**Check what type of phone they have**
**Contact group member to contact homeless**
**How do we determine if a person is homeless**

# I. Observation Script

## A. Activity:

We want to observe homeless individuals who have access to technology. We plan to do this both indoors and outdoors - in public places like Tim Hortons or McDonald's and on the streets. Behaviour will be observed from a safe distance at different locations each time. This activity will be a covert naturalistic observation, hence no consent forms are required. We chose to observe covertly to minimize participant reactivity. However, we will make sure that confidentiality is maintained and the observation is conducted in public at all times. We do not intend to record any identifying information and will focus on specific activities that the participants perform in their natural surroundings. We also do not intend to manipulate the environment or interact with the participants in any way. We will record how many participants use their phones and the average duration for which they use it. We will also observe if any other technological devices are used. Participants who do not show an inclination to use technology will also be observed so that we can record the number of people who do not use technology at all. We plan to conduct this activity on an hourly basis for a total of ten hours every week - two hours per researcher, twice a week. To ensure inter-observer reliability, we will compare our records and see if they match.

## B. Environment Table:

| Observation # | Location | Time | Free Wi-fi (Y/N) | Name of Researcher |
|---|---|---|---|---|
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
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|  |  |  |  |  |

## C. Data Table:

| Activity | Observation #:_____ | |
|---|---|---|
| | **Number** | **Average Time of Use** |
| **Number of homeless using mobile phone** | | |
| **Number of homeless using computers** | | |
| **Number of homeless not using technology** | | |
| **Field notes** | | |