



asurion

Live Chat



Your claim is complete!

We'll send a confirmation email to omirandajr@yahoo.com shortly.

What happens next?

We'll process your claim and ship your replacement device. You'll receive an email with tracking information, and your replacement device should arrive in 1-2 business days.

To avoid additional fees, send us your original device within 10 days -- if it's not lost or stolen. We'll provide prepaid shipping materials with your replacement device.

Warranty

Your replacement device comes with a 12-month warranty. For warranty issues, contact Asurion at [1-888-562-8662](tel:1-888-562-8662) (tel:1-888-562-8662).

About your claim

For your reference, the wireless number associated with this claim is **(469) 352-7512** and your claim ID is **307539618097**.

Shipping Information

Address:

oscar miranda
3933 Cambridge Dr
Garland TX 75043-2421

Arrives In:

1-2 business days



You have earned a discount! [View Details](#)

Billing summary

Standard Deductible	\$299.00
Reduced Deductible	\$149.00
Shipping fee	FREE!

Total fee**\$149.00**

Payment details

Your non-refundable deductible of 149.00 will be applied to your AT&T Wireless bill within 1-2 billing cycles when you complete this claim.

For damage claims

You are also required to return your damaged or malfunctioning device (device only) within 10 days to avoid any processing fees. Once your replacement is active, make sure you erase content on your damaged device before returning it.

Contact

Alternate phone number:
(469) 714-8865

Email address:
omirandajr@yahoo.com

Replacement device



Apple iPhone XS 64GB Space Gray

Print this page

Hide Transaction Details

How did we do?

Did our website exceed your expectations? Please [click here \(/att/en-us/survey/complete?clicktaleLink=https%3A%2F%2Fsubs.app.clicktale.com%2FIntegrationEntry.ashx%3FType%3DPlayback%26PID%3D112%26UID%3D260752041](#) to tell us about it. We hope that you will recommend us to your friends and family.