

## SCHOOL POLICIES

### Full-time (FT) Students

(Updated Oct. 2019)

1. Students must meet all enrollment and I-20 application requirements as outlined in the Requirements for Full-time (FT) Student Enrollment and I-20 Application's sheet.
2. Before joining classes, all students are required to take a Proficiency Level Placement Test to determine their level.
3. Students must attend classes full time for 18 hours per week.
4. Students must be punctual. Should a student be more than 30 minutes late he/she will be marked as late on the attendance sheet. Repeated excessive lateness negatively affects academic performance and is unacceptable. (See Attendance/Absence Policies: FT Students)
5. Academic Progress Policy: To maintain enrollment, students must earn a final level grade of 70% or higher. Students may not repeat a level more than once.
6. Students must attend the classes they are enrolled in. No credit will be given for the group classes the student misses. Group classes cannot be converted into private classes.
7. Students can cancel or transfer to other schools provided they meet SEVIS requirements for transfer.
8. New F-1 students must pay for four (4) weeks of tuition.
9. All fees must be paid in advance.
10. Tuition may be paid in full upon enrollment or via installments every 4 weeks.
11. A 10% late fee will be assessed for late payments on a weekly basis. Payment is considered late three days after the due date. Students will not be allowed to attend class until payment is made.
12. If the student cancels or postpones before classes begin, the registration fee is nonrefundable (as registration requires a lengthy administrative process).
13. If the school cancels classes or program before the scheduled start date, the student will receive a full refund, including the registration fee and tuition.
14. If the school cancels classes after they begin, the student will receive a refund for registration fee and unearned tuition.
15. It is mandatory that all students enrolled in classes have textbooks in order to participate in classes. Textbooks and materials are included in the tuition.
16. If a student loses their books, they must purchase new books at reception to continue their program of study. Students will not be permitted to attend **ANY** classes without books.
17. Students are asked to refrain from using cell phones or other electronic devices during class time other than as a reference tool. Phone calls are prohibited during instruction.
18. Students are eligible for **ONE** annual vacation after completing a minimum of 26 weeks of classes. The maximum duration is **ONE FULL** academic term which is approximately 9 - 10 weeks according to the specific Term (See School Calendar). This vacation is optional. A partial term vacation is not permitted and annual vacation time may not be accrued. Students are encouraged to remit for training to hold a space in their program of study; however, OLS does not earn tuition during vacation periods. Tuition payments are only attributed to periods of active enrollment, not during vacations. If a student fails to return from a vacation a refund will be calculated back to the last date of attendance.
19. Returned checks for insufficient funds will incur a US\$35.00 fee.

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20. All students will receive an OLS Photo ID card, which they will use to scan at the beginning and end of classes to record daily attendance. Students will incur a US\$5.00 fee to replace lost cards.
21. OLS administrators may periodically enter classes unannounced to monitor instruction for training and quality assurance.
22. Proper student behavior is mandatory (refer to Student Guidelines). Inappropriate behavior will not be tolerated. Any student misbehaving will be referred to the Academic Director for counseling. Continued misbehavior will result in the removal of the student from classes and a report added to the student's file which will be passed on to responsible parties. Students who are removed from classes due to inappropriate behavior or failure to comply with the policies and procedures outlined in the student handbook will not receive a refund or credit for the uncompleted portion and may be expelled from our program.
23. Personal hygiene is extremely important (refer to Student Guidelines). Those students not adhering to proper personal hygiene guidelines will be privately counseled. Continued non-adherence to the personal hygiene guidelines may result in termination.
24. The minimum age requirement for group classes is 16.
25. Students between the ages of 13 and 15 will be enrolled in a separate Private/Semi-private group Youth Program.
26. The average number of students per class is 10 with a maximum capacity of 16.
27. OLS strives to provide a culturally rich class environment by combining students from different nationalities or student from different groups, yet it does not guarantee the mixture of students.
28. OLS reserves the right to cancel or reschedule any classes due to unforeseen circumstances that would risk the health or safety of its students or teachers.
29. OLS may provide substitute teachers when necessary.
30. The school will be closed on major national holidays such as Martin Luther King, Presidents Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Veterans Day, Thanksgiving Day.
31. Students may re-schedule private lessons by requesting the change before 3 p.m. of the working day (Monday — Friday, excluding holidays) preceding the scheduled lessons. If notification is received later than the time indicated, or not at all, student will be charged for the lessons scheduled but not taken, regardless of the reason for wanting to re-schedule.
32. In case of student dissatisfaction, OLS staff will make every attempt to rectify the root of the complaint. (See Complaint Procedures)
33. Private students may withdraw up to 3 days after the start date and receive a full refund for lessons not taken. Lessons taken will be charged at standard, private rates, currently \$45/hour, which may be greater than the rate applied in the enrollment agreement. There will be no refunds for withdrawals after the third day.
34. Group/Semi-private students may receive a complete refund if OLS is unable to form a group of the requisite size of four (4). There will be no refunds or schedule changes for group classes after the third day of class.
35. In cases where a teacher calls to inform administration that they cannot arrive at class as scheduled and there is either insufficient time to schedule a substitute teacher, courses may be combined temporarily.

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36. Also, in the case where class size falls below four (4) students then two courses or levels may be combined permanently. Only students from a higher level class would join a lower level class and need to repeat previously studied course material thereby ensuring that students do not miss any part of the program. Any student who does not want to join a lower level may transfer to another SEVP certified school and receive a refund for unearned tuition.
37. To meet Department of Homeland Security regulations, OLS retains its student records for no less than three (3) years after the student's Last Date of Attendance (LDA). For up to three years after the student's LDA, he/she can still request access to his/her file, provided that he/she allow ten (10) business days for administrative staff to process the request. If the school recommends reinstatement for a student who is out of status, the school must maintain records on the student for three years from the date of the denial. Student records are kept in locked filing cabinets in secure locations.
38. All students are responsible for maintaining enrollment status by following OLS and SEVIS policies. Failure to do so will result in the student's expulsion from our program and I-20 termination in SEVIS (Student and Exchange Visitor Information System). Terminated and expelled students must depart the United States immediately. (See Maintaining F-1 Visa Status at OLS)
39. Admission is contingent on the student's acceptance of the above policies.

By signing below I acknowledge that I have read and accepted the terms outlined above and agree with them.

Student's Print Name: \_\_\_\_\_

Student's Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Registrar Signature: \_\_\_\_\_

Date: \_\_\_\_\_