

# 1. Key Performance Metrics (Top Section)

- Total Sales: 1.18K (Likely in thousands).
- Average Customer Rating: 6.92 (Indicating moderate customer satisfaction).

#### 2. Sales by Product Line

- Top-Selling Categories:
  - o Fashion Accessories (1.25K)
  - o Food and Beverages (1.24K)
  - **o** Electronic Accessories (1.18K)
- **Lowest Sales:** Health & Beauty (1.06K).
- Fashion and Food dominate sales, but electronics also contribute significantly.

#### 3. Payment Method Insights

- Cash, E-Wallet, and Credit Card are equally used.
- No single payment method dominates, implying customers have **diverse payment preferences**.

## 4. Customer Demographics (By Type & Gender)

- Sales are balanced between Male & Female customers.
- Suggests a well-distributed customer base with no gender bias.

## 5. Cost of Goods Sold (COGS) Analysis

- Branch B has the lowest COGS (~16K), while Branch C has the highest (~18K).
- Suggests **Branch C incurs higher costs**, possibly due to location, operations, or inventory.

### 6. Total Sales by Quantity

- Sales increase with quantity purchased.
- Highest total sales are achieved when customers buy in bulk (closer to 10 units).
- Bulk discounts or promotions could further **boost high-quantity purchases**.

#### **Insights & Recommendations**

- 1. **Boost sales in the Health & Beauty category**, as it has the lowest performance.
- 2. Encourage bulk purchases by offering discounts or bundle deals.
- 3. Investigate Branch C's high COGS to optimize operational efficiency.
- 4. **Continue supporting multiple payment methods**, as customers use all three options (Cash, E-Wallet, Credit Card).