30.60%

churn rate

7676

of all castomer

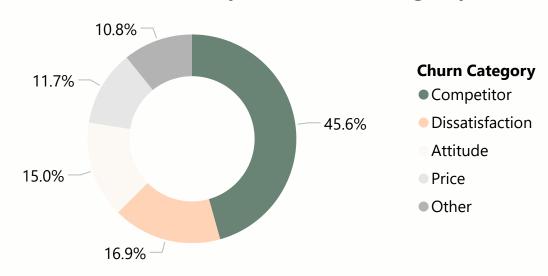
2349

of Churn

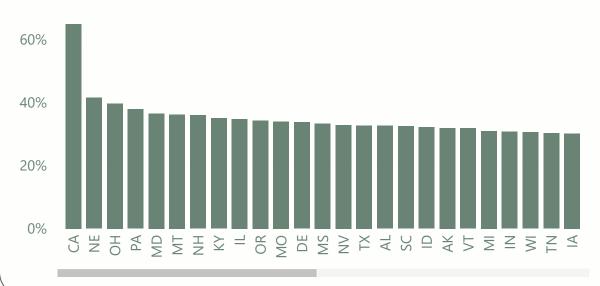
57.55%

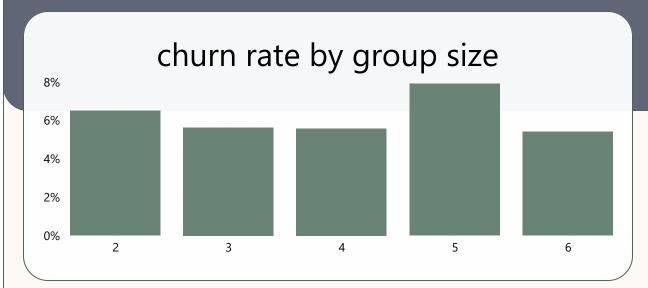
Churn Rate of 50 year

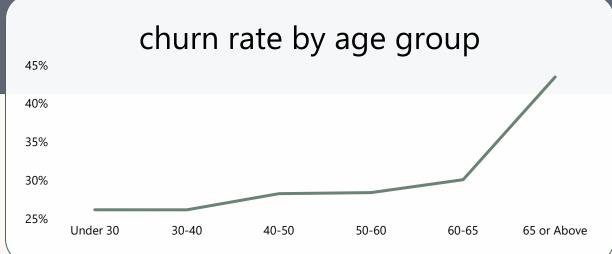


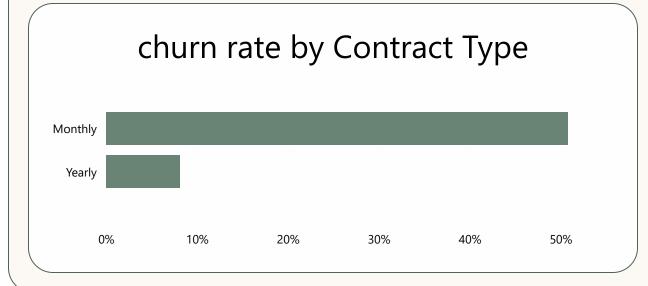


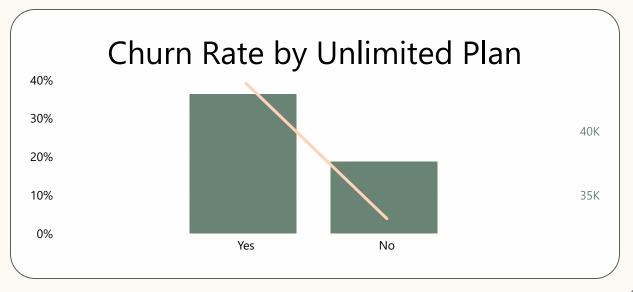




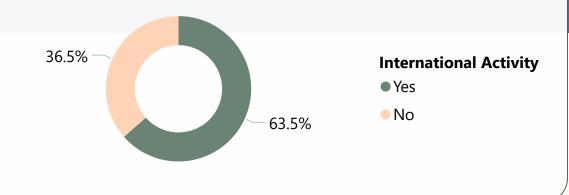




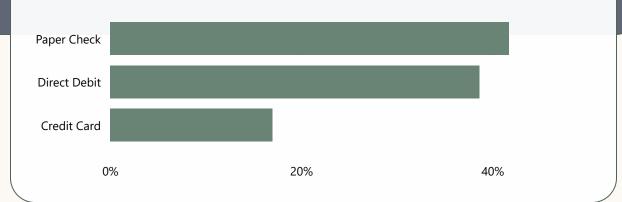




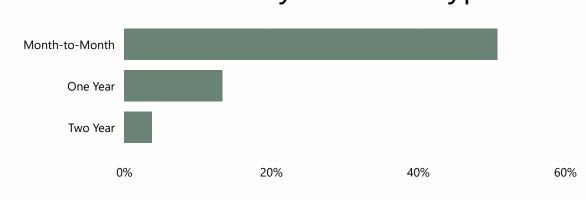
Churn Rate by International Activity



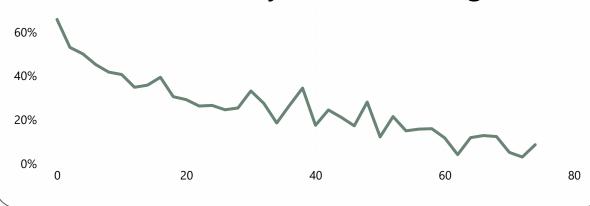
Churn Rate by Payment Method



Churn Rate by Contract Type







58.47%

Churn Rate of Direct Debt

1.57

Avr Customer serv of Direct Debt

40.57

Average Extra Data Charges

37.00

Average of Extra Inte Charges





