

# OMAR WAEL MOHAMED ERAKY

Software engineer | frontend developer

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## PROFESSIONAL SUMMARY

Highly motivated and detail-oriented Computer Science graduate with a strong foundation in front-end web development principles. Proficient in HTML, CSS, JavaScript, and React.js. Eager to leverage modern web interface design skills and continuously improve coding abilities to contribute to the development of high-quality, responsive web projects.

## WORK EXPERIENCE

### Sales Supervisor

World Gym – Sodic, Sheikh Zayed

Jan 2022 - March 2023

- Managed daily sales operations, contributing to team performance and achievement of monthly targets.
- Enhanced customer satisfaction through clear communication, proactive problem-solving, and diligent follow-up.

### Front-End Developer Intern

Raya Company — Cairo, Egypt

June 2023– October 2023

- Assisted in the development of responsive web pages using HTML, CSS, and JavaScript.
- Gained practical experience in team collaboration and version control using Git.

### Customer Support Representative

Vodafone Egypt — Call Center Department

April 2024 – Nov 2024

- Addressed customer inquiries and resolved issues through effective inbound and outbound communication.
- Maintained accurate records and ensured consistently high service quality.

### Sales and Customer Service Representative

Wise Company for Real Estate Management

Feb 2025 – Nov 2025

- Managed client inquiries, providing tailored solutions to meet diverse needs.
- Conducted property viewings and negotiations, ensuring a high level of customer satisfaction.
- Developed strong relationships with clients, fostering trust and loyalty.

## EDUCATION&CERTIFICATES

### Bachelor of Computer Science

Misr University For Science And Technology, Giza, Egypt

graduated 2024

Grade: Good

Front-End Developer Certificate

Root Academy – 2025

## SKILLS

Technical: HTML5, CSS3, JavaScript,React.js,Tailwindcss,Node.js,Mongo DB Responsive Design, UI/UX Basics, Git

Professional: Sales, Customer Service, Communication, Teamwork, Time Management, Adaptability

## LANGUAGES

Arabic: Native | English: Fluent