

Questions and Answers

1. Which rule do you run when a specific condition is to be checked?

- A. Validate
- B. When
- C. Property
- D. Edit validate

2. A flow can contain multiple end shapes

- A. True
- B. False

3. -----reference -----, which reference -----, which reference rulesets.

- A. Access group, application rules, operatorID
- B. Application rules, operatorID, access group
- C. OperatorID, access group, application rules
- D. Access group, operatorID, application rules

4. Case status can be changed at..

- A. All shapes
- B. At beginning & ending of the flow.
- C. At an assignment

5. What are the scope of a data page? (choose three)

- A. Case
- B. Node
- C. Requestor
- D. Application
- E. Thread

6. A decision shape automatically adds the connectors based on the _____ defined on the results tab of the decision rule.

- A. Always Connector
- B. Flow actions
- C. Allowed results
- D. Else connector

7. Which are all the shapes that can be used for routing? (choose 2)

- A. Data Transform

- B.Data Page**
- C.Assignmnet**
- D.Decision Table**

8. A validate rule is executed...

- A.After submitting the form**
- B.After user enters an input value**
- C.After user enters information into that field**
- D.At the end of a case**

9. A template, or description, used to create a specific instance of work is a?

- A.Worklist**
- B.Work Type**
- C.Work portal**
- D.Work object**

10. Node level Declarative Pages can be shared between requestors.

- A.True**
- B.False**

11. Which statement is true about Fork and Decision shapes?

- A.Decisions reference a decision rule; Forks do not reference a rule**
- B.Forks reference a decision rule; Decisions do not reference a rule**
- C.Decisions and Forks are interchangeable.**
- D.Decisions may be used in any type of flow; Forks may only be used in screen flows.**

12. Which standard Harness rule allows users to select a flow action, completing an assignment?

- A.Perform**
- B.New**
- C.Review**
- D.Confirm**

13. A step in a case implies action or actions for resolving a case.

- A.True**
- B.False**

14. Sections rules are created as type:

- A.**Rule-Object-Harness
- B.**Rule-HTML-Harness
- C.**Rule-Object-Section
- D.**Rule-HTML-Section

15. You can configure most Dynamic Select controls in...(choose 3)

- A.**Harness
- B.**Stage configuration
- C.**Section
- D.**Flow action
- E.**Configure step behavior
- F.**Process tab

16. When is the Application express used?

- A.**To capture requirements and specifications
- B.**To start the application development
- C.**To prototype an application.

17. Every class, except @baseclass, must define a directed inheritance path.

- A.**True
- B.**False

18. When are data pages created?

- A.**When we start a new section
- B.**When we reference a flow action
- C.**When we create a stage
- D.**When they are first accessed

19. Which rule type is considered more business user friendly because of the ease of maintenance?

- A.**Activity
- B.**Decision Tree
- C.**Collection
- D.**Decision table

20. Which Smart shape would be used to represent the UpdateStatus activity in a flow rule?

- A.**Decision

- B.Router**
- C.Utility**
- D.Connector**

21. Optimal dropdown source

- A.Data page**
- B.Local list**
- C.Report definition**
- D.Decision tree**

22. A workbasket is defined as...(choose 2)

- A.Pending tasks with an operator**
- B.Pending tasks with a workgroup**
- C.Finished tasks**
- D.Pending assignments with an organization unit**

23. Passed Deadline is measured...

- A.From the Deadline**
- B.From the start of the assignment**
- C.From the Goal**

24. Which two in the following are options in the Rules Inspector?

- A.Show Property Rules**
- B.Show Harness Rules**
- C.Show Section Rules**
- D.Show HTML Rules**

25. Which rule comes under Declarative?

- A.Data Transform**
- B.Data Page**
- C.Decision Tree**
- D.Decision Table**

**26. What are all shapes that can be used to send an email notification?
(Choose 2)**

- A.Utility**
- B.Decision Shape**
- C.Notification tab of Assignment shape.**
- D.Subprocess Shape**

27. The more _____ a class, the more reusable it is?

- A.**Generalized
- B.**Specialized
- C.**Instantiated
- D.**Concrete

28. It is considered a best practice to always use an Else connector with every fork shape.

- A.**True
- B.**False

29. In PRPC, the Organizational Hierarchy requires:

- A.**Exactly 3 levels
- B.**Any number of levels
- C.**Less than or equal to 3 levels

30. A Work Party is...

- A.**A person, organization, or other actor identified in a flow, who can be the recipient of email or other forms of correspondence.
- B.**A person, organization, or other actor identified in a work item, who cannot be the recipient of email or other forms of correspondence.
- C.**A person, organization, or other actor identified in a work item, who can be the recipient of email or other forms of correspondence.
- D.**A person, organization, or other actor identified in a flow, who cannot be the recipient of email or other forms of correspondence.

31. The New harness is referenced on the Process tab of what rule type to facilitate the creation of a work item?

- A.**Section
- B.**Harness
- C.**Flow
- D.**Flow Action

32. Smart shapes are...

- A.**Represents a notification shape for email sending
- B.**Pre configured Utilities
- C.**Represents a decision that must be made by the user
- D.**Shapes to start a flow in a case

33. Creation of Sub-cases are done... (choose 3)

- A.**Automatically
- B.**Procedurally
- C.**Manually
- D.**Conditionally

34. The assignment shape implies.

- A.**an automated decision about the progress of the work item through this flow
- B.**A menu of pre-configured utilities and subprocesses designed to speed the creation of commonly-used functions
- C.**Waits for user action to perform
- D.**the start of this flow

35. The Short Description field of this rule type is used to create the label on a button or entry in a pull-down list presenting options to the user for completing a task?

- A.**Property
- B.**Activity
- C.**Flow Action
- D.**Decision Table

36. Which two statements are true about harnesses and sections? (Choose two.)

- A.**Sections may contain multiple harnesses.
- B.**Each harness contains the same three standard section rules.
- C.**Harnesses and the sections they contain need not be built in the same class.
- D.**Harnesses may contain multiple sections

37. What is the best way to show an error message when a user inputs some wrong data and submits.

- A.**Creates a message rule and associate with a validate rule.
- B.**Add a custom error message to edit validate rule.
- C.**Create a error message on validate rule.
- D.**Have a seperate layout for error msg and show based on a condition

38. Need to create a report with Case Creation Date and Total order, what needs to be optimized?

- A.**both need to be optimized

- B.**Only Creation Date needs to be optimized
- C.**Only total order needs to be optimized
- D.**Need not optimize both

39. Need to create a report with Status .pyWorkStatus and Operator ID. which needs to be done.

- A.**Both need to be optimized
- B.**Only .pyWorkstatus needs to be optimized
- C.**Only operator ID needs to be optimized
- D.**Need not optimize both

40. Relation between customer and address is 1 -1 then what will be address mode?

- A.**Page Group
- B.**Value Group
- C.**Page List
- D.**Data Page

41. The 'dot reference' for the following property example, .LoanInfo.Amount, tells you what about the Amount property?

- A.**That the property is available to all the classes in the application.
- B.**That it is an embedded property
- C.**That it is in the Work class.
- D.**That the Amount is a text type property.

42. An alternate stage can be transitioned automatically or manually.

- A.**True
- B.**False

43. Which is the best way to cache data from external system?

- A.**Data Transform
- B.**Data Page
- C.**Data Table
- D.**Decision Table

44. A rule's placement in the class structure defines the scope of its reusability.

- A.**True
- B.**False

45. The New harness is referenced on the Process tab of what rule type to facilitate the creation of a work item?

- A.**Section
- B.**Harness
- C.**Flow Action
- D.**Flow

46. The Harness rule type is found under the _____ rule category?

- A.**Data Model
- B.**User Interface
- C.**Technical
- D.**Process
- E.**Screen Flow

47. Pattern inheritance is required in PRPC.

- A.**True
- B.**False

48. Which to rule to use for the following case.(Choose 3) Return Grade A for 91-100 Return Grade B for 71-90 Return Grade C for others

- A.**Map Value
- B.**Decision Tree
- C.**Decision table
- D.**When

49. What is the best way to cache the results read from a connector?

- A.**Data Page
- B.**Data Transform
- C.**Use a Service
- D.**Value List

50. When considering rule resolution and class inheritance, it is important to understand that PRPC (during rule resolution) begins with the most specialized class. It then searches all classes identified by directed inheritance. It then switches to pattern inheritance. This process is repeated all the way up to @baseclass.

- A.**True
- B.**False

51. The SLA is defined below...If you start at 9am one day and the default urgency is 25, what would be the urgency at 9am the following morning?Initial - 15Goal - 10 - 4 hoursDeadline - 15 - 8 hoursPast Deadline - 10 - 1 day

- A.**45
- B.**50
- C.**65
- D.**75

52. We need to use flow action sampleFA in casetypeOne and casetypeTwo. Then where will you create sampleFA?

- A.**Sae1-hrservices-work-casetypeOne
- B.**Sae1-hrservices-work-casetypeTwo
- C.**Sae1-hrservices-work
- D.**Sae1-hrservices-data

53. Need to create a report with case id and purchase order id then what would need to be optimized?

- A.**Need to optimize only case id
- B.**Need to optimize only purchase order id
- C.**No need to optimize both
- D.**Need to optimize both

54. For storing above property structure of Address, what will you use:

- A.**Value List
- B.**Page List
- C.**Insufficient Data
- D.**Single value property

55. Select notify modes...(choose two)

- A.**Mail
- B.**Voicemail
- C.**Text Messages
- D.**MMS

56. Which are the possible options for Pega to be a System of Record? (choose 2)

- A.**Maintain customer phone numbers.
- B.**Maintain account types given to customers.

- C.Maintain all calls received from a customer.
- D.Maintain accounts each customer holds

57. A flow can contain multiple start shapes.

- A.True
- B.False

58. Where is the past deadline measured from?

- A.From assignment start
- B.From deadline
- C.From goal
- D.From the application overview

59. What is the best thing if we have many nested ifs?

- A.Decision table.
- B.Decision tree
- C.When

60. How all can a subcase be created.(Choose 3)

- A.Manual
- BAutomatic
- C.Procedural
- D.Declarative
- E.Conditional

61. When developing and debugging, you may use the Clipboard tool to _____. (Choose two.)

- A.Create a property
- B.Create an activity
- C.Start a flow
- D.Create a page

62. What is the primary use of a Ruleset.

- A.Manage versions of rules.
- B.Group rules together.
- C.Used for easy deployment and migration to different server.
- D.Configure Applications.

63. When do we use a single assignment in a step?

- A. When a subcase is called
- B. When you want to navigate to a different stage.
- C. When you want to resolve a case.
- D. When the assignment shape is not related to the next shape.

64. Which rule is used to format a property value?

- A. Control
- B. Validate
- C. Edit validate
- D. Stages

65. In order to define a work type, the This Class field on the class rule definition (rule form) must be set to one of three possible values. What is the correct value?

- A. Does not belong to a class group
- B. Belongs to a class group
- C. Is a class group

66. What can be a source of repeating layout?

- A. Data page
- B. Data transform
- C. Report definition
- D. Page list

67. Which rule is referenced by Router, Notify, and Utility shapes?

- A. Flow action
- B. Each of these is a rule type.
- C. Activity
- D. Flow

68. City property of Shipping address class needs to be mapped to Billing address using Data transform. What should be the source property.

- A. City
- B. ShippingAddress.City
- C. BillingAddress.City
- D. ShippingAddress.City

69. Through Guardrails report you can...

- A. See performance issues

- B.**See issues in all the applications
- C.**You can open the case from it to fix

70. Which shape can be associated with Decision Table?

- A.**Assignment
- B.**Smart Shape
- C.**Decision Shape
- D.**Fork

71. Which rule is used to configure how the property displayed on the UI?

- A.**Validate
- B.**Edit validate
- C.**Control
- D.**Section

72. Document Wizard does not generate which of the following documents?

- A.**Guardrails Doc
- B.**Application Profile
- C.**Application Document
- D.**Specification Document

73. Which of the following should be done to check that a property is greater than zero?

- A.**Declare the property as decimal and create an edit validate rule to check if greater than zero.
- B.**Declare the property as decimal and create an validate rule to check if greater than zero.
- C.**Declare the property as integer and create an edit validate rule to check if greater than zero.
- D.**Use a Validate rule to check if it is numeric and greater than zero.

74. These provide role-based user interface based on operator ID?

- A.**Assignment shapes
- B.**Portals
- C.**Flow Actions
- D.**Decision Tables

75. Is it possible to include image, spreadsheet,... in an Application Document

A.True

B.False

76. A CSR needs to do the following activities: Collect cust details Collect problem details. Based on the problem assign to a user. What is the best practice to do this?

A.Create 3 sub cases.

B.Create single assignment

C.Create a multistep process

D.Create an alternate stage

77. Pega Guardrails have little or no impact on the application.

A.True

B.False

78. All of the the following are true of the Class Group, except?

A.Defines a work pool

B.Represents a work type

C.Inherits important rules from the Work- class

D.Represents the concept of an application

79. What is the transition in an activity used for?

A.To specify conditions evaluated after the method in the step is performed

B.To conditionally skip execution of a step

C.To repeat a step several times, or until a condition is met

D.To define what should occur after the last step in the activity has been executed

80. In a specification document, you list the SMEs along with the description.

A.True

B.False

81. A chart can be used in both summary and list report.

A.True

B.False

82. Which control is used to display some dynamic content as list?

- A.**Dynamic Select
- B.**Auto Control
- C.**Text

83. An assignment can be routed to... (Choose 2)

- A.**Single operator
- B.**Multiple operators
- C.**Access Group
- D.**Work Basket

84. Worklist contains...(choose 2)

- A.**Assignments assigned to operator
- B.**Cases assigned to operator.
- C.**Assignments pending with operator.
- D.**Assignments part of cases created by operator.

85. Relation between customer and address is 1-n then what will be address mode?

- A.**Data Page
- B.**Value Group
- C.**Page List
- D.**Insufficient data to answer the question

86. What are the 2 types present in guard rail warnings.

- A.**Warning Type
- B.**Errors
- C.**Critical Action needed
- D.**Severity Levels

87. Which statement is true about flow action likelihoods?

- A.**They must add up to 100%
- B.**They indicate the order in which flow actions are displayed in the selection list on a work form (screen)
- C.**They are calculated automatically based on frequency of use within the flow.
- D.**They are defined in the flow action rule.

88. A local list is defined for a property. Which HTML Property rule is used to create a selection list for this property

- A.**PromptFieldValueLocalized
- B.**PromptSelect
- C.**SmartPrompt
- D.**GetLocalizedValue

89. A flow action that updates an assignment, but does NOT complete the assignment or advance the work item in the process is called what?

- A.**Partial Flow Action
- B.**Connector
- C.**Process Driven
- D.**Local Flow Action

90. An SLA is defined as below. What would be the value of urgency after 5 days of no action? Default Urgency - 10 Initial Urgent - 0 Goal - 1 day -10 Deadline - 3 days - 15 Past Deadline - 1 day - 10 Repeating past deadline - 3 times

- A.**45
- B.**55
- C.**65
- D.**35

91. With respect to Data Classes, It is considered a best practice to co-locate rules (example: section) and the properties they reference.

- A.**True
- B.**False

92. If you want to set default value in the UI, where will you set it?

- A.**Property
- B.**Control
- C.**Data Transform pyDefault
- D.**Validate

93. Which method instantiates a new page in the clipboard?

- A.**Page-Open
- B.**Page-New
- C.**Create-Page
- D.**Open-Page

94. IN the application, the email consumption leads to case creation & then the fetching prices from price catalogue, application connects to external system. (choose 2)

- A.**PRPC act as service for fetching price from price catalogue.
- B.**PRPC act as connector for fetching price from price catalogue
- C.**PRPC act as service for creating case from email
- D.**PRPC can act as neither service or connector for fetching price from price catalogue.
- E.**PRPC can act as neither service or connector for creating case from email.

95. You have to create a field to enter only past date. Then what is the best method?

- A.**Use date control
- B.**Use date property
- C.**Use edit validate rule
- D.**Use validate rule

96. Which of the following represent class for case type?

- A.**PYD-HRServices
- B.**PYD-HRServices-Work
- C.**PYD-HRServices-Work-FinalOrder
- D.**PYD-Data

97. You have to create a page with many required fields. Then what is the best practice?

- A.**Have to create controls and check the required check box.
- B.**Create edit validate
- C.**Create validate and validate on sever side.

98. Router shapes are connected to what shape?

- A.**Flow Action
- B.**Utility
- C.**Assignment
- D.**Correspondence

99. What does a System Architect see in a Clipboard? (Choose 2)

- A.**The pages created under the nodes for that application
- B.**The case data which is currently opened by end user.
- C.**All cases data opened by the end users.

D.The case data which he currently opened.

100. The data page corresponding to an open work item (seen in the Clipboard) is called what?

- A.**Page-New
- B.**
pyWorkPage
- C.**PyPortal
- D.**PyWorkObject

101. We need to create a report with Work status and assigned Operator as columns.How do you optimize the report?

- A.**Optimize both Work status and assignedOperator.
- B.**Optimize Work status and no need of assignedOperator.
- C.**No need to Optimize Work status and optimize only assignedOperator.
- D.**No need to optimize any column.

102. Auto-Complete can use same source list as of Dropdown.

- A.**True
- B.**False

103. When we need to select from a large list of dynamically populated values then we give the control as...

- A.**Dropdown
- B.**Auto-Complete
- C.**Local List
- D.**Data page

104. Defined a data page refresh strategy as reload if older than 2 hrs...

- A.**Data pages will get refreshed after 2 hrs
- B.**Data page will get refreshed once we access it after 2 hrs of in active
- C.**Data page will get refreshed after 2 hrs of in active
- D.**Data page will get refreshed every 2 hrs, whether active or inactive.

105. Given a scenario where the user should accept the terms and conditions. How would you incorporate such a case.

- A.**Create a flowaction so that it can be called in Modal dialog
- B.**Create an optional process.
- C.**Create a flow action and add it as an optional action in that stage.

D.Create a flowaction so that it can be called in overlay

106. In a screen flow, the flow action is referenced in the _____ shape?

- A.**Connector
- B.**Router
- C.**Assignment
- D.**Notify

107. What are the rule types you can inspect in rule inspector? (choose 2)

- A.**Control
- B.**Section
- C.**Data Transform
- D.**Property

108. In what class would you expect to find the out of the box activity rule
NewDefaults?

- A.**@bassclass
- B.**Work-
- C.**Data-
- D.**In the class group

109. Where is a data transform shape used? (choose 3)

- A.**Data page
- B.**Decision Tree
- C.**Flow Action
- D.**Flow
- E.**Declare Expressions
- F.**Property

110. Routing can be reference in: (choose 2)

- A.**Data Transform
- B.**Decision Table
- C.**Decision Tree
- D.**When

111. Which of the following is not a Rule Type?

- A.**Decision table
- B.**Flow
- C.**Property

- D.Data Model**
- E.Activity**

112. Is it possible to transition stages, using a Multi-step process?

- A.True**
- B.False**

113. Need to develop a report with Case ID and Operator ID. What must you optimize?

- A.Need to optimize only Case ID**
- B.Need to optimize only Operator ID**
- C.Need to optimize both**
- D.No need to optimize either of them**

114. Where do you create a section related to all properties in a page which references a data class.

- A.In Work Class.**
- B.In case where this page is created.**
- C.In data class where the data class is present.**
- D.SAE-HRServices-Work-Candidate**

115. A Class Rule...

- A.Must always specify pattern inheritance**
- B.Must always specify directed inheritance**
- C.Need not specify pattern or directed inheritance**
- D.Must specify both pattern and directed inheritance**

116. Which of the following is not a valid property control?

- A.Text**
- B.String**
- C.Password**
- D.Decimal**

117. Section rules are found in which Rule category?

- A.Technical**
- B.Decision**
- C.User Interface**
- D.Process**

118. A section rule cannot be referenced within another section rule.

- A.** True
- B.** False

119. A system architect can leverage properties created in a data class, make them available in a work pool, by doing what?

- A.** Writing an Activity rule that uses a Property-Set method
- B.** Using a When rule
- C.** Creating a Page or Page List property in the work pool
- D.** Recreating each of the properties from the data class in Work

120. What is the best description of correspondence?

- A.** Correspondence can call rules
- B.** Same correspondence can use for both mail and fax
- C.** Correspondence cannot call rules

121. Which three are characteristics of a concrete class? (Choose three.)

- A.** It may belong to a class group.
- B.** It can have instances.
- C.** It may be a class group.
- D.** It must inherit from an abstract class.
- E.** Class name must end in a "-" (e.g. BIG-).

122. Which statement is true about pattern inheritance? (Choose One)

- A.** It is executed after directed inheritance
- B.** It causes a class to inherit rules from parent classes, matching its prefix to the parent class name
- C.** It only applies to work classes
- D.** It causes a class to inherit rules from a class not related to its parent

123. Which of the following best describes Dynamic user interface functionality? (choose 2)

- A.** Dynamically calculated the totals, when the corresponding values changes.
- B.** Dynamically hide or display a part of screen on the basis of condition.
- C.** Refreshes a part of screen on the basis of condition
- D.** Easily refreshes the entire screen.

124. What is the best practice on the number of steps/stages a case might be decomposed?

A. 9 ± 2

B. 5 ± 2

C. 7 ± 2

D. < 15