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<https://gbportfolio-pied.vercel.app/>
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Summary:

Oluwagbenga is a professional who demonstrates composure and professionalism in specified roles. I am a detail-oriented PHP developer with a strong ability to create innovative, user-centered web applications. With experience in designing scalable solutions, I focus on building systems that improve business efficiency and enhance user engagement. My skill set includes developing seamless user interfaces, robust back-end solutions, and efficient content management systems. I am dedicated to leveraging my expertise to help organizations streamline operations, increase productivity, and deliver exceptional user experiences.

Skills**Computer Service****Professional****Personal**

Relationship building
 Complaint Procedures
 Positive language
 Telephone techniques
 Effective questioning
 Managing objections
 Customer satisfaction
 Web chatting

Process Development
 Highly organized Planning & preparation
 Managing time
 Troubleshooting
 Negotiating skills
 IT skills Multi-tasking

Listening skills
 Customer engagement
 Working with others
 Body language
 Pro-active
 Self disciplined
 Articulate
 Tenacious

Project(s)*Christian Aid Organisation | NGOS*

- Developed a comprehensive web application Christian aid organisation, enabling donors to create accounts, make donations, and manage their profile details.
- Admins can easily locate donor details via a custom dashboard, while donors also have access their data.
- Additionally ,the platform features a question and feedback form on the landing page, allowing donors to interact with the organisation, with admins receiving notifications and responses via email.
- The application includes a dynamic blog management system, allowing admins to publish, delete, and manage blog content.

Courses Completed**PHP/MY SQL (Intermediate)****Bincom Academy**

2025.

- YII2 Framework

Full stack Development Course

- ❖ PHP OOP
- ❖ HTML, CSS and Bootstrap Design
- ❖ JavaScript Programming
- ❖ React Framework
- ❖ Laravel Framework
- ❖ Database Management
- ❖ Problem Solving

Moat Academy

2024.

- ❖ API Integration

Diploma in Computer Engineering

2007

- ❖ Installation
- ❖ Repairs
- ❖ Assembling
- ❖ Software and Hardware

Career

DOTCOMM SERVICES

Jul 2006 - Oct 2009

Computer Operator (Type-setting of documents Fax, photocopy, Ticketing)

- ❖ Managed daily operations, ensuring smooth and productive business activities.
- ❖ The maintenance team regularly inspected and maintained equipment to ensure it was in optimal working condition
- ❖ Provided excellent customer service, earning accolades from satisfied clients.

NEWDAY CYBERWORLD

Jul 2009 - Aug 2011

SYSTEM ENGINEERER (INSTALLATION AND REPAIR)

KZIN VENTURES (Franchise Multichoice Nig)
(Fixing of satellite Signals, Connectivity. Supervising)

Sept 2011 - Aug 2013

- ❖ With determination and hard work, the sales team consistently achieved set targets exceeding expectations.
- ❖ As the team leader, I effectively led and motivated the team to exceed their sales goals.
- ❖ Using advanced software, the logistics team continuously monitored stock levels to optimize supply chain efficiency.
- ❖ Provided effective customer service

1960BET NIGERIA

Sept 2013 - Aug 2015

Customer Service

- ❖ Conducted Proactive follow-up on customers via inbound and outbound calls using a well Communication platform.
- ❖ Assisted customer experience difficulties with their account by providing support and guidance through the back door
- ❖ Engaged with customers via messaging platforms to provide updates on their bets whether successful or unsuccessful
- ❖ Ensure Accurate and up to date customer account information by updating details using the fresh desk ticketing system
- ❖ Collaborated with relevant departments to escalate and resolve customers issues prompt and efficiently
- ❖ Utilized a specific software to streamline operators and maintain a comprehensive customer database

Education

YABA COLLEGE OF TECHNOLOGY LAGOS	2014
Banking and Finance	
ND (National Diploma)	
STANDARD COMPUTER ACADEMY LAGOS	2007
Computer Engineering	
Diploma	
ANSAR-UD-DEEN HIGH SCHOOL	2002
West African Senior School Certificate	
METHODIST PRIMARY SCHOOL	1996
First Living Certificate Examination.	

REFEREE

Available on Request