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PORTFOLIO WEBSITE<https://portfolio008.herokuapp.com/>**ABOUT ME**

- ☐ Currently utilising Python, Django, HTML, CSS, and Selenium.
- ☐ 12 years of combined .NET (C#), Visual Basic Applications, SQL, & MS Access/Excel support usage.
- ☐ Working knowledge with application/database design through the utilization of SQL 2005, MS Access, MS Visual Basic 6, and MS Excel.
- ☐ Experience in the maintenance, configuration, and troubleshooting various MS desktops and servers.
- ☐ Server and desktop operating system installation and configuration skills which entails:
Windows XP, Windows 7, Windows 8, Server 2003, Server 2008 in 32 and 64bit environments.

EXPERIENCE

Global Volunteer / Freelancer

Mar 2015 – Current

- ☐ Extensive traveling to various countries to help impoverished families and children obtain basic computer literacy.
- ☐ Freelance Software automation tester and Website support.

Software Support Specialist

EDI Health Group

Mar 2007 – Mar 2015

Summary of Duties Performed

- ☐ Develop and support EDI document transmissions by utilizing .NET C#, Visual Basic, Web Services, and ASP.NET.
- ☐ Administered an Assessment Tool stored on a SQL server. Designed forms, queries, reports, and charts on the front-end by utilizing Access, Crystal Reports, Excel, and Visual Basic 6. Developed a local database using Access and VBA for issues logging for special projects.
- ☐ Roll out patches on a regular basis with bug-fixes and enhanced features to various Dental Providers.
- ☐ Worked heavily on a project to implement Electronic Credit Card processing and settlements.
- ☐ Provide phone and email support to various Dental Office Providers Developed and in-house Support personnel.

Access Developer/Database Administrator

SmileCare Corporate Office

Nov 2002 – Mar 2006

Summary of Duties Performed

- ☐ Develop and maintain several proprietary databases designed in Visual Basic 6, Access 2000/2003 and SQL 2000 for use by various departments with applications ranging from Credit Card Processing, Digital Imaging, Revenue tracking, Call tracking, Grievance tracking, Adjustments tracking, and Payment tracking.
- ☐ Provide ongoing support in Access 97/2000/XP and Excel 97/2000 to the Executive Staff, Accounting Department, Provider Analysis Team, Grievance Department, and Credentialing Department.
- ☐ Run management reports by utilizing Crystal Reports, Excel, and Access on a daily, weekly, and monthly basis.

EDUCATION

John Patterson College**Computer Education Institute**

A.S. Computer Information Systems-1995

Computer Network Professional Certification- 2000