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Nairobi, Kenya

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HIRING MANAGER

KCB BANK KENYA LIMITED

PO Box 48400-00100

Nairobi, Kenya

Dear Hiring Manager,

I am writing to express my keen interest in the Business Analyst position as advertised. With a solid foundation in software engineering, complemented by over two years of progressive experience in IT, project delivery, and business analysis, I am confident in my ability to bridge the gap between business needs and technological solutions within your esteemed organization.

In my previous role as a Business Analyst at Kenya Revenue Authority, I collaborated closely with cross-functional teams to elicit, analyze, and document complex business requirements. My responsibilities included managing change requests, conducting stakeholder interviews, preparing user stories, and ensuring alignment between business goals and system capabilities. I also supported the development and testing teams to ensure seamless project execution and participated in post-implementation user training and support.

My qualifications include a Bachelor's degree in Software Engineering from Murang'a University, Agile methodologies, and cloud computing. I am proficient in tools such as JIRA, Confluence, Figma, and Visio, and have hands-on experience working with emerging technologies like microservices and cloud platforms. I have consistently applied agile principles in fast-paced environments, ensuring quick adaptation and continuous delivery.

I am especially drawn to your organization's focus on collaboration, structured business analysis, and innovative digital solutions. I am eager to contribute to ongoing and future projects while continuing to learn under the guidance of senior business analysts. My ability to translate complex business needs into clear, actionable technical requirements and my passion for problem-solving and user-centric solutions would make me a valuable addition to your team.

Thank you for considering my application. I look forward to the opportunity to further discuss how I can contribute to your organization's mission and digital transformation initiatives.

Sincerely,

Onwonga Samson Michira