Project: Analyzing a Market Test

Project Details The Business Problem

Round Roasters is an upscale coffee chain with locations in the western United States of America. The past few years have resulted in stagnant growth at the coffee chain, and a new management team was put in place to reignite growth at their stores. The first major growth initiative is to introduce gourmet sandwiches to the menu, along with limited wine offerings. The new management team believes that a television advertising campaign is crucial to drive people into the stores with these new offerings.

However, the television campaign will require a significant boost in the company's marketing budget, with an unknown return on investment (ROI). Additionally, there is concern that current customers will not buy into the new menu offerings.

To minimize risk, the management team decides to test the changes in two cities with new television advertising. **Denver and Chicago** cities were chosen to participate in this test because the stores in these two cities (or markets) perform similarly to all stores across the entire chain of stores; performance in these two markets would be a good proxy to predict how well the updated menu performs.

The **test** ran for a period of **12 weeks (2016-April-29 to 2016-July-21)** where **five stores** in each of the test markets offered the updated menu along with television advertising.

The comparative period is the test period, but for last year (2015-April-29 to 2015-July-21). You've been asked to analyze the results of the experiment to determine whether the menu changes should be applied to all stores. The predicted impact to profitability should be enough to justify the increased marketing budget: at least 18% increase in profit growth compared to the comparative period while compared to the control stores; otherwise known as incremental lift. In the data, profit is represented in the gross_margin variable.

Step 1: Plan Your Analysis

To perform the correct analysis, you will need to prepare a data set. (500 word limit) Answer the following questions to help you plan out your analysis:

• What is the performance metric you'll use to evaluate the results of your test?

The performance metric I'll use to evaluate the results of my experiment is **gross margin**. We want to raise earnings by at least 18 percent, and the gross margin is the only indicator we have to track it.

• What is the test period?

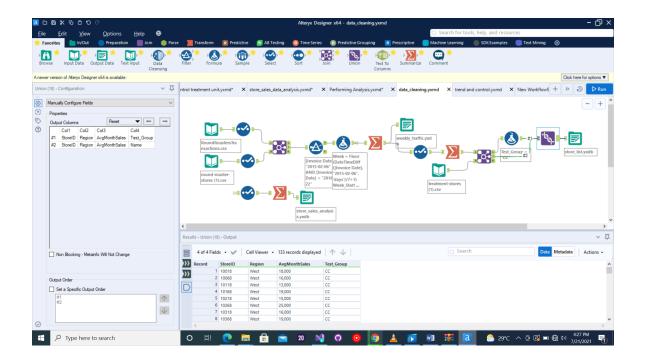
The test period is 12 weeks long (from April 29th to July 21st, 2016).

At what level (day, week, month, etc.) should the data be aggregated?

Data should be compiled on a weekly basis.

Step 2: Clean Up Your Data

In this step, you should prepare the data for steps 3 and 4. You should aggregate the transaction data to the appropriate level and filter on the appropriate data ranges. You can assume that there is no missing, incomplete, duplicate, or dirty data. You're ready to move on to the next step when you have weekly transaction data for all stores



Step 3: Match Treatment and Control Units

In this step, you should create the trend and seasonality variables, and use them along with your other control variable(s) to match two control units to each treatment unit. Note: Calculate the number of transactions per store per week to calculate trend and seasonality.

Apart from trends and seasonality...

• What control variables should be considered? Note: Only consider variables in the RoundRoastersStore file.

AvgMonthSales and Sq_Ft

 What is the correlation between each potential control variable and your performance metric?

Record	Layout				
1	Pearson Correlation Analysis				
	Full Correlation Matrix				
		Sq_Ft	AvgMonthSales	Sum_Gross.Margin	
	Sq_Ft	1.000000	-0.046967	-0.019345	
	AvgMonthSales	-0.046967	1.000000	0.790358	
	Sum_Gross.Margin	-0.019345	0.790358	1.000000	

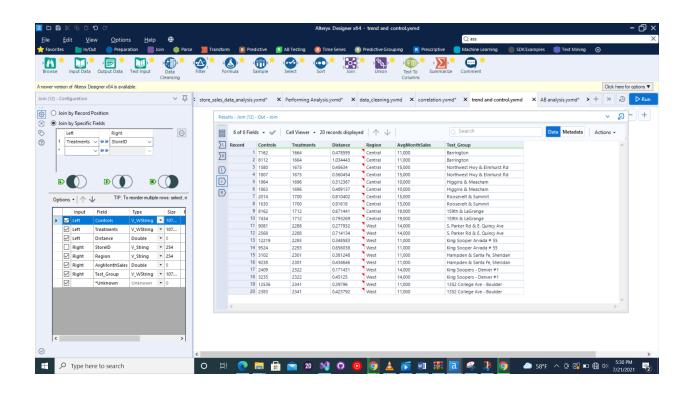
Using the Association Analysis tool, we discover that **Avg Month Sales** has a high correlation of **0.80** with the performance parameter, which is the **Sum of Gross Margin.** We can also note that **Square Feet**has a weak correlation of **-0.01**

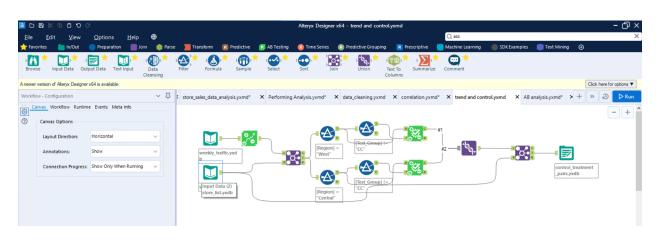
What control variables will you use to match treatment and control stores?

Seasonality, Trend, Avg month sales

• Please fill out the table below with your treatment and control stores pairs:

Treatment Store	Control Store 1	Control Store 2
1664	8112	7162
1675	1807	1580
1696	1964	1863
1700	2014	1630
1712	8162	7434
2288	9081	2568
2293	12219	9524
2301	9238	3102
2322	3235	2409
2341	12536	2383





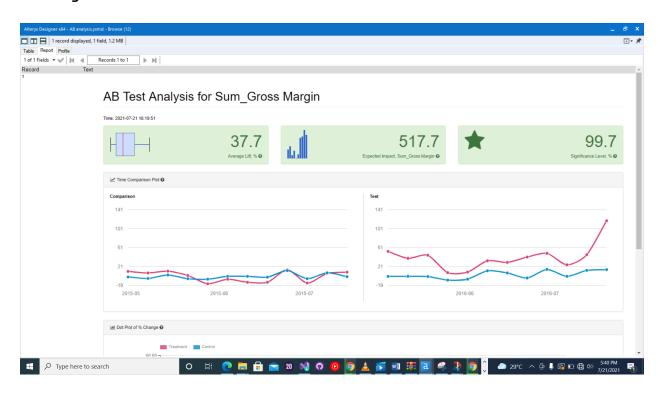
Step 4: Analysis and Writeup

• What is your recommendation - Should the company roll out the updated menu to all stores?

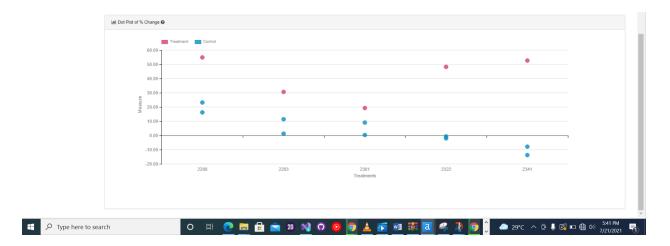
Round Roasters should make the improved menu available at all of its locations. The predicted increase in gross margin exceeds the 18 percent limit, with lifts of **46 percent and 37.7 percent** in the **Central and West regions**, respectively.

• What is the lift from the new menu for West and Central regions (include statistical significance)?

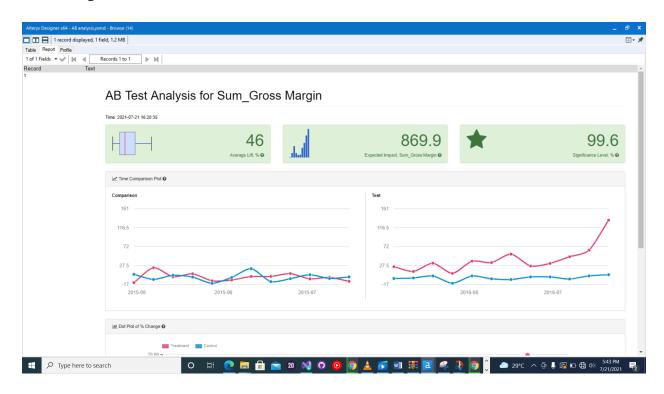
West Region

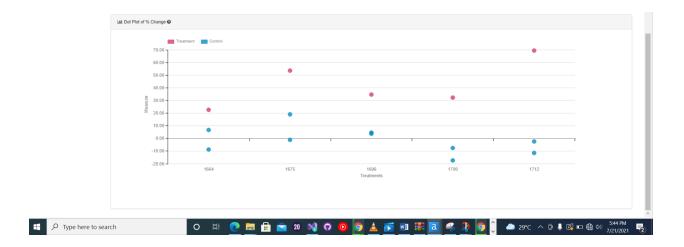


	Lift	Statistical Significance
West	37.7%	99.7%
Central	46%	99.6%



Central Region





What is the lift from the new menu overall? 41.9% and Statistical Signicance of 100%

