Ollie Church / Software Engineer

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Current Role -

Software Engineer

Jan 2023 - present

Salary Finance

Fintech company building responsible financial products and educational resources.

- Deliver hypercritical packages ahead of schedule, working full-stack with C#, .Net, Vue, Typescript, and AWS.
- Collaborate within cross-functional teams, using Agile frameworks to complete business requirements.
- Drive initiatives to significantly reduce production issues, resulting in a 98.8% decrease in customer application faults backlog.
- Create efficient and user-friendly documentation, to enhance knowledge-sharing and productivity.

Junior Software Dev Apr 2022 - Dec 2022 Promoted with 'Outstanding' performance review

Maxwell Mysteries -

Interactive, play-at-home puzzle game series following the cases of 1930s detective Larry Maxwell. First two in the series available to purchase from Paradox Parlours Escape Rooms.

- ☑ React Router

☑ API Calls

▼ Finished Product

600+ users, ~£7000 of profit and <u>5 star reviews</u>.

Play the demo at mysteries-demo.co.uk

-A Little About Me-

As a puzzle addict turned coding enthusiast, I bring with me four years of experience managing a small team focused on providing five-star customer service to over 31,000 happy players.

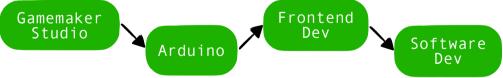
My love of escape rooms has taught me three valuable tips: search, speak, and keep it simple. I apply the same approach in software engineering by finding relevant tools and knowledge, communicating effectively with my team, and seeking out the simplest solutions to problems.

See more at OllieChurch.co.uk



Learning To Code —

On a cold February night in 2019 I wrote my first line of code. It moved a cartoon cat head across a blank screen.



Along side my own google-fuelled, experimental projects, I completed the <u>Scrimba</u> Frontend Developer Career Path. I spoke with Alex Booker about my career change on the <u>Scrimba</u> Podcast.

Other Education -

University Of East Norfolk Hobart High Surrey Sixth Form School

1st Class 3 A Levels (A - B) 11 GCSEs
BA (Hons) Acting 1 AS Level (A * - B)

Previous Experience -

Operations Manager

2018 - 2022

Paradox Parlours

An entertainment company providing live escape experiences, puzzle trails and online games.

- Ensured excellent customer service from a growing team. Boosted 5 star TripAdvisor ratings from ~100 to 750+, at a 5 to 4 star ratio of 75:1. There are no ratings less than 4 stars.
- Expanded team from 3 to 11 people. Devised training programme for quick and effective onboarding.
- Created electronic puzzles using Arduino code and debugging existing code (Arduino and Javascript).
- Co-ordinated 'by appointment' corporate and group bookings to fit client requirements. This included invoicing.

Acting Tutor & Actor

2015 - 2022

Freelance

- ☐ Built relationships with a large variety of contacts across the creative industries which have been useful in my other roles.
- Delivered ~1000 hours of performance lessons and workshops for young people. Setting personal goals for students and working towards success.
- Worked to a brief, producing workshops and performance pieces in different mediums. Everything from a drama workshop on the English Civil War, to short films, audio scripts and murder mysteries.

Events Supervisor/Admin

2012 - 2018

G Live

Flagship 1000 seat venue for HQ Theatres.

- ☐ Team co-ordination during dinner and party events of 500+ attendees. Pre-empting and swiftly counteracting problems.
- Maintained spreadsheets (including sales figures), processed orders and invoices, central point for internal communications.
- Progressed team upselling/cross-selling targets while assisting customers in sales and enquiries.

Office Admin/Promo Team 2011 - 2019

Eagle Radio

- Closely collaborated with the Managing Director to deliver large scale annual projects across Surrey and Hampshire, with improved engagement year on year.
- Friendly first point of contact for guests, ensured site security and provided internal communications.

IT Assistant

2011 - 2011

BBC Fire Protection

- Prepared over 100 laptops for national deployment to engineers.
- Produced clear documentation for future staff on how to complete the process.

github.com/ollieChurch

linkedin.com/in/olliechurch

References available on request