



NICH JOSEPH LAURON

Student

PROFILE

I consider my self as a responsible and orderly person.

I am looking forward to the knowledge I would gain and the contribution that I would make.

CONTACT ME



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Keiner , Matumbo
Pusok
Lapu-Lapu City
Cebu

➤ EDUCATION

UNIVERSITY OF CEBU LAPU-LAPU MANDAUE

Bachelor of Science in
Information Technology

CALL CENTER ACADEMY

*Web Developing (Sponsored by TESDA)
October - November 2022*

UNIVERSITY OF CEBU LAPU-LAPU MANDAUE

Senior Highschool, 2020 - 2022

PUSOK NATIONAL HIGH SCHOOL

Junior Highschool, 2016 - 2020

➤ TALENT AND SKILLS

- Experienced healthcare customer service representative with a strong background in managing both patient and provider inquiries, resolving denied claims, and navigating complex insurance policies.
- Skilled in providing empathetic support to patients and their families while ensuring compliance with HIPAA regulations

➤ JOB EXPERIENCES

- Customer Service Representative
-Advisor I