Omkar Urankar

Cloud Consultant

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Professional Summary

Cloud Consultant with **5+ years of experience** in **system administration**, **technical support**, and **Microsoft Azure technologies**. Proven ability to design, deploy, and troubleshoot **IaaS and PaaS solutions** while ensuring **high availability, disaster recovery**, and **resource optimization**. Certified in **Microsoft Azure**, **AWS**, **GCP** and **RedHat**, with expertise in **automation tools** like **Terraform** and scripting languages such as **PowerShell** and **Bash**.

Technical Skills

- **Cloud Platforms:** Microsoft Azure, AWS, GCP
- **Infrastructure as Code (IaC):** Terraform
- **Scripting Languages:** Bash, PowerShell
- **Database:** SQL Basics.
- **Operating Systems:** Linux, Windows Server
- **Version Control:** Git, GitHub
- **Monitoring Tools:** Azure Monitor, Log Analytics Workspace (LAW)
- **Ticketing Tools:** ServiceNow, Jira.
- **Other Tools:** Azure DevOps (Basics), Docker, VS Code.

Certifications

- **Microsoft** Azure Administrator Associate
- **GCP** Associate Cloud Engineer
- **AWS** Certified Cloud Practitioner
- **RHCSA:** RedHat Certified System Administrator
- **Google** Technical Support Fundamentals
- **AZ-900:** Microsoft Azure Fundamentals

Professional Experience

Infogain – Pune, India

Role: Cloud Consultant (Nov 2021 – Present)
Project: Cloud Managed Services

- Managed cloud environments for 20+ customers in a Managed Services project, ensuring seamless operations and providing tailored support for each client.
- Designed and deployed Azure IaaS and PaaS solutions, automating infrastructure provisioning and resource scaling using **Terraform** and **PowerShell**, and enhancing scalability and efficiency.
- Administered **Windows** Servers and **Linux VMs**, performing patching, performance tuning, and disk encryption using Azure Disk Encryption (ADE) for data security and compliance.
- Managed Azure, **Storage Accounts,** Azure File Shares, and implemented storage retention policies. Experience in configuring **virtual networks**, vnet peering, NSG rules, Site-to-Site VPN.
- Implemented Azure Backup and **Site Recovery (ASR),** ensuring business continuity and reducing downtime.
- Configured and partitioned data disks (using Disk Management on Windows and LVM on Linux), and set up **Load Balancers**, **Availability Sets**, and move servers into **Availability Zones** to ensure high availability and fault tolerance.
- Monitored VM performance and set up availability alerts using Application Insights' **availability tests**, optimizing system health tracking. Additionally, set up **Azure Monitor** alerts to track resource performance and system health, and created Action Groups for automated responses to critical issues and alerts.
- Applied updates and security patches across **Linux** and **Windows** systems using **Update Manager** to maintain system compliance and minimize vulnerabilities.
- Optimized infrastructure costs by leveraging Azure Pricing Calculator and implementing **Azure Advisor** recommendations, achieving up to 10% cost savings, and decommissioned obsolete resources for cost efficiency.
- Collaborated with development teams to streamline infrastructure deployments, improving turnaround times, and reducing issue resolution durations.

Capgemini – Pune, India

Role: Technical Support Engineer (May 2020 – Jun 2021)
Project: McDonald's UK Support

- Provided **L2 technical support** for **POS systems** across **200+ locations** in the UK and ROI.
- Resolved **network device issues** and conducted **remote troubleshooting**, achieving **95% issue resolution** within SLA.
- Provide call support to UK & ROI based customers.
- Managed **Windows Server administration** and **Active Directory tasks** including profile updates and permissions.
- Worked on **POS software upgrades** and incidents troubleshooting.

Wipro – Pune, India

Role: Associate Support Engineer (Jan 2019 – Mar 2020)
Project: British Telecom Support

- Processed **SIP activations and deactivations** for **British Telecom clients**, ensuring **100% service accuracy**.
- Delivered **end-to-end service delivery** for multiple customers, achieving **98% customer satisfaction**.
- Handled **incident management** and troubleshooting, consistently meeting **SLA compliance targets**.

Education

B.Sc. in Computer Science (2015 – 2018)
Pune University – Pune, India

Awards & Recognitions

- **Rising Star – Wipro (Dec 2019):** Recognized for exceptional performance and teamwork.
- **Spot Award – Infogain (Jan & Nov 2023):** Honored twice for outstanding project contributions.
- **Start Of the Month -**Infogain **(April 2025):** Honored for completion of critical customer projects.

Personal Information

- **Date of Birth:** 3rd October 1997
- **Languages Known:** English, Hindi, Marathi
- **Marital Status:** Single