

Omar Alkaales

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SKILLS

- Java
- JSP
- C++
- HTML/CSS
- JavaScript
- C
- GDB
- Python
- Unix/Linux
- Git
- MySQL

TECHNOLOGY

- Networking devices: Cisco, Juniper, Netgear and MacroTek
- Active Directory Domain Services, file server in Windows Server 2008 R2

CERTIFICATIONS

- Cisco Certified Network Associate "CCNA Security"
- Cisco Certified Entry Networking Technician "CCENT"

EDUCATION

B. S. Computer Engineering | University of Washington – Seattle, WA

Fall 2018 - Present

Related coursework: Data Structures and Parallelism, Foundations of Computing I, Hardware/Software Interface, Intro to Digital Design, System and Software Tools
Expected Graduation: Spring 2020

A.S. Engineering Track II | Bellevue College – Bellevue, WA

Jan 2017- June 2018

Related coursework: Computer Programming I & II, Electricity and Magnetism
GPA: 3.95

WORK EXPERIENCE

Computer Science Lab Assistant | Paul G. Allen School – University of Washington

Dec 2018 – Present

- Provide technical support to CSE dept. faculty, staff and students
- Build and deploy Windows PC's, troubleshoot software, hardware, networking problems

Security Officer/Receptionist | Samsung Electronics America

June 2016 – Present

- While going to school full-time and supporting my young family of four, I work two 16-hour shifts each weekend
- Provide customer service, maintain security protocols on the client site, submit a daily activity report to the site supervisor

IT Officer | Norwegian Refugee Council

Jan 2011 – March 2016

- Designed, deployed, configured and maintained LAN/WAN networks, monitored performance and assured service continuity.
- Administered off-site helpdesk support to network users and managed database connections to a central server
- Led a team of 3 technical staff members and served as country IT focal point

PROJECTS

- **Personal Website** – developed a personal website using HTML, CSS, and JavaScript.
- **Employee Payroll worksheets** – wrote Microsoft Excel macros with Visual Basic. Macros added an interactive user interface to manipulate cells and present data in worksheets after downloading it from Financial database System Agresso.
- **HangMan Game** – Used JavaServer Pages (JSP) and Java to the game with web interface.