowledge & Data Engineering (**TKDE**)
Springer Data Mining and Knowledge Discovery (**DAMI**)
Springer Machine Learning (**ML**)
CHI '23
AISTATS '24