

# OMAR ALONSO RIOS

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## Summary

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Tech-savvy professional with advanced training and experience in data science, data analytics, and machine learning. Always seeking new and improved strategies to achieve objectives. Highly-motivated with desire to take on new challenges. Strong work ethic, adaptability and exceptional interpersonal skills. Adept at working unsupervised and mastering new skills.

## Skills

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- Python (Data Science stack: Pandas, Scikit-Learn, Numpy, Scipy, Matplot)
- SQL
- Microsoft Office (Word, Excel, Powerpoint, etc.)
- Tableau
- Exploratory Data Analysis
- Machine Learning
- Verbal and written communication
- Detail oriented
- Teamwork and collaboration
- Analytical thinking
- Coaching and mentoring
- Issue resolution
- Bilingual (English & Spanish)

## Experience

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El Ranchero de Jalisco  
**Team-lead**  
January, 2018 - Present

- Responsible for implementing solutions to daily problems
- Communicate responsibilities to staff
- Be proactive to potential problems
- Communicate well and use strong interpersonal skills to establish positive relationships with guests and employees
- Coached team members on food safety, sanitation processes, customer service, menu education and up-selling techniques to drive revenue
- Resolved problems or concerns to satisfaction of involved parties

El Ranchero de Jalisco  
**Server**  
February, 2017 - January, 2018

- ❖ Provided excellent customer service to a high volume of customers
- ❖ Operated POS terminals to input orders, split bills, and calculate totals
- ❖ Greeted customers, answered questions and pushed specials to increase revenue

## Education and Training

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Texas A&M University San Antonio Texas  
**Bachelor of Arts in Mathematics**  
**May 2022**

- Minor in Administrative Business
- Dean's List Fall 2019
- Cum laude graduate

Tech Talent & Strategy  
**Certificate**  
**May 2023**

- ❖ Advanced Data Science Certificate
- ❖ Learning to extract meaningful business insights with data
- ❖ Completed course work with programming languages: Python, R, SQL

Google on Coursera  
**Certificate**  
**July 2023**

- Google Data Analytics Certificate
- Dive into the Data Analytics life cycle
- Completed coursework with Excel, SQL, R and Tableau