OMAR DAHMASH

- Irvine, CA
- omartdh@gmail.com
- 415-812-8224

SUMMARY:

- My Technical Proficiencies include:
  - Computer Science applied to JavaScript
  - Browser Based Technologies (HTML5, CSS, JavaScript, jQuery, Bootstrap, and React)
  - API Interaction (API, JSON, AJAX)
  - Server Side Development (MERN Stack, Progressive Web Applications)
  - Databases (MySQL, MongoDB)
  - Deployment/Command-Line Fundamentals (Heroku, Git)
  - Quality Assurance (Unit Testing)

- Self motivated, initiative, high level of energy. And quick learner.
- Comfortable with Windows and Mac operating systems.

LANGUAGES:

- Arabic (Native)
- English (Fluent)

EDUCATION:

University of California San Diego,   San Diego, CA May 2021

Full-Stack web development bootcamp

California University of Management and Sciences,   Anaheim, CA September, 2013

Master of Science in Computer Information Systems

Al-Zaytoonah University of Jordan,   Amman, Jordan September, 2011

Bachelor in Management Information Systems

EXPERIENCE:

Nextgen Wireless Solution   **Mar 2019 - Apr 2019**

Drive Test Engineer

- Performed Data collection on CDMA, LTE 3G and 4G
- Experience in data networking concepts and protocols (IP, PPP, TCP)
- System performance drive tests including cell site shakedown/ verification, cluster, market benchmark drive tests

Sunlight Concepts.   Santa Clara, CA   **Jul 2014 - Jan 2015**
Customer Service Representative

- Worked on customers' database to get insights and generated reports on a weekly, monthly, and quarterly basis.
- Responding promptly to customers inquires in person or via telephone or e-mail in a professional and efficient manner.
- Worked on ACT, Excel and QuickBooks.
- Prospecting for sales leads.

Eastern Accounts.   Brookfield, CT   **Jan 2014 – Jun 2014**
Customer Service Representative.

- Worked on a call center where I was taking inbound and outbound calls, about 60 calls a day.
- Responsible for providing customer service assistance to English and Arabic speaking customers.
- Gained experience on de-escalating calls and engaging with the customer while driving the phone call.

eDoc Publish Inc.   Tustin, CA   **Mar 2012 - Jan 2014**
Business Process Optimizer

- Compile customers on Infusion-soft CRM software and prepare invoices on QuickBooks.
- Maintaining up-to-date paper and computer based files and administrative systems.
- Process orders, forms, applications and request for information.
- Create a new website using Word Press.
- Design calendar books and photo books.
- Involve in Customer Relationship Management.

Morey's Piers.   Wildwood, NJ   **Jun 2009 - Sep 2010**
Area Supervisor.

- Started as games operator and was promoted to a supervisor.
- Trained and supervised about 30 employees in charge of games operating and daily schedule and cash handling.