

OLU WILSON OSAJERE

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PROFESSIONAL EXPERIENCE

AMDOCS/RFST Inc. (AT&T Mobility). Radio Frequency Network Test Engineer (Apr 2013 – Present)

Working on team assigned to CDMA and LTE network projects around the country. Gathering and analyzing drive test data to improve key performance indicators such as dropped calls, blocked calls, access failures and hand-off failures. Performed routine analysis, parameter changes and benchmarking as assigned by project manager. Optimized existing networks by adjusting radio network parameters and recommending possible solutions to hardware issues.

Innovative Network Solutions. Monroe, North Carolina. Enterprise Telecommunications Specialist. (Jan 2009 - Mar 2013)

Performed thorough network analysis by communicating directly with clients on their needs; evaluating existing infrastructure, preparing documentation, and reporting directly to project managers.

Coordinated and supervised installation of video, broadband, and digital telephony services for national carrier in accordance with SCTE codes and specifications.

Conducted end user testing upon project completion, and provided clients with a detailed documentation of products and services; ensuring overall client satisfaction.

ITG Global Inc. Charlotte, North Carolina. Business Analyst / Operations Manager. (2005-2007)

Managed daily operations of regional network integration start-up. Prepared and routed work order tickets to contractors, explained the project scope, resolved technical issues, ensured timely project completion, and overall client satisfaction. Prepared and forwarded project status reports to project team.

Reviewed operational budget and revenue targets in management meetings. Tracked contractor billing, compiled data, and prepared contractor expense spreadsheets and reports. Performed thorough financial analysis and made recommendations that streamlined business processes and improved productivity.

Conducted meetings with clients to determine project scope, functional, and technical requirements. Prepared specification documents.

Developed training manuals and trained field technicians on new product lines and equipment; employing best practices and demanding continuous improvement at every level. Conducted monthly safety meetings in compliance with OSHA regulations.

Groupware International. Charlotte, North Carolina. Broadband Communications Specialist (2003-2005)

Installed modems, configured firewalls and routers for enterprise applications. Good working knowledge of the OSI model and its various layers. Facilitated digital telephony provisioning and completed porting of phone numbers over NEUSTAR portal.

Installed commercial network infrastructure cabling according to ANSI/TIA/EIA-568 standards, and client specifications. Consistently maintained exceptional quality assurance ratings.

EDUCATION

The University of North Carolina at Chapel Hill, Chapel Hill, NC

SOFTWARE EXPERIENCE & CERTIFICATION

Microsoft SharePoint, Microsoft Office Suite, Intuit QuickBooks, Insight, TEMS Investigative, Anite NEMO Outdoor, CEDIA Designer/Integrator, XCAL.