



CHIOMA MAUREEN ATTAH

DATA ANALYST – EXCEL, POWER BI, SQL



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Surulere Lagos State

PROFILE

I am a Dedicated Data Analyst with a passion for uncovering actionable insights from complex data. I am Proficient in leveraging Power BI, SQL, Excel, and Python to transform raw data into compelling visualizations and insightful reports.

I have a strong focus on business and financial analysis and I have successfully applied my skills to optimize business operations and drive strategic decision-making. I have a Proven ability to work independently and collaboratively, delivering high-quality results under tight deadlines.

SKILLS

- ❖ **Data Analysis and Visualization:** Power BI, SQL, Excel, Python
- ❖ **Data Cleaning and Preparation**
- ❖ **Statistical Analysis**
- ❖ **Business Intelligence**
- ❖ **Data-Driven Decision Making**
- ❖ **Data presentation using PowerPoint**
- ❖ **Effective Communication**
- ❖ **Teamwork and collaboration**
- ❖ **Leadership and managerial skills**

PROJECTS

Dataluem Academy- Sept 2024

- Globalmarts Sales Analysis
- Afro-fusion Sales Analysis

EDUCATION AND CERTIFICATION

✓ **Bachelor of science in Business Management**

University of Nigeria Nsukka

July- 2017

✓ **Certificate of Completion**

Coursera

Foundation: Data, Data, Everywhere

Jan-8 2024

✓ **Certificate of completion**

Coursera

Ask questions to make Data-Driven Decision

March-19 2024

✓ **Certificate of completion**

KPMG (FORAGE)

Data Analytics virtual internship

Jun- 8 2024

✓ **Certificate of completion.**

Dataluem Academy

Excel, PowerBi and SQL

Sept- 2024

✓ **Certificate of completion**

PWC (FORAGE)

PowerBi virtual internship

Oct-10-2024

✓ **Certificate of completion**

Accenture (FORAGE)

Data Analysis and visualization virtual internship

Nov-12-2024

KPMG AU Data Analytics Job Simulation on Forage - June 2023

- I completed a simulation focused on advising a client on customer targeting with the Data, Analytics & Modelling team
- I Assessed data quality and completeness in preparation for analysis
- I Analyzed data to target high-value customers based on demographics and attributes
- I Developed dashboards to communicate findings with visuals

PUBLICATION

The Effect of Strategic Management on Corporate Performance, a case study of GLOBACOM

Final year Research, University of Nigeria Nsukka

LEADERSHIP EXPERIENCE/ AWARDS

- Branch executive Officer (UBA)
- House of representative, National University Association of Management and Business Students (NUAMBS)
- Vice chairman Budget committee and an active Honorable Member with an award of honor - EFCC/NYSC Integrity Group (CDS) kano state chapter

HOBBIES

Cooking and Traveling

REFEREES

Available on request

WORK EXPERIENCE

UNITED BANK FOR AFRICA (BRANCH EXECUTIVE OFFICER) 15/03/2023 till date

Data analysis and reporting: Analyzing large customer datasets to extract meaningful insights, creating reports and dashboards to visualize key performance indicators (KPIs) for management review.

User training and support: Engaging with appropriate units and providing necessary training to end-users on how to effectively utilize MIS systems and troubleshoot issues to avoid exceeding SLAs.

Financial Management: I achieved 30% cost savings through cost-cutting measures

Procurement and Logistics: With my Budgeting and expense analysis skill i increased profit over expense in the business office above 20%

Record Management: I Implemented a new record-keeping system that improved document retrieval time by 80% and reduced storage costs.

Reporting and Analysis: I Prepared administrative and logistic reports, providing actionable insights that increased decision making process above 100%

Alat BY WEMA BANK (CUSTOMER SUPPORT ANALYST) (March 2021 - Dec 2022)

- I increased Customer satisfaction above 80%
- I provided Dispute resolution thereby decreasing customer churn
- I managed voice interaction that enhanced customer retention above 90%
- I handled Email and social media engagements that increased sales by 60%
- I Worked with different functional business units to investigate and resolve escalated dispute transactions.
- I Logged and monitored every dispute transaction using Jira and Arbiter to enhance resolutions on failed transactions
- I Conducted root cause analysis of complaints to detect underlying issues and have them resolved.