OMAR WARSAME | *DevOps Engineer*

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Automation | CI/CD | Docker| Kubernetes| Ansible| Terraform| Git| Prometheus| Shell

SUMMARY:

Cloud Support Engineer with **2.5 years** of experience, adept at designing, deploying, and maintaining robust **AWS** environments. Proficient in automating infrastructure with **EC2**, **S3**, **Lambda**, and **CloudFormation**. Expert in **CI/CD pipelines** using **Jenkins**, **Git**, and **AWS CodePipeline**, with strong skills in **Kubernetes** and Docker orchestration on AWS **ECS** and **EKS**. Experienced in implementing **monitoring** and logging solutions using **CloudWatch**, **CloudTrail**, **Prometheus**, and **Grafana**.

SKILLS:

- Amazon Web Services (AWS)
- Web Application Development
- **Linux** Management
- Server Management
- CI/CD Pipeline
- **Windows** Server
- **Docker** and **Kubernetes**

- **Jenkins**
- **Git**/GitHub/Gitlab/Bitbucket
- **Ansible**
- **Terraform**
- **Leadership**
- **Python**, Bash, Shell Scripting
- **Prometheus**, Grafana

- **Agile/Scrum** Methodologies
- IAM Policies and Encryption
- Time Management
- Troubleshooting
- Multitasking Ability
- Team Collaboration
- Decision Making

CORE COMPETENCIES:

- Expertise in leveraging cloud services, with a focus on AWS, for building scalable, reliable, and cost-effective infrastructure solutions.
- Adept at utilizing **Git** for version control, **branching**, **merging**, and collaboration within development teams.
- Led the implementation of a disaster recovery plan, resulting in a seamless recovery and zero data loss during a system failure.
- Strong documentation skills to maintain clear, up-to-date technical **documentation** for team members and **stakeholders**.
- Reduced AWS infrastructure costs by **25%** through strategic resource provisioning and utilization.
- Experience security hardening with IAM roles and policies.
- Proficient in implementing and supporting AWS based instances and services.
- Experience in troubleshooting and resolving technical issues in AWS.
- Ability to continuously learn and work independently with minimal supervision.

EXPERIENCE AND RESPONSIBILITY:

Luul Solutions Ltd. | Cloud Support Engineer   *Sep 2021 – Present | London, UK*

- Manage applications in containerized environments using **Kubernetes**
- Proficiently use AWS services: **EKS**, **IAM**, **EC2**, and **CloudFront**
- Automate configuration management with Ansible, reducing manual effort.
- Manage source code with **Git**, and **GitLab**. Resolved merge conflicts and branch issues.
- Create shell scripts for daily tasks: **backups**, environment setup etc.
- Implement AWS **IAM** security measures, ensuring least privilege access.
- Lead Infrastructure as Code adoption, tackling drift and configuration inconsistencies.
- Used AWS: **EC2**, **S3**, **RDS**, **Lambda**, **VPC**, **IAM**, CloudFormation, **Route53**, **SNS**, CloudWatch, CloudTrail, **ECS**, **EKS**, SG and **ELB**
- Implemented **CI/CD** pipeline Using **Jenkins**, **GitHub**, **Docker** and Kubernetes.
- Design, enhance, **debug**, and implement software, and system configurations.
- **IAM** audit - review AWS accounts and identify accounts with excessive permissions.
- Understanding of Internet technologies and protocols (**TCP/IP**, **DNS**, **HTTP**, **SSL**)
- Knowledge of network **protocols**, routing, and experience in managing **LAN/WAN**.
- Collaborated with developers to build their development **pipelines** and deploy code maintaining **SDLC**, and **agile** methodologies.
- Going through the appropriate **change management** to bring systems up to date.
- **Debug** and troubleshoot platform and application level problems.

BlackRock | Deskside Support Engineer L2   *Nov 2020 – Sep 2021 (11 mos) | London, UK*

- **Monitoring** systems health; performing routine maintenance for optimal operation.
- Incidents and request logs, prioritizing on **ServiceNow ticketing system**.
- Support trading applications for deployment, troubleshooting and licensing.
- Support users working from home and build replacement devices if necessary.
- Reset passwords, unlocked or disabled accounts on Active Directory.

Globalnet ICT | Help Desk Support Specialist   *Aug 2019 - Nov 2020 (1 yr 4 mos) | London, UK*

- Unlocking, resetting and disabling accounts on Active Directory.
- Installing and troubleshooting operating systems such as Windows 7/8/10.
- Adding network printers through print management.

COURSES AND CERTS:

- DevOps for Beginners
- **CCNA** R&S *(Certified)*
- CompTia **A+** and **Network+**

- **CompTia** Linux +
- **HTML CSS** and **JavaScript**
- AWS **Solution** Architect *(Certified)*