Omar Moquete

2497 Grand Ave, Bronx, New York

moqueteperez@gmail.com

9292391161

Summary

Front-end web developer focused on providing extraordinary user experience. Currently looking for a challenging opportunity to demonstrate and improve my skills.

Developer Portfolio

https://omarmoquete.dev

Experience

Time Warner Cable

Tech Support Specialist • Santo Domingo   08/2015 - 12/2017

- Ensured customer satisfaction by providing guidance on how to resolve technical issues customers couldn't understand using multiple platforms.
- Dispatched local technicians when needed.
- Assisted with billing issues and other services.

Samsung Electronics

Risk Management Specialist • Santo Domingo   03/2018 - 10/2019

- Identified areas of opportunities where customers experienced dissatisfaction and offered top level accommodations.
- Warranty review and eligibility on various products and services
- Partnered customers with facilities to obtain technical services for in-warranty and out-of-warranty devices and appliances.

Target Stores

Reverse Logistics and General Merchandise • New York, NY   11/2019 - Present

- Inventory management.
- Administration of state regulated inventory waste.
- Handling of stores layouts.
- Guest services.

Education

Instituto Tecnológico Simón Orozco

Computer Science and System Analysis • Santo Domingo   06/2015

- Designed and implemented several software programs.
- Teamed with students to plan and develop solutions.
- Repaired and maintained computer devices.

Universidad Tecnológica de Santiago

Software Development • Santo Domingo   05/2017

- Algorithms and programming languages.
- Graphic design on the web using JavaScript and libraries.

Skills

HTML5, CSS3, JavaScript, Git, GitHub, UI/UX, Customer Service, ReactJS, RESTful API Integration

Languages

English, Spanish