

PROFESSIONAL SUMMARY

2.8 Years of experience in Quality assurance. Predominately working for Embedded and application Domain.

Skills: Quality Assurance

- Experienced Implementation of CMMI Level 5 Ver1.3, verifying the conformance to various standards viz. ISO 9001:2008.
- Have good exposure towards project lifecycle (PDLC) and project management process
- Preparing PSR, SMR and PCI compliance reports to represent the project status to senior management.
- Assisting the project teams in tailoring the project's process from the Organization's Set of Standard Processes in order to meet the set Quality Goals
- Have trained new joiners with Software quality assurance induction
- At project level the roles and responsibilities includes the facilitation since the project kick off (initiation) till collating learning's after project closure. This would also include:
 - Defining project specific process
 - Facilitating the project to implement the defined process
 - Regular compliance audits
 - Reporting non compliances
 - Analyzing Project metrics data and publish the findings
 - Identify areas of improvement ; drive the improvement initiatives and
 - Measure the outcomes of the initiative
- Experienced in creating innovative mailer series for the organization, which are effective means of communication about the improvement initiatives which quality group pledges
- Good in adapting to changing priorities, assisting improvement initiatives, Presentation skills
- Mailer promotions on initiatives and General awareness

Experience

1. Have been working as a Quality Engineer in **Larsen & Toubro technology services, Mysore** Since November 2014 - present (2.8 **years**). My Job responsibilities included
 - Successful CMMi assessment completion (2016) through Gap analysis/ trainings/ fixing the definition and implementation gaps.
 - Monthly Internal audits – for all assigned projects across Mysore
 - Hand holding the team, planning and implementation of regular activities.
 - Conducting root cause analysis of deviation in performance metrics/customer complaints by use of various problem solving tools like 8d technique, VSM approach etc.
 - Participated in a team for building prediction models based on historic data using Minitab and MS Excel
 - Process improvements, Gap analysis.

Achievements

- Contributor supporting my teams to Re- certify CMMi v 1.3 Level 5 as an organization (June 2016)
- Won a Gold team academy award for participation in process management for projects in 2015, 2016.

EDUCATION & CERTIFICATION

- *Bachelors of Technology – Electronics and Communication* 7.6 CGPA
Lovely Professional University July, 2014