

# **Phase 8: High Tech Usage by Homeless**

**Product: HoBo : Homeless Board**

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**GROUP NAME:** Orion D3s18n

**COURSE:** CSC318

**SECTION:** L0201

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<b>Facilitator</b>	Melroy Menezes
<b>Participant Initials</b>	Y. F.
<b>Is the Participant enrolled in CSC318</b>	Yes
<b>Observer name:</b>	
<b>Overall Impressions:</b>  Home screen is readable. Weather is in both C° and F - good thing. Why is the app yellow? Not very busy - also a good thing.	
<b>Task 1 notes:</b>  Main menu button is confusing. Back button vs. main menu. What is it sorted by? Include a sort by button Do shelters allow pets?	
<b>Task 2 notes:</b>  Sending address to phone is confusing - how do I do it? Do I have to copy the address manually? What is the limit? Max radius? Location should be specified. How is the information updated? What if it is closed? Gender-neutral bathrooms?	
<b>Task 3 notes:</b>  How do I transfer phone number to my phone? Location is not specified. Wages are good. Posting updated?	

<b>Facilitator</b>	Ansaf Ahmad
<b>Participant Initials</b>	M.K
<b>Is the Participant enrolled in CSC318</b>	Yes
<b>Observer name:</b>	
<b>Overall Impressions:</b>  Back button should be on the natural position which is the top left instead of bottom. Avoid scrolling down in a big screen since the finger will move a lot. Weather page was difficult to access.	
<b>Task 1 notes:</b>  Application was simple to use in 3 simple steps. Sort the food page since the closest location should appear first.	
<b>Task 2 notes:</b>  Task was extremely simple to achieve and took few steps. Like task one, sort the results to show the closest or best location to be at the top.	
<b>Task 3 notes:</b>  Jobs vs Errands cause confusion and are hard to differentiate. More info should be added to the jobs and ability to apply.	

	High Impact	Low Impact
Easy	<ol style="list-style-type: none"> <li>1. The back button needs to be at the top left corner, separate from the menu button. <b>Note from the designer: this change has now been implemented.</b></li> <li>2. Shelters need to be sorted by distance. <b>Note from the designer: this change has now been implemented.</b></li> <li>3. Location of errands and jobs needs to be specified. <b>Note from the designer: this change has now been implemented.</b></li> <li>4. The distinction between jobs and errands needs to be made clear. <b>Note from the designer: this change has now been implemented.</b></li> </ol>	<ol style="list-style-type: none"> <li>1. There should be an indication of whether pets are allowed in the listed shelters. <b>Note from the designer: this information will be available in the specific page of any shelter, which can choose to share it or not.</b></li> <li>2. Bathroom genders should be specified. <b>Note from the designer: this change has been implemented.</b></li> <li>3. The “Free Food” page needs to be consistent with the others. <b>Note from the designer: this change has been implemented.</b></li> </ol>
Hard	<ol style="list-style-type: none"> <li>1. There should be a way to transfer information from the board to a personal device. <b>Note from the designer: this change has now been implemented.</b></li> <li>2. Information about bathroom closures should be up to date. <b>Note from the designer: all information on the board is updated in real time, so the user can be assured that if a bathroom is listed, it is open.</b></li> <li>3. Jobs and errands that are no longer available should be removed in a timely manner. <b>Note from the designer: like the above, all information on the board is updated in real time by the central server, so if something is listed, it is currently available.</b></li> <li>4. Information about free healthcare should also be included. <b>Note from the designer: this change has now been implemented.</b></li> </ol>	<ol style="list-style-type: none"> <li>1. The main menu should display icons in landscape mode, so that users can access all the services with equal ease. <b>Note from the designer: this change was not incorporated because it required designing the prototype from scratch. There was no time left to do so after all the high impact changes had been implemented.</b></li> <li>2. The colour scheme should be changed. <b>Note from the designer: this change was suggested by one of the participants, however, it was not implemented because its low impact would not justify the amount of time spent on it.</b></li> </ol>

