The position

We are seeking an experienced Site Reliability Engineer responsible for ensuring the reliability, availability, and performance of systems and applications. This role involves monitoring system health, automating infrastructure processes, troubleshooting incidents, and collaborating with development teams to improve operational efficiency. The SRE will also implement security best practices, manage CI/CD pipelines, and optimize cloud environments, while continuously seeking ways to enhance system performance and reduce manual tasks. The role requires strong technical expertise in cloud platforms, automation tools, and Linux systems, alongside excellent problem-solving and communication skills.

In this role, you will

- Monitor system health and ensure high availability.
- Implement and maintain logging, monitoring, and alerting solutions.
- Respond to system incidents, troubleshoot issues, and resolve outages.
- Develop and improve automation scripts and tools to reduce manual tasks.
- Support infrastructure as code (IaC) implementations (Terraform, Ansible, etc.).
- Help design and maintain CI/CD pipelines for automated deployment.
- Participate in on-call rotations to respond to critical system alerts.
- Conduct incident response and document root cause analysis.
- Collaborate with teams to address recurring issues.
- Ensure optimal performance of cloud services and infrastructure.
- Analyze and implement performance improvements and cost optimizations.
- Implement security best practices in system management.
- Assist in regular audits and security assessments.
- Work closely with development teams to understand system requirements.
- Assist in capacity planning and scaling strategies.
- Share knowledge and assist in the continuous improvement of operational practices.

We are looking for people with

- 5+ years' experience in site reliability, DevOps, or related engineering roles.
- Experience with security practices and compliance (SOC2, GDPR).
- Hands-on experience with CI/CD tools like Jenkins, GitLab CI/CD, or GitHub Actions.
- Familiarity with containerization and orchestration tools like Docker and Kubernetes.
- Experience with cloud platforms such as AWS, Azure and serverless computing.
- Understanding of networking concepts and protocols (TCP/IP, DNS, HTTP, SSL/TLS).
- Proficient in Linux/Unix system administration and troubleshooting.
- Familiarity with monitoring and logging tools like Prometheus, ELK stack (Elasticsearch, Logstash, Kibana), Grafana or Splunk.
- Infrastructure as Code (IaC) proficiency in Terraform, CloudFormation, or Ansible.
- Strong analytical and problem-solving skills with the ability to troubleshoot complex issues in distributed systems.
- Excellent communication and collaboration skills to work effectively in a cross-functional team environment.
- Database Management experience with MySQL, PostgreSQL, MongoDB, etc.
- Ability to work in fast-paced environments and handle multiple projects.
- Leadership and mentorship capabilities.