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Omar Eid



EXECUTIVE SUMMARY

As an ambitious engineering student, I possess a deep passion for my field and an unwavering commitment to expanding my expertise. I am driven by a strong desire to excel in my chosen area of study and contribute to innovative solutions that address complex challenges. With a dynamic mindset and a hunger for knowledge, I am eager to rapidly acquire new skills and adapt to evolving technologies and methodologies. Through my dedication, determination, and quick learning abilities, I am poised to make a significant impact in the engineering industry and contribute to its advancement.

 Bchamoun, Mt. Lebanon omareidd1@gmail.com +961 81 611 486

WORK EXPERIENCE

07/2022 –
10/2022**Retail Associate – Dr. Mobile, Bchamoun'**

Experienced retail associate with a strong background in the phone store industry. Skilled in providing exceptional customer service and support, I excel in interacting with clients to identify their specific needs and recommend suitable phones, plans, and accessories. With in-depth product knowledge, I effectively communicate technical information in a clear and concise manner, ensuring customers make informed decisions. I am adept at troubleshooting and resolving inquiries, offering technical support, and addressing concerns to ensure a positive customer experience. Additionally, my attention to detail and organizational skills contribute to efficient inventory management and transaction processing. Overall, I bring a customer-centric approach, excellent communication abilities, and a commitment to delivering outstanding service to every interaction.

05/2015 –
10/2020**Retail Associate – Atlas Agriculture, Bchamoun**

Experienced Farm Supply Store Associate with a strong background in providing essential products and services to farmers and agricultural professionals. Skilled in delivering exceptional customer service and tailored support, I possess comprehensive knowledge of farm supplies, crop requirements, and livestock needs. From recommending the right fertilizers and pesticides to assisting with equipment selection, I strive to be a trusted resource in optimizing productivity and success for farmers while maintaining a well-organized store environment.

ACADEMIC BACKGROUND

2021 Lebanese Baccalaureate Certificate of Secondary Education (General Sciences)

2021-Present Engineering Diploma in the Faculty of Engineering in the Lebanese University

HARD SKILLS

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|-----------------------|-------------------|------------------------|
| - Html,CSS,Javascript | -Teamwork | -MATLAB |
| - Coding (C,C#...) | -Public Speaking | -Autocad |
| - Research Skills | -Costumer service | -Microsoft Office Apps |