



Experience

Teleperformance Egypt - Travel Agent - Oct 2019 - Jan 2020

- There we were trained to use the global distribution system Sabre, by exchanging tickets & handling queries of travelers daily. As well as handling hotel queries & leisure type activities for clients.

ALEXBANK - Intern - Jul 2019 - Aug 2019

- I worked There in operations, my duties were dealing with refused checks, & Data entry of installments using Microsoft Excel daily as well as shadowing the customer service and learning about the financial exclusion and inclusion as well as the bank products.

Vodafone Global Enterprise - Customer Service - Jan 2018 - Mar 2018

- My duties there was Handling Billing Queries & Special Case situations in a fast-paced environment Utilizing Oracle Siebel & Citrix as well to handle our data daily.

Contact Details

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Work Email

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Personal Email

omarashzeinhom@

protonmail.com

- CLICK & PRESS CTRL

Personal

Website

Research Gate

Git-HUB

Technical Skills

- Computer Literacy
- Proficient in Microsoft Office, MS PowerPoint, MS Excel & MS Word.
- Proficient in HTML5, CSS3 & Some Java Script
- Experienced at Educational Research & Presentations.
- Global Distribution System Sabre
- Communication & Soft Skills.

Education

- Modern Sciences and Arts University (MSA) (2016 - 2021)
- B.A, Economics · (Bachelor of Arts) GPA: (2.8)
- Dar Al Tarbiah Thanaweya Amma, Sciences & Math's · (2010 - 2016)

Courses (Ctrl C + Ctrl V (ID) into Verification Websites)

- Social Engineering & Manipulation (ID: 3CC-448752e-7f1e-47e-8b6b-f40381985204) [Cybrary](#)
- Introduction to Programming Using JavaScript & Python. [Udemy](#)
- Web Development - Nano Degree [Udacity](#)
- The Fundamentals of Digital Marketing (ID: 8EV A8V KDU) [Google](#)
- Banking System & Techniques Emad Kattara
- Financial Inclusion & Exclusion (Egyptian Banking Institute)

Skills

- Linux Bash & Windows CMD Prompt
- Ethical Hacking & Virtual Machines

Side Activities

- Coding (HTML5, CSS3)
- Drawing & Cycling

Omar
Abd
AlRahman

Assitant

CEO

At

TrophyHouse-
Egypt