

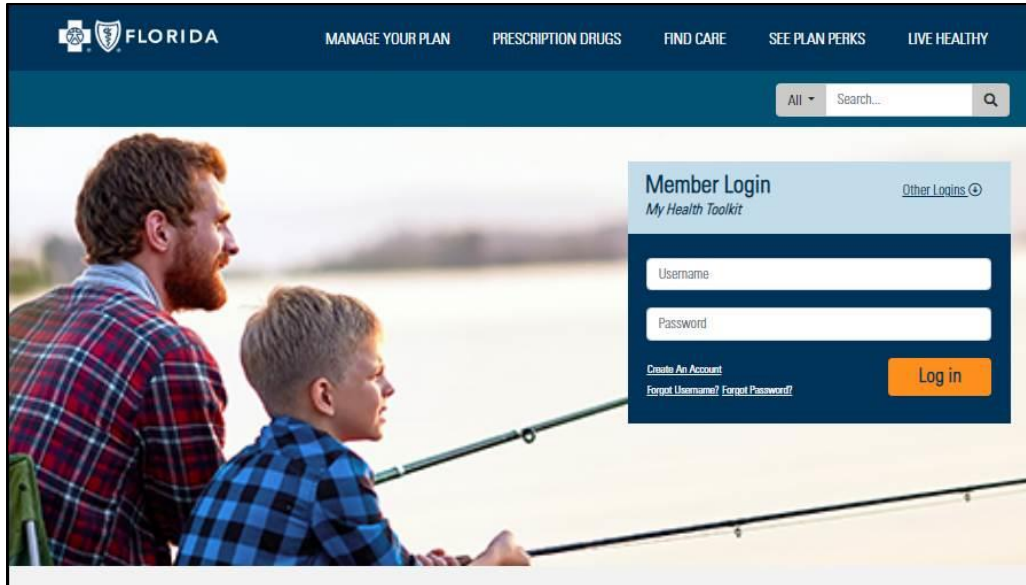
GETTING STARTED WITH SHOPPING FOR CARE

Non-Member Instructions

Shopping for Care helps you find care based on your health plan. You search based on things that matter to you, such as distance, quality or reviews. **This guide is for those who are not yet a member but want to browse providers.**

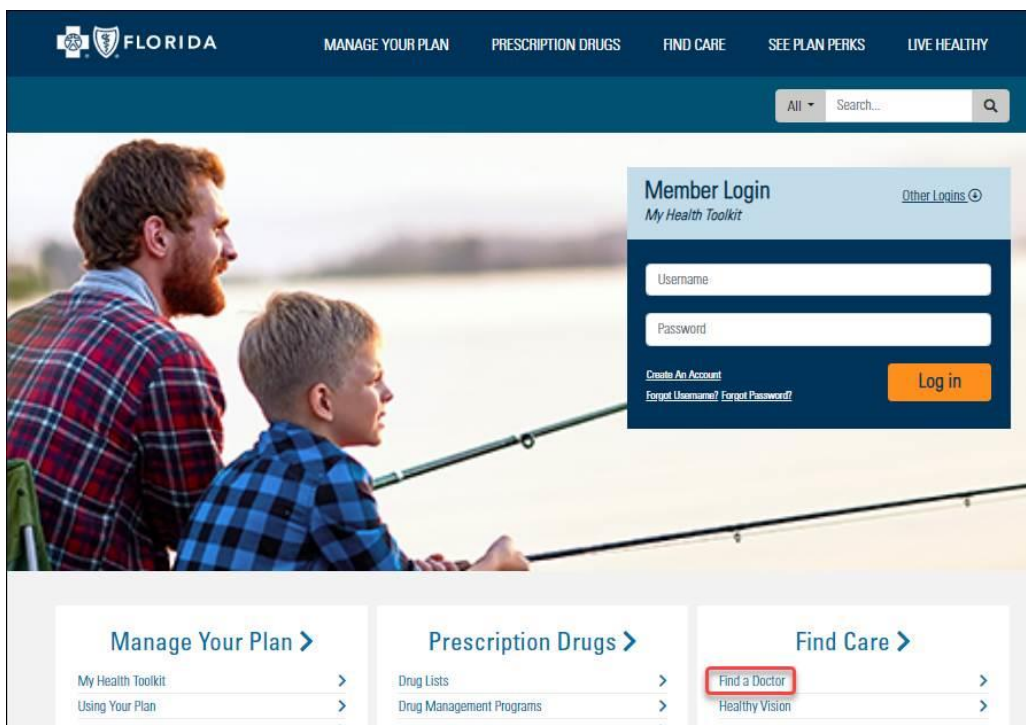
1. Accessing Shopping for Care.

Access My Health Toolkit on your desktop at MyHealthToolkitFL.com.



2. Browse providers using Find Care.

Browse providers by selecting the Find Care > Find a Doctor link on the My Health Toolkit homepage prior to signing in.



3. **Refine Your Search.** Search for doctors and facilities by choosing “Just browsing?”. Next, add your location to narrow your search results.

FLORIDA

English

Search for doctors and facilities

Just browsing?
Browse our provider directories, but with less personalization.
Continue

Are you a member?
Log in to see providers in your network and other personalized enhancements.
Log In

FLORIDA

English

Optimize Your Browse Experience

Where do you first want to look for care?

City, state or zip
Sarasota, FL - 34240

Go Back **Continue**

4. **Select Network.** After entering your location, you will be taken to the Find Care tool. A pop-up will display a request to enter the first characters of your member ID, also known as an alpha-prefix or 3-letter code.

Note: If you miss this step, you cannot go back. You will be asked to select a network instead. Use these codes: RTK (Georgia), RTL (Florida), or RTC (all other states).

FLORIDA

English

Log In

Good Afternoon!
Browse or search to find the care you need.

Search for Names and Specialties

Common Searches: OB/GYN Cardiologist Orthopedic Surgeon Physical Therapist

Narrow Your Search Results
Log in now or enter the first characters of your member ID to see providers in your network.
Dismiss **Enter Card ID**

Browse by Category
Find results using these care categories

Procedure Costs
Search for and compare costs for specific

Primary Care
Everyday health, check-ups, and specialist

Specialty Care
Doctors and other health care practitioners

This screen should display when you click “Enter Card ID”

NETWORK SELECTION

Get More Out of Your Experience

Login now to see providers in your network and other personalized enhancements.

Log In

Procedure Costs

Provider Ratings and Reviews

Narrow Your Results without Logging In

Enter the first 3 characters of your member ID number found on your insurance card for care options in your network.

R T L

Go

BlueCross BlueShield		Plan Name	ALPHA
		Employer Group	
Member Name	John Doe	Dependents	
Member ID	XYZ 123456789	John Doe	
		Robbie Doe	
		Billy Doe	
Plan	023457	Plan	PPO
Benefit Plan	987654	Office Visit	\$15
Effective Date	00/00/00	Specialist Copay	\$15
		Emergency	\$75
		Deductible	\$50

If you miss the code step, please select the following networks.

RTK – Georgia residents (Blue Open Access POS)

RTL – Florida residents (Network Blue)

RTC – All other states residents (BlueChoice PPO)

5. **Specific Search & More.** Once you’ve entered a three-character prefix, or selected a network, you can search for a specific provider, specialty or procedure by name. You can also browse by selection the common search links or using the Browse by Category tiles.

FLORIDA

Log In

Good Afternoon!

Browse or search to find the care you need.

Search for Names and Specialties

Common Searches: OB/GYN Cardiologist Orthopedic Surgeon Physical Therapist

Browse by Category

Find results using these care categories

Procedure Costs

Primary Care

Specialty Care

Hospitals & Urgent Care

Behavioral Health

For additional instructive steps, review the [Getting Started Shopping for Care Flyer](#) starting at Step 3.