Below is the formulation for the load balancing problem. We define some L such that this is the maximum tolerated difference between the highest and lowest demand faced

Sets

C set of Customers F set of Facilities

Parameters

c_{ij}
$$(i,j) \in C \times F$$
 cost of assigning customer i to facility j k_f $f \in F$ cost of opening facility f

Variables

$$x_{ij} \in \{0,1\}$$
 $(i,j) \in C \times F$ Assigning customer i to facility j $b_f \in \{0,1\}$ $f \in F$ Opening facility f

Objective

$$\min \sum_{(i,j)\in C\times F} c_{ij}x_{ij} + \sum_{f\in F} k_f b_f \tag{1}$$

Constraints

$$\sum_{j \in F} x_{ij} = 1 \qquad \forall i \in C \tag{2}$$

$$x_{ij} \le b_j$$
 $\forall (i,j) \in C \times F$ (3)