Potential data providers, and …customers 😉

Best Help Desk Outsourcing Service Providers

- #1) ScienceSoft (Texas, US)
- #2) XACT (Orlando, Florida)
- #3) Dataprise (Maryland, USA)
- #4) CGS Inc. (New York, USA)
- #5) CMS (Columbus, Ohio)
- #6) Buchanan Technologies (Grapevine, Texas, US)
- #7) Global Help Desk Services (Connecticut, US)
- #8) Giva (Sunnyvale, CA)
- #9) 31West (California, US)
- #10) Auxis (Florida, US)
- #11) Conduent Service Desk Outsourcing (New Jersey, US)

Source :
https://www.softwaretestinghelp.com/help-desk-outsourcing-services/

Examples of available speech recognition datasets

http://catalog.elra.info/en-us/repository/search/?q=&selected_facets=languageNameFilter_exact%3AEnglish

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Paper article found on https://arxiv.org

Classification of Emotions and Evaluation of Customer Satisfaction from Speech in Real World Acoustic Environments