

# SERGEY PROKOFIEV - SALESFORCE DEVELOPER

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## SUMMARY

As a Senior Developer, my responsibilities are divided into several key areas:

### Development and Implementation

My primary focus is on delivering high-quality, scalable, and maintainable solutions that align with project requirements. I excel in writing efficient code, ensuring best practices, and implementing innovative features to meet client expectations.

### Technical Solution Design

I actively participate in solution design, contributing to creating reliable, extensible, and efficient architectures for custom Salesforce solutions. My input ensures robust implementations that are easy to adapt to future needs.

### Collaboration and Communication

I work closely with stakeholders, cross-functional teams, and third-party vendors to ensure seamless integration and effective communication. This collaboration is crucial for maintaining project alignment and resolving challenges promptly.

### Sprint and Release Contributions

Beyond coding, I actively engage in Sprint and Release activities. This includes planning, providing estimates, reviewing code, and ensuring smooth deployments while maintaining a focus on delivering high-impact results.

## KEY ACHIEVEMENTS:

- Developed custom REST APIs for seamless third-party integrations.
- Designed and managed Salesforce Managed Packages, ensuring proper assembly and seamless versioning across multiple dev org environments.
- Executed CI/CD processes and Jira workflow integrations for streamlined development.
- Built independent applications on top of Health Cloud, utilizing Lightning Web Components and Apex.
- Extended custom logging logic with Known Issue management.
- Designed and executed project automations using Apex Triggers and Flows.
- Provided mentorship and technical guidance to junior developers.

## CERTIFICATES

- Salesforce: Salesforce Platform Developer I, 2018

## TECHNOLOGIES

- Standard: Git, SOAP
- Computer Language: Visualforce, Salesforce Apex, JavaScript, Java, CSS, HTML
- Automation: Flow, Workflow Rules, Process Builder
- Framework: Lightning Web Components (LWC), Aura Components
- Platforms: Salesforce Security Model, Salesforce Object and Fields Architecture

- Web/Application Server: Web Services
- Solution: Health Cloud
- Platform: Salesforce Field Service, Salesforce
- Standards: REST API

## WORK EXPERIENCE

### Health Care automation tool

[July 2020 - March 2022, March 2023 - Present]

- Development of lightning components, LWC components, Apex classes,
- Implementation of CI/CD processes, Jira workflow integration
- Building independent application on top of Health Cloud data structure
- 3rd party API Integration
- Manage Package assembly and management
- Management of multiple dev org environments
- Implemented custom API with python using Fast API and Pedantic. Integrated 3rd party system with Salesforce via this API.
- Architecture of Apex API Service for AWS Integration

### Crypto payment processing gateway and business crypto wallet

[September 2022 - March 2023]

- Implemented custom assignment rules to facilitate complex lead distribution.
- Implemented custom Team Validation to streamline the process of issue resolution
- Implemented Email messaging system
- Provided story estimation and description

### Insurance processing [June 2022 - May 2023]

- Supported application with two way REST integration
- Apex development
- Visualforce development
- Deployed changes to production environment

### Business/Finances Proposal and Research [June 2019 - April 2020]

- Engaged in architecture solution of Lead processing, Einstein Bot, Case, Opportunity Flows and REST Service
- Implementation of Lead processing, custom Lead conversion logic.
- Implemented Custom Rest Service to receive and send relevant data to multiple API's
- Implemented chat bot with Omni channel, queues
- WhatsApp integration
- Implemented Email messaging system

### Solar panel business Lead processing [November 2018 - March 2019]

- Integrated several JS libraries on visualforce page
- Integrated with sms broadcast service
- Implemented VF page with dynamically created calendar
- Apex development, testing
- Implemented Lead conversion logic
- Deployment to production environment