

# Olivia McPhaul

CREATOR + DEVELOPER

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## EDUCATION

### THE UNIVERSITY OF NORTH CAROLINA AT CHAPEL HILL

B.A. Computer Science  
August 2016 - May 2020

## OBJECTIVE

Ms. McPhaul offers experience in human-centered design, critical analysis, and thoughtful problem-solving, which allows her to quickly identify issues and implement dynamic solutions. With an aptitude in usability and a passion for storytelling, she is interested in roles that will allow her to improve user experience across large audiences and transform content-driven business.

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## EXPERIENCE

### DELOITTE & TOUCHE Cyber Risk Consultant (Active Secret Clearance) | Arlington, VA | September 2020 - Present

- Supported a top Federal client by helping to advance its Chief Information Security Officer's (CISO) strategic plan for effective outreach and enhanced customer experience (CX).
- Worked alongside executive leadership to prepare for/respond to audits, data calls, and assessments
- Collaborated with the Data Visualizations team to develop Tableau dashboards for Audit-related activities.
- Facilitated meetings with clients/stakeholders to examine the current landscape of the OIS training program, identify gaps and pain points within the current structure, and propose a future Security Training Planner to enhance training requirements.

### JOLM GROUP II Freelance Web Developer | Charlotte, NC | December 2019 - June 2020

- Evaluated, designed, and developed a multi-page website for a consultative and service company targeting operational reinstitution in Fall 2022.
- Utilized Adobe Illustrator for wireframe development and CSS/HTML coding to reconstruct a website that included a variety of design techniques and flexible responsiveness that better engaged the targeted user.

### DELOITTE & TOUCHE Cyber Risk Intern | New York City, NY | June 2019 - July 2019

- Responsible for deploying various technologies to analyze data privacy and security controls and establishing cyber crisis management capabilities.
- Responsibilities include mastering top security concerns, pinpointing mitigations, and completing application security tasks such as static and dynamic code testing.

### UNC-CH PSYCHOLOGY DEPARTMENT UX Designer | Chapel Hill, NC | January 2019 - January 2020

- Responsible for improving the production efforts of a responsive web and phone mental health application for people of color.
- Responsibilities included consulting with clients, developing dynamic high-fidelity wireframes, building mockups, and designing user-centered interfaces (UI).

### JTR PRESENTS Graphic Design Intern | June 2018 - August 2020

- Developed logo designs, style scapes, catalog templates, and other flexible deliverables for an art exhibition.
  - Consulted with the client about strategies to generate an audience of at least 300 people of diverse viewpoints.
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## SKILLS

HTML	Adobe XD
CSS	Adobe Illustrator
JavaScript	Adobe Photoshop
TypeScript	Tableau

## AWARDS

Grace Hopper '18-19 Scholar  
SXSW Scholar  
Dr. Mary Harper Award  
Light on the Hill Award

## CONTACT

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