

MATTHEW MITCHENER

SFDC DEVELOPER, ADMINISTRATOR

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Objective

I believe that any company's success depends on its ability to adapt to a world of rapidly changing technologies. My credentials as a SFDC Administrator and Developer and expertise as a Business Analyst will play an important role in Go Ahead Tours achieving effective, creative and simple solutions to modern business problems. I'm a proven independent worker, team player and quick learner.

Skills

Development

Strong experience working with Salesforce architecture and design. Highly proficient with Apex and VisualForce markup. Competency writing triggers, unit tests, batchable apex, scheduled tasks. Strong experience with SOQL and SOSL queries.

Administration

Provide technical support and conduct trainings to over 1,000 users. Additionally, configure and manage third party tools such as FinancialForce, Pardot, Hubspot, and Clicktools.

Data migrations

Proven track record of successfully deploying multiple data migrations from legacy systems through the dataloader, apex scripts and other import tools.

Technical

Apex

Version control: Git, SVN

Bootsrap

Visualforce

SOLID principles

AngularJS

SOQL/SOSL

HTML, CSS3, JavaScript

Misc: PHP, Python

Certifications

SFDC Certified Administer

SFDC Certified Developer

Courses

Salesforce

ADM 201

Administration Essentials for New Admins

DEV 401

Building Applications with Force.com

DEV 502

Integrating with Force.com

Experience

Cultural Care Au Pair

Junior Business Analyst

March 2013 – Present

Implement Salesforce and non-Salesforce projects by working between business stakeholders and a team of global IT professionals. I perform quality assurance testing prior to production software releases. As well as provide technical support and training for over 1,000 employees. Demonstrated the ability to meet project deadlines and deliver quality results.

Inside Sales Coordinator

April 2012 – March 2013

Managed a lead pipeline of prospective host families generated from inbound marketing efforts. Effectively utilized Hubspot and Salesforce CRM to drive company sales. At the time of promotion, lead sales team for 2013 fiscal year.

Hult International Business School

Recruitment Coordinator

November 2011 – April 2012

Provided business development support to a team of account executives by calling on recent GMAT registrations. Tracked activity within Salesforce CRM.

Fineline Prototyping

Build prep associate

May 2008 – July 2011

Coordinated custom manufacturing projects between a quoting and finishing department. Team oriented projects required a high attention to detail, knowledge of customer expectations, and strict procedural documentation. Utilized CAD software to prepare build files for stereolithography machines, a 3D printing technology. Supported clients in biotechnology, engineering and consumer product manufacturing insuring quality deliverables were met.

Awards

EF Education - Nominated for Most Innovative (2013)