



### OUR MISSION

At FIGS Home Care Alliance, we set a new standard in home healthcare with personalized, concierge-level services. Founded by Jennifer and Ariel Figueroa, with over two decades of combined healthcare expertise, we transcend conventional care models, offering a holistic approach that enriches quality of life and delivers

exceptional support tailored to each individual's needs.

Our commitment to excellence means anticipating the needs of our patients and delivering care that goes beyond expectations. We create tailored care plans that seamlessly integrate a wide range of supportive services to ensure optimal outcomes. Whether managing a chronic condition, recovering at home, or seeking compassionate assistance, we take pride in offering a holistic approach that fosters comfort, independence, and overall well-being.

Led by a team with deep expertise and an unwavering dedication to compassionate care, FIGS Home Care Alliance empowers individuals and families to live with confidence, comfort, and peace of mind. Our mission is clear: to set the benchmark for exceptional, personalized home healthcare and deliver meaningful, lasting results that truly make a difference.

License # 30212858 | Certificate # 11363

### COMPASSION AT THE CORE OF OUR CARE:

At FIGS Home Care Alliance, our dedicated caregivers form the foundation of the compassionate care we provide. Each caregiver is thoroughly vetted through the Florida Department of Law Enforcement, ensuring peace of mind for our clients and their families.

We are committed to responding promptly to all referrals, offering same-day responses for our patients. Whether your loved one needs assistance for an hour or around the clock, we are here to provide unwavering support tailored to their unique needs.

Our exclusive private duty care services are available 24/7, every day of the year—including holidays. With care coordinators always on hand, we're here to guide you and your family every step of the way, delivering comfort and excellence with every interaction.

"Your health and privacy are our top priorities. We deliver compassionate, professional care while upholding the highest standards of confidentiality and HIPAA compliance."

### Comprehensive Care, Wherever You Are

- In-Home Comfort: Receive personalized care in the comfort of your own home.
- Healthcare Facility Support: Advocacy and direct personalized support in hospital and skilled nursing facility settings.
- Hospice Care Enhancement: Additional support for patients and families in hospice care.
- Post Operative Care - Wound care, drain care, medication management, direct communication with surgeon.
- Travel Companionship: Dedicated care during domestic and international travel.
- Cruise Assistance: Professional support for a worry-free cruising experience.
- Family Vacation Care: Seamless care-giving for memorable family getaways.



### TAILORED PERSONAL CARE WITH EXCLUSIVE PRIVATE DUTY SERVICES

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## United Hearts Compassionate Healing





**Jennifer Silva Figueroa** is the founder and administrator of FIGS Home Care Alliance, a premier provider of compassionate in-home healthcare services. A proud Miami native, Jennifer brings over 15 years of experience in the medical field, specializing in emergency medicine. She holds a degree in Biology from Florida International University and a Physician Assistant certification from Barry University, with board certification through the NCCPA. Recognized for her dedication to patient care, Jennifer was honored with the

"Physician Extender of the Year" award during her career. Combining her clinical expertise and passion for service, she established FIGS Home Care Alliance to deliver high-quality, personalized care that enhances the lives of families in need.

At FIGS Home Care Alliance, our guiding principle, United Hearts, Compassionate Healing, reflects our commitment to fostering genuine connections between caregivers and families. We believe that healing begins with empathy, and by uniting hearts. We create a foundation of trust and understanding. Through tailored care plans, skilled professionals, and a focus on emotional well-being, we ensure that every individual we serve feels valued and supported. Compassionate healing goes beyond medical treatment—it's about nurturing the human spirit, creating a sense of comfort, and empowering families to face challenges with strength and dignity.

#### **Ariel Figueroa**, Director of Nursing

Ariel Figueroa serves as the Director of Nursing for FIGS Home Care Alliance, bringing over 12 years of experience and a deep commitment to patient-centered care. His professional background includes six years in emergency and critical care nursing, followed by six years as a hospitalist nurse practitioner at Mount Sinai, Miami Beach. Dedicated to delivering exceptional care, he emphasizes evidence-based practice, multidisciplinary coordination, and family involvement to ensure a patient-oriented approach.

Born and raised in Miami, Ariel has developed expertise in working with diverse populations, valuing mindfulness and respecting the unique wishes and needs of patients and their families. He firmly believes that, with a compassionate heart, healing can become a positive and transformative process.



## **FIGS Home Care Alliance Packages**

### **SILVER PACKAGE**

#### **Essential Home Care & Wellness Support**

**Foundational services to ensure safety, daily support, and proactive health monitoring.**

- Comprehensive In-Home Care – Assistance with daily activities, mobility support, and hygiene.
- Cognitive Stimulation & Emotional Support – Engaging activities to enhance mental well-being and provide companionship.
- Safety & Supervision – Ensuring a secure and comfortable home environment.
- Family Education & Support – Resources and training to help families provide optimal care.
- Health & Wellness Management – Holistic support for maintaining overall well-being.
- Medication Management – Assistance with medication adherence,

reminders, and organization.

- Vitals & Health Monitoring – Regular tracking of vital signs to detect early health concerns.
- Wound Care Assessments – Professional evaluation and monitoring of wound healing.
- Cardiac Monitoring – Routine assessments to support heart health.
- Laboratory Coordination – Scheduling and managing necessary lab tests.
- Personalized Care Plans – Tailored care strategies based on individual health needs.
- Coordination with Primary Care Physician – Ensuring seamless communication between caregivers and healthcare providers.

### **GOLD PACKAGE**

#### **Advanced Health Management & Specialist Coordination**

**Includes all Silver Package services, along with Comprehensive health oversight with direct access to medical specialists and advanced monitoring.**

- Health Coaching – Personalized guidance on nutrition, exercise, and lifestyle choices for overall well-being.
- Cardiac Monitoring with Weekly Journals – In-depth tracking and documentation of heart health.
- EKGs as Needed – On-demand electrocardiograms to detect potential cardiac concerns.

- Dietitian Consultations – Customized nutrition plans tailored to specific health conditions.

- Referrals & Scheduling for Medical Specialists – Assistance with appointments and follow-ups with specialized healthcare providers.

- Assessment by Advanced Practice Practitioners – Through evaluations by highly trained healthcare professionals for personalized care.

- Direct Access to APRN – Immediate support from Advanced Practice Registered Nurse during the hours services are being provided.

### **ELITE PLATINUM PACKAGE**

#### **VIP Concierge & Critical Care Coordination**

**Includes all Silver and Gold Package services, along with Premium-level service offering 24/7 medical access, hospital advocacy, and personalized care.**

- 24-Hour Teleconferencing Access – Remote consultations with healthcare professionals anytime.
- APRN Assessments as Needed – Advanced clinical evaluations performed in the home.
- IV Antibiotics & Infusions – At-home intravenous treatments for infections, hydration, and recovery.
- APRN Presence for Hospital Advocacy – Support and representation to ensure optimal hospital care.

- End-of-Life Care Coordination (if needed) – Compassionate planning and support for palliative care.

- Concierge-Level Care Coordination – Personalized service management, including healthcare appointments and service scheduling.

- Personal Care Coordinator – A dedicated specialist who oversees all aspects of care for a seamless experience.

- Transportation Services – Reliable assistance for medical appointments, errands, and personal needs.

- Acupuncture and Massage Therapy – Holistic wellness services to promote relaxation, pain relief, and overall well-being.

**At FIGS Home Care Alliance, our services are fully customizable to meet your unique needs. While we offer structured Silver, Gold, and Platinum packages, you are not limited to these options. We collaborate with you to design a personalized care plan, ensuring you receive the exact level of support and medical coordination required. Your care, tailored to you.**

