



July 24, 2024

AD-X Core Form Completion Tracker

Owner Omar Alabed

Controls & Filters Job Business Segment contains Guard

AD-X Core Form Tracking

Overview

This dashboard serves as a central hub for tracking and exploring the status of ADX-CoreForm requests across different departments and regions. It is designed to assist in monitoring request progress and identifying areas for efficiency improvements

***Dashboard default filter only displays data for the Guarding business Segment ***

Key Features

- Completion Percentages/ Rates:** Visualize completion percentages over time to help set and achieve targets for request processing.
- Rework and Delayed Cases:** Includes a dedicated card displaying cases that require rework or have been processing for over 7 days. Additional cards show rework counts and percentages across different categories to identify inefficiencies in certain areas.

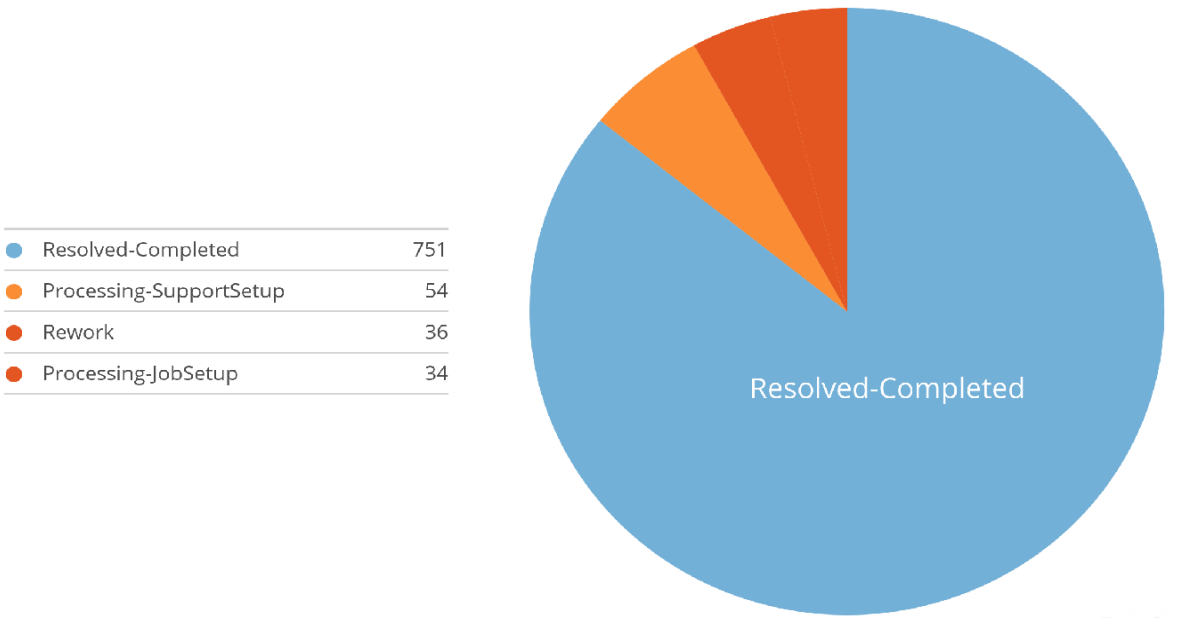
Data Refresh Rates

Dataset: SRC | Ad-X | CoreFormCases

- Core Form data updates at 7 AM daily
- Last Domo Update 2 hours ago

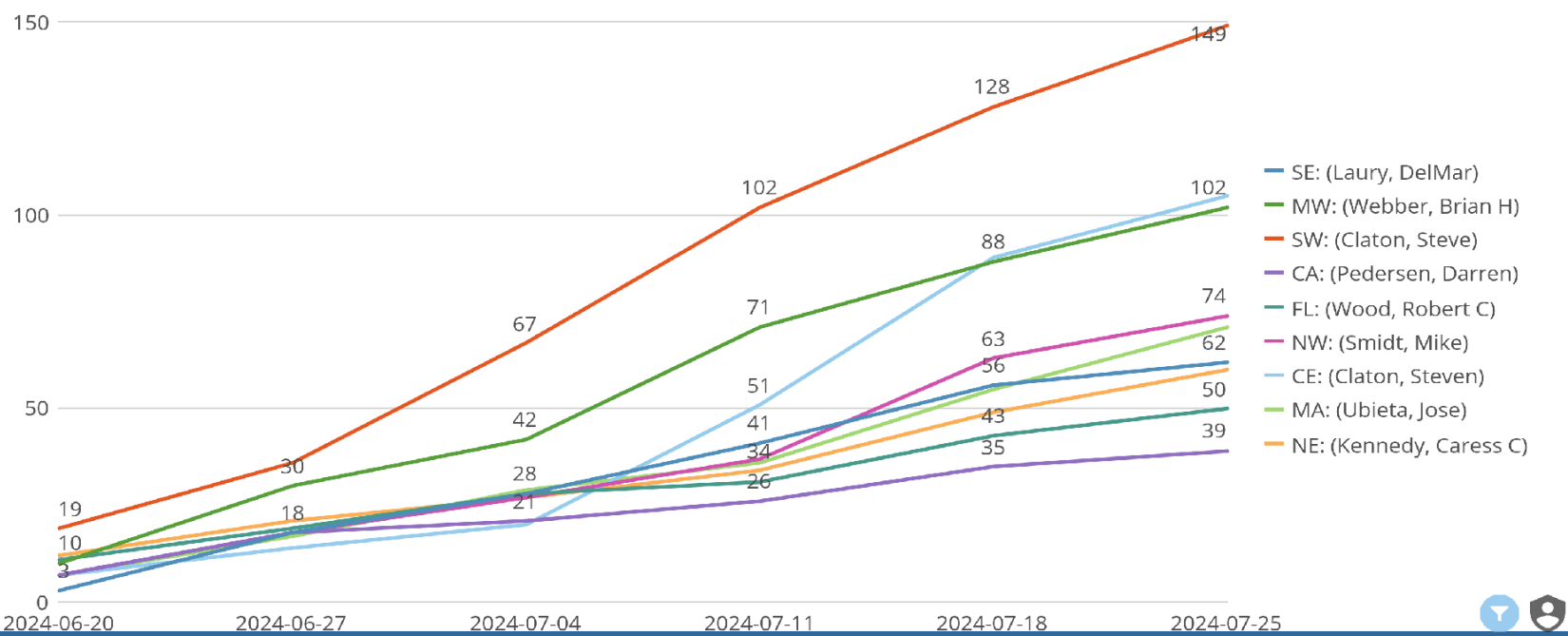
Core Form Requests Overall Completion

85.8% Completion Percentage

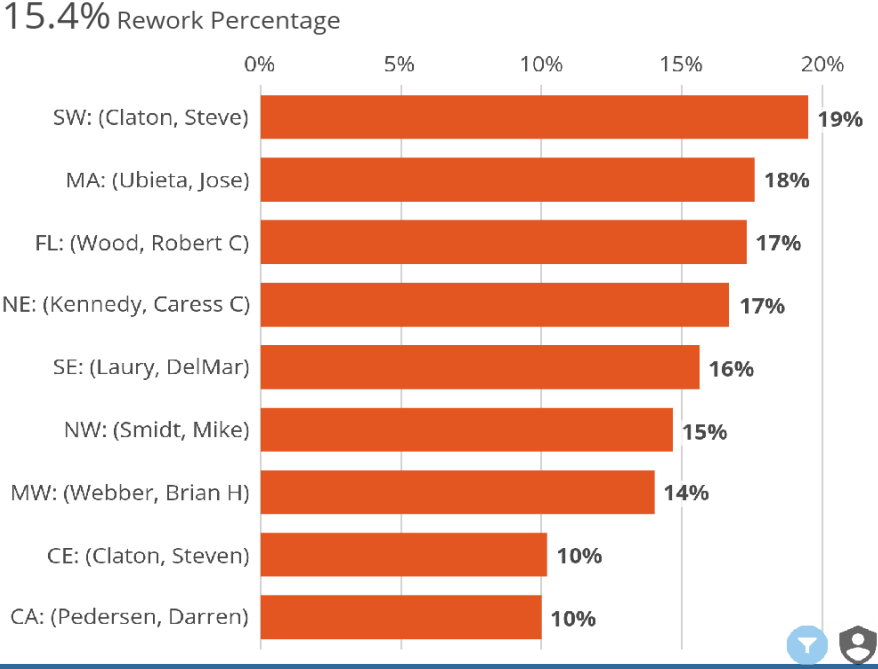


Resolved-Completed	751
Processing-SupportSetup	54
Rework	36
Processing-JobSetup	34

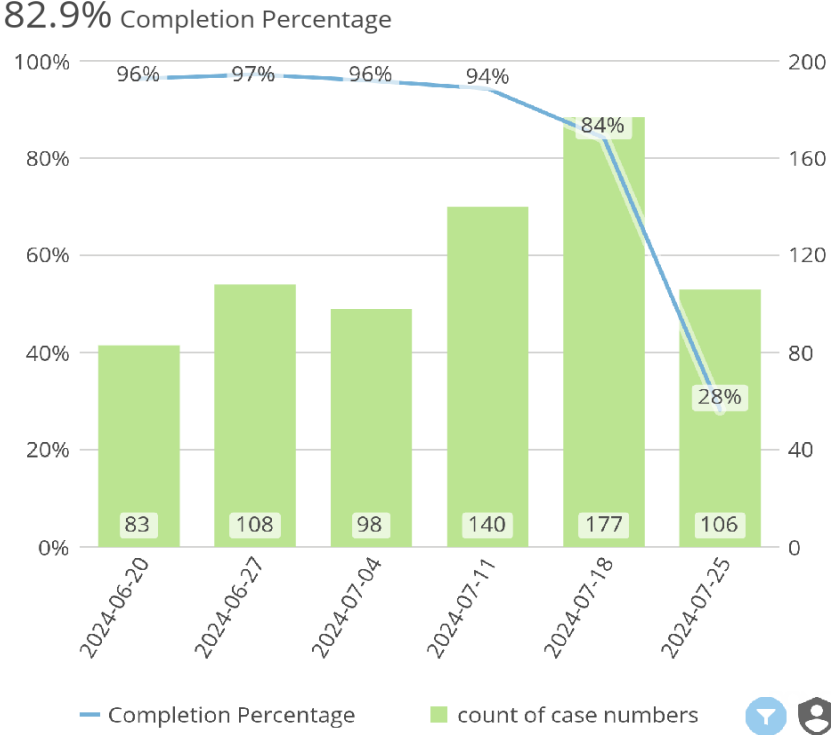
Trend of Case Volume by Region



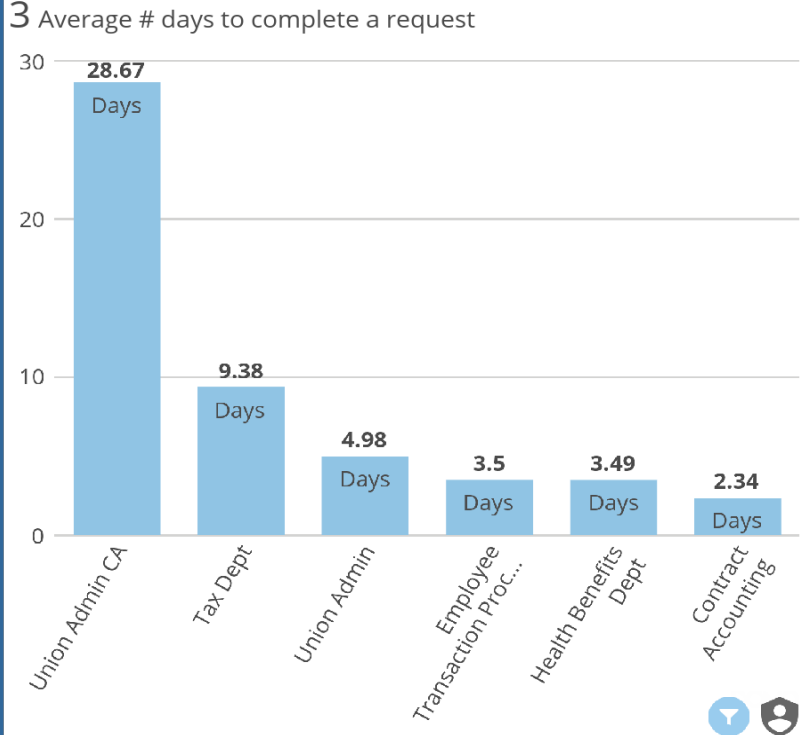
Rework Percentage by Region (Last 6 Weeks)



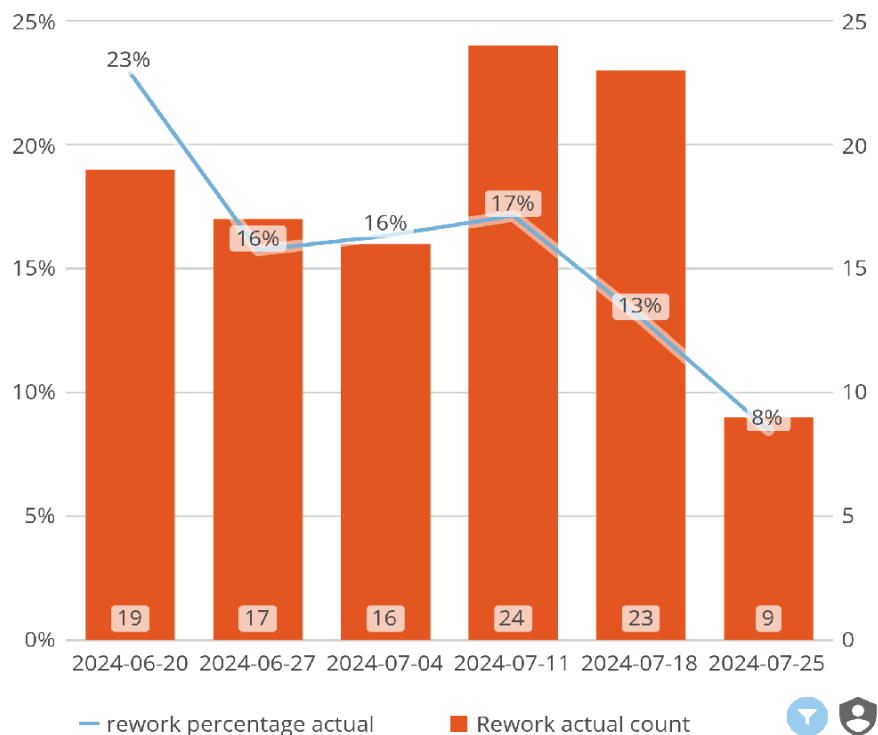
Completion Percentage Trend



Average Time (Days) to Complete a Request...

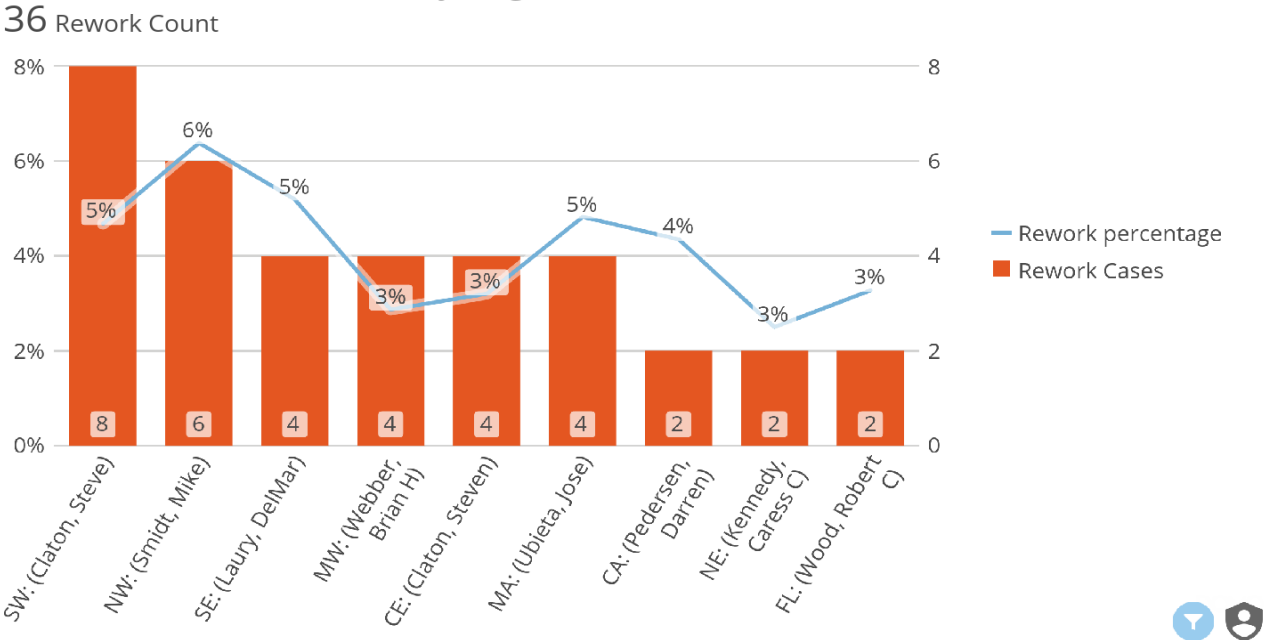


Rework Percentage Trend

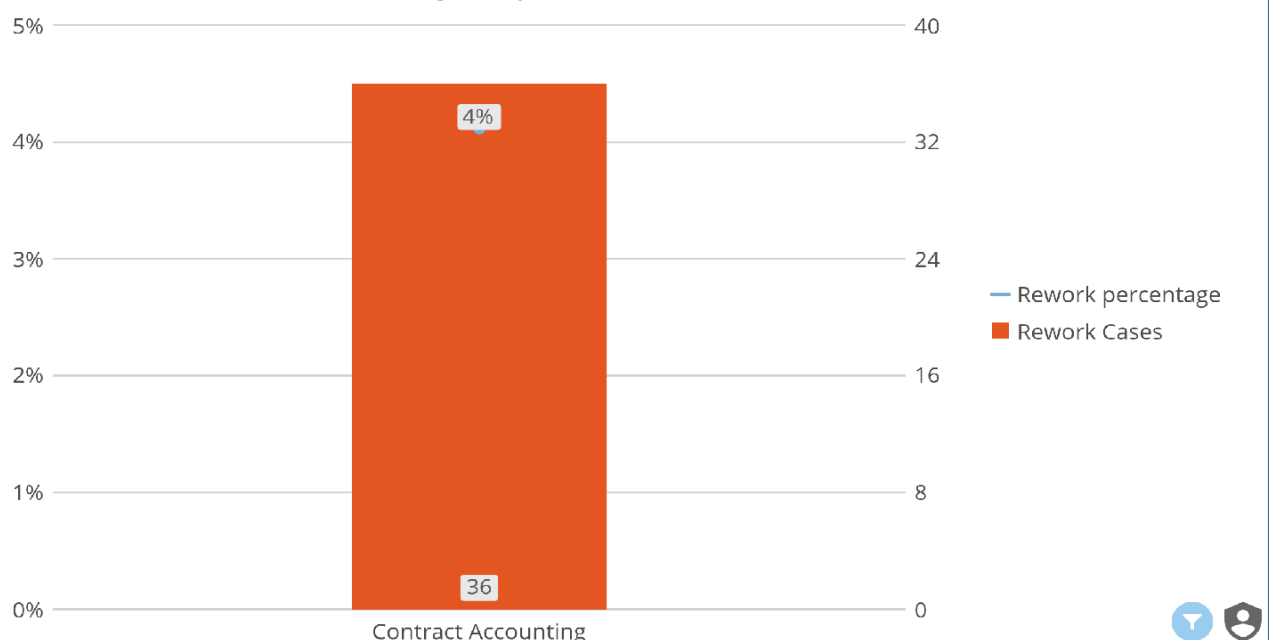


Current Cases Tracking

Current Cases in Rework by Region

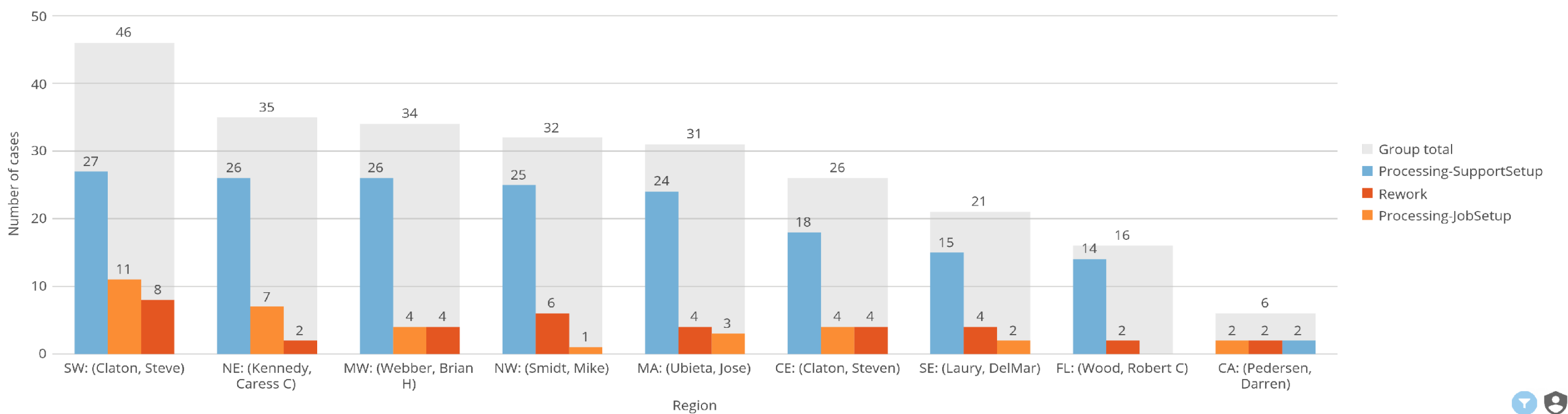


Current Cases in Rework by Step Code



Processing + Rework Cases by Region

247 Total Cases



Action Required Core Form Cases List

List of Rework / Processing Cases > 7 days

38 Total Cases

ADXCaseNumber	Review Reason	Set Up Name	StepCode	Requester Name	Days since initiated
CR-20240617-1011	Processing Delayed	Personal Benefits	Employee Transaction Processing	Zachary Moar	35
CR-20240621-031	Rework	Job Setup	Contract Accounting	Jonathan Hart	30
CR-20240625-1009	Processing Delayed	Unions CA	Union Admin CA	Harmandeep Kaur Brar	28
CR-20240614-028	Rework	Job Setup	Contract Accounting	Christopher Ruiz	27
CR-20240613-2017	Rework	Job Setup	Contract Accounting	Mirza Dedic	26
CR-20240612-015	Rework	Job Setup	Contract Accounting	Mirza Dedic	23
CR-20240628-1027	Rework	Job Setup	Contract Accounting	Jeffrey Case	23
CR-20240620-1017	Rework	Job Setup	Contract Accounting	Thomas Carr	22
CR-20240703-1002	Rework	Job Setup	Contract Accounting	Shawn Warwick	21
CR-20240703-1042	Rework	Job Setup	Contract Accounting	William Cramer	19
CR-20240626-031	Rework	Job Setup	Contract Accounting	Ronald Nasello jr	16
CR-20240703-016	Rework	Job Setup	Contract Accounting	Johnathn Weeks	16
CR-20240709-061	Rework	Job Setup	Contract Accounting	Sondra Bradley	13
CR-20240710-020	Rework	Job Setup	Contract Accounting	Bradshaw Anderson	13
CR-20240711-1043	Rework	Job Setup	Contract Accounting	Juan Arellano	12
CR-20240715-040	Rework	Job Setup	Contract Accounting	Wilton Rodriguez	8
CR-20240711-044	Rework	Job Setup	Contract Accounting	EDWARD LOPEZ	8
CR-20240715-055	Rework	Job Setup	Contract Accounting	David Walton	8
CR-20240715-1061	Rework	Job Setup	Contract Accounting	Jonathan Hart	8
CR-20240716-062	Rework	Job Setup	Contract Accounting	Kyran Miseldine	7
CR-20240716-024	Rework	Job Setup	Contract Accounting	Dominique Barrera	7
CR-20240716-076	Rework	Job Setup	Contract Accounting	Richard Campen	7
CR-20240716-084	Rework	Job Setup	Contract Accounting	Amin Vastani	7
CR-20240716-034	Rework	Job Setup	Contract Accounting	LONNIE SUTTON	6
CR-20240716-1070	Rework	Job Setup	Contract Accounting	Nicoletta Kozanitis	6
CR-20240718-2061	Rework	Job Setup	Contract Accounting	Eduardo Cervantes Rangel	

Core Form Cases List

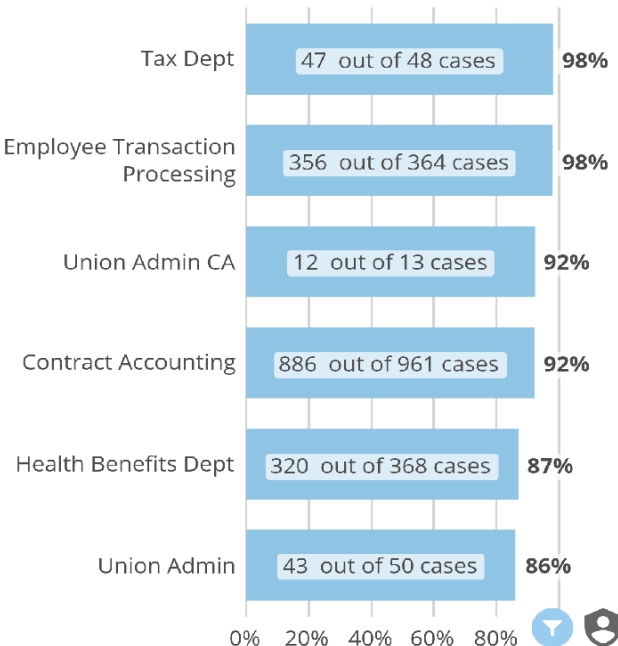
3K Core Form Cases

ADXCaseNumber	StatusCode	Job RVP	Job Acct Owner (AO..	RequesterName	CreatedDateTime	ResolvedDateTime	Days Open	JobNu..
CR-20240724-011	Resolved-Cancelled	MA: NJ (Oleksy, Eric)	MA: AOW (Robey, An..	Joseph MacMillan	July 24, 2024	July 24, 2024	0	
CR-20240724-010	Resolved-Cancelled	MW: MI/MN (Enwrigh..	MW: AOW (Enwright, ..	Roger DeYoung	July 24, 2024	July 24, 2024	0	
CR-20240724-009	Resolved-Cancelled	MW: MI/MN (Enwrigh..	MW: AOW (Enwright, ..	Roger DeYoung	July 24, 2024	July 24, 2024	0	
CR-20240724-008	Resolved-Cancelled	MA: NJ (Oleksy, Eric)	MA: AOW (Robey, An..	Joseph MacMillan	July 24, 2024	July 24, 2024	0	
CR-20240724-007	Resolved-Cancelled	NE: CT/ West NY (Cel..	NE: AOW (Polhamus, ..	Robert Ciulla	July 24, 2024	July 24, 2024	0	
CR-20240724-006	Processing-JobSetup	NE: CT/ West NY (Cel..	NE: AOW (Polhamus, ..	Robert Ciulla	July 24, 2024		0	
CR-20240724-005	Processing-JobSetup	NE: CT/ West NY (Cel..	NE: AOW (Polhamus, ..	Robert Ciulla	July 24, 2024		0	
CR-20240724-004	Processing-JobSetup	NE: CT/ West NY (Cel..	NE: AOW (Polhamus, ..	Robert Ciulla	July 24, 2024		0	
CR-20240724-002	Resolved-Cancelled	SW: NV/AZ (Nixon, Ta..	SW: AOW (Bradshaw,..	James Rehling	July 24, 2024	July 24, 2024	0	
CR-20240723-074	Resolved-Cancelled	NW: Coast/Peninsula..	RE: AOW (Mishra, Ris..	Mark Parker	July 23, 2024	July 23, 2024	1	
CR-20240723-073	Resolved-Cancelled	NW: Coast/Peninsula..	RE: AOW (Mishra, Ris..	Mark Parker	July 23, 2024	July 23, 2024	1	
CR-20240723-1077	Resolved-Cancelled	SW: CA-BUR/GAR/ON..	SW: AOW (Nsaif, Stev..	Andres Cedeno Araujo	July 23, 2024	July 23, 2024	1	
CR-20240723-1069	Processing-JobSetup	SW: CA-BUR/GAR/ON..	SW: AOW (Nsaif, Stev..	Andres Cedeno Araujo	July 23, 2024		1	
CR-20240723-070	Resolved-Cancelled	NW: North Bay/HI (Fe..	NW: AOW (Xia, Lin)	Anthony Botello	July 23, 2024	July 23, 2024	1	
CR-20240723-1075	Resolved-Cancelled	SW: CA-LA/WLA/SFV (..	None	Juan Valenzuela	July 23, 2024	July 23, 2024	1	
CR-20240723-1071	Resolved-Completed	SW: CA-LA/WLA/SFV (..	SW: AOW (Naranjo, G..	Gilbert Naranjo	July 23, 2024	July 24, 2024	1	
CR-20240723-1070	Processing-JobSetup	CE: TX West (West, Eli..	None	Elijah Vasquez	July 23, 2024		1	
CR-20240723-067	Processing-JobSetup	CE: TX West (West, Eli..	None	Elijah Vasquez	July 23, 2024		1	
CR-20240723-1065	Resolved-Cancelled	SW: CA-BUR/GAR/ON..	RE: AOW (Daly, Kevin)	Kevin Quintanilla Gra..	July 23, 2024	July 23, 2024	1	
CR-20240723-065	Processing-JobSetup	SW: CA-LA/WLA/SFV (..	SW: AOW (Tejada, Ca..	Christiaan Mihm	July 23, 2024		1	
CR-20240723-064	Resolved-Cancelled	SW: CA-LA/WLA/SFV (..	SW: AOW (Tejada, Ca..	Christiaan Mihm	July 23, 2024	July 23, 2024	1	
CR-20240723-1062	Resolved-Cancelled	CE: OK/AR/LA (Lane, ..	CE: AOW (Reese, Cod..	Kenneth Farrar	July 23, 2024	July 23, 2024	1	
CR-20240723-1061	Processing-JobSetup	SE: DC (Kamperin, Da..	None	Logan Fischer	July 23, 2024		1	



Appendix

Completion Percentage by Step Code



Completion Percentage by Region

86% Average Completion Percentage

