

Omar Jimenez

**Scrum Master,
Product Owner,
Business Analyst**

Skills

Omar Neftali Jimenez Ramirez

Fernandez de Lizardi 3211, Jardines de la Paz
Guadalajara, Jalisco

+52 (33) 38419648

omar.n.jimenez@gmail.com

<https://www.linkedin.com/in/omarnjimenez>

Certified Scrum Master (SCRUMStudy ID: 585776), Certified Software Product Manager (University of Alberta), Senior Business Analyst, Project Manager, Scrum Trainer, Defect Management.

Business Domains: Manufacturing, Sales, Financial, Healthcare, Telecommunications, Ordering, Portfolio Management

Tech Stack Experience: Java, JS, React, .NET, Python, Django, AWS, Weblogic, SQL, Unix, SFDC, SAP, PLM

Experience

Freelance Consulting / Scrum Master, Product Owner, Project Manager

JUL 2018 - PRESENT, GUADALAJARA, JAL

Project: Healthcare records web application (Oct 2018 - Mar 2018)

- Scheduling of scrum ceremonies
- Removing impediments for development team
- Working with the QA, UX/UI, DevOps, security and project direction teams.
- Organizing and prioritizing the product backlog.
- Backlog grooming organization.
- Organizing and supervising the the sprint backlog.
- Working with the client and stakeholders to gather requirements and document them in User Stories on Jira.
- Keeping project's KPI updated.

EPAM Systems / Senior Business Analyst, Scrum Master

OCT 2017 - JUN 2018, TLAQUEPAQUE, JAL

Project: Financial application (Feb 2018 - Jun 2018)

- Requirements gathering and elicitation with South America stakeholders.
- Database analysis and documentation.
- Functional specification document creation.
- Wireframes creation.
- Daily updates with Eastern Europe development team.
- Translator for south american stakeholders.

Project: Sales Tool (Oct 2017 - Feb 2018)

- Requirements gathering and elicitation.
- SQL database analysis.
- Technical documentation for client.

- Product backlog maintenance and grooming.
- Sprint backlog planning.
- UAT planning.
- QA efforts
- Product demos coordination.

Amdocs / Delivery Center Business Analyst

APR 2016 - OCT 2017, ZAPOPAN, JAL

Project: AT&T Mexico

- Maintenance of Master Enterprise Catalog objects, attributes, product offering refinements, validation rules coding.
- Database updates and analysis (SQL).
- Weblogic error log analysis.
- Implementation of user stories requirements using the Scaled Agile Framework (SAFe)(Rally tool).
- Defects solution and root cause analysis.
- Support on software updates deployment via Unix scripts and Amdocs proprietary tools.
- Feature and user story level demos for Product Owners.

Dextra Technologies / Senior Business Analyst

APR 2015 - APR 2016, GUADALAJARA, JAL

Project: Hewlett Packard Enterprise, Sales Representatives tool (Jan 2016 - Apr 2016)

- Creation of initial product backlog, based on high level requirements.
- Backlog grooming and estimation.
- Scrum methodology training for development team.
- Documentation of user stories on HP Agile Manager tool.
- Daily scrum meeting organization, and burndown chart updates.

Project: Hewlett Packard Enterprise, Portfolio Management dashboard tool (Sep 2015 - Dec 2015)

- SQL database research and analysis for migration to Vertica DB.
- Database structure documentation.
- Business Requirements Document creation.
- Test cases validation.

Project: Hewlett Packard, Data Centers assets tracking tool (Apr 2015 - Aug 2015)

- Functional / Non Functional business requirements documentation for waterfall project.
- Requirements research with involved stakeholders.
- Test cases scenarios validation.
- Defects management during Development/QA phase.

Freescall Semiconductor / IT Business Analyst

FEB 2006 - NOV 2013, TLAQUEPAQUE, JAL

IT Business Analyst and Team Lead (Mar 2009 - Nov 2013)

- Engineering Changes Order validation.
- Requirements gathering and analysis for manufacturing, PLM

and ERP solutions .

- Documentation of requirements and follow up on UAT cases.
- L1 user support for PLM, ERP and legacy tools.
- Training material maintenance for manufacturing tools users.
- Diverse data cleanup projects.
- KPI and metrics creation.
- Team intranet portal maintenance.
- Internal processes auditor.
- Local team lead and point of contact with Mexico HR.

IT Business Analyst for Agile PLM migration project (Jul 2007 - Feb 2009)

- Requirements gathering for migration from SAP to Agile PLM.
- Training material creation.
- On site training for business units.
- Rollout Tier-1 support.
- Engineering Changes Order validation.
- Data clean up activities

IT Business Analyst (Feb 2006 - Jun 2007)

- Engineering Changes Order validation.
- Manufacturing diagrams validation.
- End user training material maintenance.
- Data clean up activities.

Education

Universidad de Guadalajara / Information Systems Bachelor degree

FEB 2000 - JUL 2003, ZAPOPAN, JAL

University of Alberta / Software Product Manager certificate

AUG 2015 - APR 2016, REMOTE

Awards

Amdocs SPARKS Innovation Challenge, 2016

Dextra Performance Award, 2015

Freescale top 10% performer, 2012

Freescale Outstanding Achievement Award, 2009