

Summary: Oluwagbenga is a professional who demonstrates composure and professionalism in specified roles. I am a detail-oriented PHP developer with a strong ability to create innovative, user-centered web applications. With experience in designing scalable solutions, I focus on building systems that improve business efficiency and enhance user engagement. My skill set includes developing seamless user interfaces, robust back-end solutions, and efficient content management systems. I am dedicated to leveraging my expertise to help organizations streamline operations, increase productivity, and deliver exceptional user experiences.

Skills

Computer Service

Relationship building
 Complaint Procedures
 Positive language
 Telephone techniques
 Effective questioning
 Managing objections
 Customer satisfaction
 Web chatting

Professional

Process Development
 Highly organized Planning
 & preparation
 Managing time
 Troubleshooting
 Negotiating skills
 IT skills Multi-tasking

Personal

Listening skills
 Customer engagement
 Working with others
 Body language
 Pro-active
 Self disciplined
 Articulate
 Tenacious

Project(s)

Christian Aid Organisation | NGOS

- Developed a comprehensive web application Christian aid organisation, enabling donors to create accounts, make donations, and manage their profile details.
- Admins can easily locate donor details via a custom dashboard, while donors also have access their data.
- Additionally ,the platform features a question and feedback form on the landing page, allowing donors to interact with the organisation, with admins receiving notifications and responses via email.
- The application includes a dynamic blog management system, allowing admins to publish, delete, and manage blog content.

Courses Completed

PHP/MY SQL (Intermediate)

Bincom Academy

2025.

- Yii2 Framework

Full stack Development Course

Moat Academy

2024.

- ❖ PHP OOP
- ❖ HTML, CSS and Bootstrap Design
- ❖ JavaScript Programming
- ❖ React Framework
- ❖ Laravel Framework
- ❖ Database Management
- ❖ Problem Solving

❖ API Integration

Diploma in Computer Engineering

2007

- ❖ Installation
 - ❖ Repairs
 - ❖ Assembling
 - ❖ Software and Hardware
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Career

DOTCOMM SERVICES

Jul 2006 - Oct 2009

Computer Operator (Type-setting of documents Fax, photocopy, Ticketing)

- 🎧 Managed daily operations, ensuring smooth and productive business activities.
- 🎧 The maintenance team regularly inspected and maintained equipment to ensure it was in optimal working condition
- 🎧 Provided excellent customer service, earning accolades from satisfied clients.

NEWDAY CYBERWORLD

Jul 2009 - Aug 2011

SYSTEM ENGINEER (INSTALLATION AND REPAIR)

KZIN VENTURES (Franchise Multichoice Nig)

Sept 2011 - Aug 2013

(Fixing of satellite Signals, Connectivity. Supervising)

- 🎧 With determination and hard work, the sales team consistently achieved set targets exceeding expectations.
- 🎧 As the team leader, I effectively led and motivated the team to exceed their sales goals.
- 🎧 Using advanced software, the logistics team continuously monitored stock levels to optimize supply chain efficiency.
- 🎧 Provided effective customer service

1960BET NIGERIA

Sept 2013 - Aug 2015

Customer Service

- 🎧 Conducted Proactive follow-up on customers via inbound and outbound calls using a well Communication platform.
- 🎧 Assisted customer experience difficulties with their account by providing support and guidance through the back door
- 🎧 Engaged with customers via messaging platforms to provide updates on their bets whether successful or unsuccessful
- 🎧 Ensure Accurate and up to date customer account information by updating details using the fresh desk ticketing system
- 🎧 Collaborated with relevant departments to escalate and resolve customers issues prompt and efficiently
- 🎧 Utilized a specific software to streamline operators and maintain a comprehensive customer database

Education

YABA COLLEGE OF TECHNOLOGY LAGOS Banking and Finance ND (National Diploma)	2014
STANDARD COMPUTER ACADEMY LAGOS Computer Engineering Diploma	2007
ANSAR-UD-DEEN HIGH SCHOOL West African Senior School Certificate	2002
METHODIST PRIMARY SCHOOL First Living Certificate Examination.	1996

REFEREE

Available on Request