7. I believe I could become productive quickly using this system.

Leave blank for N/A.

Mark only one oval.

	1	2	3	4	5	6	7	
Strongly Agree	◯	◯	◯	◯	◯	◯	◯	Strongly Disagree

8. The system gave error messages that clearly told me how to fix problems.

Leave blank for N/A.

Mark only one oval.

	1	2	3	4	5	6	7	
Strongly Agree	◯	◯	◯	◯	◯	◯	◯	Strongly Disagree

9. Whenever I made a mistake using the system, I could recover easily and quickly.

Leave blank for N/A.

Mark only one oval.

	1	2	3	4	5	6	7	
Strongly Agree	◯	◯	◯	◯	◯	◯	◯	Strongly Disagree

10. The information (such as online help, on-screen messages, and other documentation) provided with this system was clear.

Leave blank for N/A.

Mark only one oval.

	1	2	3	4	5	6	7	
Strongly Agree	◯	◯	◯	◯	◯	◯	◯	Strongly Disagree