# Omer Gencoglu

#### Front-end Developer









## Summary

- Experienced Front-end Developer skilled in React.JS, Next.JS, and Node.JS, dedicated to creating and optimizing interactive, user-friendly and feature rich web applications and websites
- > 4+ years' experience in the areas of front-end development, IT technical support, graphic design, and reputation management in digital media and website administration
- Quick learner who quickly adapts to change; continuously learning about new technologies
- Strong writer with exceptional attention to detail honed through 2 years in the Turkish Military Academy and web administration roles covering a broad and challenging scope of work

## **Technical Skills**

**Programming Languages:** JavaScript (ES6), TypeScript, HTML, CSS **Libraries & Frameworks:** React, Next.js, Node.js, Express, Bootstrap **Tools & Platforms:** Git, MongoDB, Heroku, Firebase, Photoshop **Certification:** CompTIA A+, Cisco IT Essentials Certification

**Project Management:** Agile, Waterfall, Scrum, Gantt Charts

### **Education**

**Junior IT Analyst Program** 

Jan 2020 - May 2020

NPower Canada // Toronto

**Bachelor of Science in International Relations** 

Oct 2016 - Jul 2019

Middle East Technical University // Ankara, Turkey

#### **Bachelor of Science in International Relations (Partial Completion)**

Sep 2014 - Jul 2016

Turkish Military Academy // Ankara, Turkey

# **Experience**

#### Front-end Developer @ M&H

May 2022 - Present // Toronto, ON

Collaborated seamlessly with the creative team to craft and enhance online advertising campaigns, animated banners, and websites, demonstrating proficiency mainly in HTML5, JavaScript, and CSS.

- Collaborated closely with the creative team and project managers to assess project requirements and estimate workloads, ensuring efficient project planning and execution
- Developed and executed online advertising campaigns, animated banners using HTML5, adhering to the specifications of various media servers such as DoubleClick, resulting in visually appealing and effective digital advertising
- Designed and integrated websites, employing HTML5, PHP, and WordPress to create responsive and engaging web experiences for clients, with a focus on code optimization for improved loading times and performance

#### Education & Amazon Delivery Driver (Part-time) @ Amazon

Oct 2020 - May 2022 // Toronto, ON

Continued to refine and expand front-end development skills, demonstrating a commitment to self-improvement and adaptability while working part-time as an Amazon delivery driver.

Successfully self-learned and honed skills in HTML, JavaScript, CSS, React, Next.js, and Node.js during a

part-time role as an Amazon delivery driver, demonstrating a strong commitment to personal and professional development

- Proactively invested in continuous learning and improvement in web development technologies, expanding knowledge and expertise in front-end development while balancing the demands of a part-time delivery role
- Meticulously delivered over 7,000 packages, demonstrating exceptional care and attention to detail, while simultaneously advancing proficiency in front-end development, showcasing a remarkable ability to balance responsibilities and pursuits

#### Junior Support Advisor @ Shopify

Jun 2020 - Oct 2020 // Toronto, ON

Provided vital assistance to businesses across the World, ensuring their successful transition to the digital realm, and honed strong problem-solving and communication skills in a dynamic remote environment.

- Collaborated remotely with a team of support professionals, assisting entrepreneurs by providing technical support, conducting business coaching sessions, and addressing their needs through effective problem-solving and communication
- ▶ Resolved over 500 cases with a friendly and efficient approach, utilizing tools like Zendesk to assist merchants and gain a deep understanding of their issues
- ▶ Played a key role in enabling diverse entrepreneurs and businesses to succeed in the digital landscape, contributing to e-commerce growth and gaining valuable corporate experience in areas such as e-commerce, business management, and advertising

#### Help Desk Technician & Graphic Designer @ Porto's Airbag

Jul 2019 - Sept 2019 // Braga, Portugal

Created purpose-driven campaigns that raised product visibility and elevated Porto's Airbag's positioning and online presence in the industry.

- Led all areas of marketing strategy, communication, messaging, branding, product marketing, social media (Facebook, LinkedIn, Twitter and YouTube), and public relations
- ▶ Built awareness of the company's products and services by collaborating with the Porto's Airbag leadership team through online and print advertising (email signatures, business cards, and flyers) and develop differentiated positioning and a polished corporate identity
- ▶ Trained employees and supported change management while installing and deploying new software and transitioning to Google applications including Google Backup and Sync

#### Corporate Communications Intern @ Turkey's Isbank

Jun 2018 - Jul 2018 // Istanbul, Turkey

Completed the MasterClass internship program within the Corporate Communications department (Digital Media section).

- ▶ Reputation Management in Digital Media Buying Project: conducted extensive research and presented findings to an audience of 25+ colleagues and managers
- ▶ Selected to spearhead campaign to manage the company's digital reputation by generating whitelists and blacklists to inform the company's ad-buying process
- Assisted with the development and execution of communications plans, and provided team with day-to-day coordination support

# **Volunteer Experience**

#### Founder and Web Administrator @ animelodi.com

Sep 2014 - Sep 2016 // Ankara, Turkey

Animelodi (animelodi.blogspot.com) is an online community where like-minded users connect through their interests in Anime music.

- Designed, deployed, developed, and maintained all web-related activities associated with the Animelodi community reaching 1000+ users on a monthly basis
- Provided Turkish language lyrics for dozens of popular Japanese Anime songs in collaboration with a 5-member translator crew
- Conducted search engine optimization (SEO) and built the website's online identity through designing and managing social media and Google accounts