OMAR WARSAME

DevOps Engineer

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PROFESSIONAL SUMMARY:

A result-oriented professional with nearly 3 years of experience as a DevOps Engineer with hands-on experience supporting, Automating, and optimising mission-critical deployments in production server & cloud. Building, deploying, source code management, leveraging configuration management, CI/CD, and DevOps processes. Effective communication and collaboration with team members, ensuring coordinated task execution, a strong commitment to high-quality work, and a proven ability to swiftly learn and adapt to new challenges.

WORK EXPERIENCE:

Luul Solutions

DevOps Engineer	London	09/2021 - till date

- Managed source code with **Git** and **GitHub**. Resolved merge issues and administered repositories.
- Created **shell scripts** for daily tasks: **backups**, and environment setups.
- Used **Ansible** for configuration management, improving efficiency by **35%**.
- **Scanned**/Analysed the builds using **SonarQube** for effective coding practices.
- Collaborated with Developer and Operation teams in regards to **SDLC** using **agile** methodologies.
- Configured and installed **Red Hat** and **Ubuntu Linux** servers on both virtual machines and **bare metal**.
- Built and maintained automated **CI/CD** processes on **Jenkins**, eliminating **70%** of manual work, drastically reducing **human errors**.
- Experience in **Blue-green** deployment that reduces downtime by running two identical environments.
- Good knowledge of **Amazon Web Services** such as EC2, S3, EBS, VPC, ELB, Route53, ASG, and SG.
- Knowledge of creating and maintaining DevOps-related tools for the team such as provisioning **scripts**, deployment tools and staged virtual environments using **Docker**.
- Good knowledge of n**etwork** protocols (TCP/IP, DNS, DHCP, HTTP, SSL).
- Knowledge of build **automation** tools like **Maven** for the building of **artifacts** deployed to **Nexus**.
- Managed over **25+** business-critical microservice applications using **Kubernetes**.
- **Automated** deployments using **Jenkins**, **Docker**, and **Terraform**, reducing deployment time by **70%**.
- **Mentored** a junior engineer, improving project delivery by 15% and fostering **collaboration** in the team.
- Engaged in **on-call rotation** for continuous system availability and support.

BlackRock

Deskside Support Engineer L2	London.	11/2020 - 09/2021

- Continuously **monitor** systems for optimal operation and performance.
- Manage **incidents** and **request** logs, prioritising and tracking on **ServiceNow.**
- Provide support for **trading applications**, including troubleshooting activities.
- Effectively support **remote users** and build replacement devices if necessary.
- Perform routine tasks such as resetting **passwords** and unlocking/disabling accounts on **Active Directory**.
- Member of a team providing **technical** support to **5,000+** users in the **EMEA** region.
- Performed **remote troubleshooting** using diagnostic tools, resolving **85%** of issues.
- Maintained a high level of technical competency in troubleshooting and provisioning **VMs** to users.

GlobalNet ICT

Help Desk Support Specialist	London	08/2019 - 11/2020

- Unlocking, resetting and disabling accounts on **Active Directory**.
- Handle the installation and troubleshooting of Windows operating systems.
- Installed and configured **laptops**, PCs/Desktops, **printers**, and **peripherals**.

SKILLS:

Amazon Webservices (AWS)	Ansible	Nexus	Leadership
Terraform	Kubernetes	SonarQube	
Linux server management	Jenkins	Shell	
Git and GitHub	Docker	Maven	

CERTIFICATIONS:

| AWS Certified Solutions Architect |Cisco Certified Network Associate |CompTIA A+| Network+| Linux+ |