OMER GHAFOUR
UX DESIGNER | FRONTEND DEVELOPER

CONTACT

ADDRESS
Sunnistajankuja 6 b 29
Vantaa, Finland

DATE OF BIRTH
11. 12.1995

MOBILE
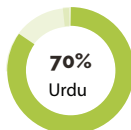+358451975104

E-MAIL
umerghafour@gmail.com

WEBISTE
www.omerg.fi

Linked in
https://linkedin.com/in/matinghafouromer

LANGUAGES

99% English
100% Persian
70% Finnish
70% Urdu
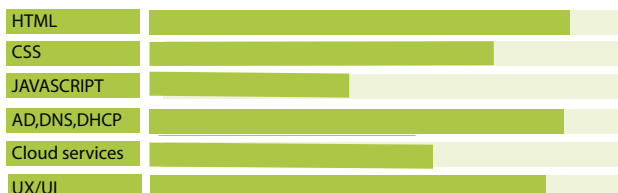
PROFILE

I'm twenty-three (22) years young passionate technologist based in Helsinki, studying business information technology at Haaga-Helia university. I have over three years of experience in field of ICT web development and system support on various environments and platforms for data driven web, desktop. My background includes development in a team of multinational system administrators, software testers, and support quality controllers

SKILLS

HTML	
CSS	
JAVASCRIPT	
AD,DNS,DHCP	
Cloud services	
UX/UI	

EDUCATION

2016 - 2018   **Haaga-Helia University of applied sciences**
BACHELOR DEGREE - BUSINESS INFORMATION TECHNOLOGY MAJORING IN SOFTWARE ENGINEERING / DIGITAL SERVICES.

2014 - 2016   **HELSINKI VOCATIONAL COLLEGE**
Technical college degree in data and communication technology -ICT Technician

WORK EXPERIENCE

12.2016-3.2017   **UX DESIGNER- ENPSE GROUP OY**
• Design develop, prototypeing, wireframe usability of software products.
• Developed user personas and scenarios in order to enhance functionality and usability for key audiences.
• Gathered requirements from clients and conducted focus group to discover user needs.

6.2016-8.2016   **ICT CUSTOMER SERVICE**
HELSINGIN CITY OFFICE (CITY LIBRARY)
• Working with customers/employees to identify computer problems and advising on the solution
• Logging and keeping records of customer/employee queries
• Analysing call logs so you can spot common trends and underlying problems
• Updating self-help documents so customers/employees can try to fix probelem themselves

1.2014-7.2014   **APPLICATION TESTER -STUDENT WORK**
• Participating in preparing Test Plans.
• Preparing Suggestion Documents to improve the quality.
• Set up the required test beds (hardware, software and network)
• Procure or create test data required for testing.
• Test software releases by executing assigned tests (manual)
• Create test logs & Offline/Online data collection capabilities