

Frequently Asked Questions

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Sales, Pricing, Discounts, and Refunds

How much is Spring Academy Pro?

For now, Spring Academy Pro is \$299 USD plus applicable taxes annually, which includes one (1) voucher to take the Spring Certified Professional exam.

Do you offer monthly pricing, student discounts, developing-country discounts, or holiday sales?

We do not currently offer monthly pricing, or discounts for students, developing-country, government entities, or holiday sales.

For now, Spring Academy Pro is \$299 USD plus applicable taxes annually, which includes one (1) voucher to take the Spring Certified Professional exam.

Can I purchase Spring Academy Pro for my team, colleagues, coworkers, or employees? Can I purchase Spring Academy Pro

for someone else?

Yes!

[Spring Academy Pro for Teams](#) is a fantastic way to provide Spring Academy Pro for a group of people.

Here's how to do it:

1. Sign up for a [free Spring Academy account](#)
2. Create or go to your [Team](#)
3. Invite additional team members
4. Purchase Spring Academy Pro subscriptions for your team

When managing your team you can:

- Assign Spring Academy Pro access to team members
- Manage the roles of team members, including whom can manage the team
- Purchase additional Spring Academy Pro subscriptions

There is a 10% volume discount available when you purchase Spring Academy Pro for 20 or more people. Learn more about [volume discounts](#).

Do you offer volume discounts?

Yes! There is a 10% volume discount available when you purchase Spring Academy Pro for 20 or more people, which will be applied automatically when you visit the billing page of your team and select a quantity of 20 or more.

Please [contact us](#) if you intend to purchase for 50 or more people and need a quote.

Can I purchase via purchase order, pro-forma invoice, or receive a quote first before purchasing?

Only if you are purchasing 50 or more subscriptions for Spring Academy Pro. If this is the case, please [contact us](#).

If you are purchasing less than 50 subscriptions you can self-service your purchase using our [Spring Academy for Teams](#) functionality.

See below regarding purchasing via PSO or credits or similar.

Can I purchase a Spring Academy Pro subscription with credit redemption, learning credits, or PSO credits?

Possibly, depending on your situation. Please [contact us](#).

How much does it cost to just take the exam?

If you are a Spring Academy Pro subscriber, your subscription includes one (1) exam voucher that entitles you to take the exam.

If you are not a Spring Academy Pro subscriber, or you are a Spring Academy Pro subscriber that failed the exam as part of your annual subscription, you can purchase an exam voucher for \$250 USD plus applicable taxes.

Note that if you are not a Spring Academy Pro subscriber, you must meet the requirements for certification. See [What courses do I need to take to get certified as a Spring Certified Professional 2023/2024?](#) as an example of current requirements for the Spring Certified Professional 2023/2024 version of the exam.

What is your refund policy?

While we hope you'll get value and enjoy use of Spring Academy Pro subscription, we understand you might discover it might not be for you.

The following are requirements for refund:

1. Refund request is within 30 days of the Pro subscription purchase.

2. You have not used an exam voucher.
3. You have not completed any of the Pro level courses.

To request a refund, please [contact us](#) and we will initiate the refund process.

How do I get an invoice for my Pro subscription?

You can download your invoice from your account in the [VMware Store](#).

If you still need help, please reach out the VMware Store Support team at store@vmware.com and provide them your order number for your Pro subscription.

How do I edit my purchase invoice? For example, I need to add a Tax Identification Number.

Reach out the VMware Store Support team at store@vmware.com, provide them your invoice number for your Pro subscription, and they will help you out.

I am purchasing one or more Spring Academy Pro subscriptions on behalf of a tax free organization. How can I remove taxes on the purchase?

You can specify this during the checkout process.

If you have already subscribed to Spring Academy Pro and still need to remove the taxes for your tax free organization, please reach out the VMware Store Support team at store@vmware.com, Provide them your order number for your Pro subscription, and they will help you out.

How can I cancel my Spring Academy Pro subscription auto-renewal?

You can verify whether your Spring Academy Pro Subscription automatically renews in the [VMware Store](#).

Download and follow [these instructions](#) to view your Subscriptions or cancel auto renewal if you would like. Don't worry, this will only cancel the auto renewal. You will still have full access to Spring Academy Pro for the Subscription duration.

Note that if your account states "You do not have any Subscriptions" then your Subscription does not auto renew.

How can I get help with my order? I have a problem with my order / My order says "in process".

Reach out the VMware Store Support team at store@vmware.com, provide them your order number for your Pro subscription, and they will help you out.

The Spring Academy Pro Certification and Certification Exam

What are the certification requirements and cost?

The Spring Academy Pro subscription includes full access to the [Spring Certified Professional Learning Path](#), which contains all of the required on-demand courses and curriculum to take and pass the Spring Certified Professional exam. The Pro subscription also includes one (1) exam voucher to take the exam! Subscribing to Spring Academy Pro is only \$299 USD plus applicable taxes annually.

What courses do I need to take to get certified as a Spring Certified Professional 2023?

The answer depends on your situation:

I have never been certified as a Spring Certified Professional

Subscribe to Spring Academy Pro, complete all courses in the [Spring Certified Professional Learning Path](#), then take (and pass) the exam. The courses cover all

curriculum required to pass the exam. The Spring Academy Pro subscription costs \$299 USD plus applicable taxes annually and includes one (1) exam voucher per year as part of the cost.

I was certified before 2020

To be current as a Spring Certified Professional you will to complete all courses in the [Spring Certified Professional Learning Path](#), then take (and pass) the exam. The courses cover all curriculum required to pass the exam. The Spring Academy Pro subscription costs \$299 USD plus applicable taxes annually and includes one (1) exam voucher per year as part of the cost.

Please see the the topic [I completed my certification before 2020, is it still valid?](#) for more details.

I was certified as a Spring Certified Professional or a VMware Certified Professional - Spring (VCP-Spring) between 2020 and 2022 and I want to renew my certification

You will need to subscribe to Spring Academy Pro, but you only need to complete *part* of the [Spring Certified Professional Learning Path](#).

Once you have purchased Spring Academy Pro you can:

1. Take *either* of the following courses:

- [Spring Framework Essentials](#)
- [Spring Boot](#)

2. Take (and pass) the exam

The Spring Academy Pro subscription costs \$299 USD plus applicable taxes annually and includes one (1) exam voucher per year as part of the cost.

Where is my certificate?

The most common reasons for one not receiving their certificate are **non-activated accounts, unverified Personal or Work emails, incomplete certification requirements,**

and having multiple Spring Academy accounts.

Review the following to see if any of these scenarios apply to you, and take the recommended actions as appropriate so that you can access your certificate.

1. **Non-activated accounts:** If you see a banner at the top of the page stating "Activate Account", please complete the account activation process.
2. **Unverified Personal or Work emails:** You must verify the Personal or Work email you used to register for the certification exam. Navigate to the **Emails** section of your [Account page](#) and complete the verification process for all Personal Emails and Work Emails.
3. **Incomplete certification requirements:** Please review [What are the certification requirements and cost?](#) and [What courses do I need to take to get certified as a Spring Certified Professional 2023/2024?](#)
4. **Multiple accounts:** Please check to see whether you have multiple Spring Academy accounts, and which account you used to complete the certification requirements and register for the certification exam. Be sure and complete the above steps for the account you used to register for the certification exam.

Assuming you have completed all of the above steps, you should have received an email with details for accessing your certificate.

You can also login into the [VMware Certification Manager](#) to access a copy of your certificate.

If you have completed all of these troubleshooting steps and still do not have your certificate, please [contact us](#).

When does the certification voucher expire? If I subscribed to Spring Academy Pro 2023, will I be able to use the certification exam voucher in 2024?

A Spring Academy Pro member can request one exam voucher at any time in their 12-month membership period. When you request an exam voucher, it will be issued with roughly a 12-month validity period.

For example, if you became a Spring Academy Pro member in August 2023, and requested an exam voucher in December 2023, the voucher would be valid until roughly December 2024.

If you release a new certification exam will you cancel or otherwise invalidate the exam voucher I already purchased with my Spring Academy Pro subscription?

No.

I completed my certification before 2020, is it still valid?

Once you obtain a Spring Certified Professional certification, it does not expire.

That being said, a particular version of the certification is tied to a specific major/minor version of Spring. Requirements for a particular version of the certification will require attendance of specific courses and specific version of the exam. Waiving requirements may require recent certification as well.

See [What courses do I need to take to get certified as a Spring Certified Professional 2023/2024?](#) as an example of current requirements for the Spring Certified Professional 2023/2024 version of the exam.

Regarding the exam voucher, could I use it for an online exam or should I use it at a local testing center? If I have to go to a local testing center for an exam then could you help me with the local test center address?

Yes, you will have the opportunity to schedule the proctored exam from your home or office. You'll just need to meet the minimum technical requirements for completing the exam from home. It's possible that you'd also have the opportunity to take the exam at a Pearson Vue Exam center – if there is one in your country and area. You'll have the opportunity to explore all of the testing center information and minimum technical requirements when you set up and schedule the exam through Pearson Vue.

What is the policy / process for retaking a failed certification attempt?

A Spring Academy Pro membership entitles you to one (1) exam voucher and thus for one (1) exam attempt per year. You would not get a second exam attempt included with a Spring Academy Pro subscription.

In the event that you used your included voucher to take the Spring Certified Professional exam and failed, you can purchase an additional exam voucher for \$250 USD plus applicable taxes and retake the exam. You would not need to wait for your Pro subscription to expire to purchase an additional voucher.

Do I have to buy another exam voucher if I fail the certification exam and want to retake the exam?

Your Spring Academy Pro membership entitles you to one (1) exam voucher and thus for one (1) exam attempt per year. You would not get a second exam attempt included with a Spring Academy Pro subscription. An exam voucher is good for 1 year. You can spend time with the pre-requisite courseware on Spring Academy until you feel ready to take the exam. As long as it's within your active Pro subscription period and within the voucher validity period, you'll have a year to prepare for and pass the exam.

How long do I have to wait to purchase another exam voucher if I fail the certification exam?

You can purchase another exam voucher immediately. You do not need to wait in order to purchase another voucher and re-take the exam.

Is the exam physical or digital?

The exam is digital (computer-based), and is proctored by a real person, either remotely through your computer or from a testing center.

If you have a location that fits the requirements (for example a quiet room in your home), then you can take it from there. Otherwise, you would need to go to testing center. There are more details here: <https://home.pearsonvue.com/vmware>

What is the format of the exam? Multiple choice or other?

It's multiple choice.

Are there any practice or mock exams?

There are no mock exams. However, we'd recommend reflecting on the [Spring Framework Essentials](#) and [Spring Boot](#) course lessons and labs. Perhaps walk through the ones you have less confidence in.

All the questions in the exam are covered by the video and lab lessons in the Essentials and Boot courses, so if you have high confidence in the materials, you should be able to pass the exam.

Lastly, you may see links at the bottom of the lesson summary pages. While the exam question/answer sets are not directly derived from the references, they will give you better context and knowledge of the subject matter.

What is the current version of Spring and Spring Boot used at the 2V0-72.22 exam questions?

Spring Boot 2.7 and Spring Framework 5.3

What is the relationship between the VMware Spring Certified Professional 2023/2024 Certification and the Spring Academy Spring Certified Professional Learning Path?

The *Spring Academy [Spring Certified Professional Learning Path](#)* is the on-demand education option of the *VMware Spring Certified Professional 2023* certification path. It provides a lower cost self-paced training option with a single try of the certification exam included as part of the \$299 USD plus applicable taxes annual cost.

For those that previously attended instructor-led training through trusted partners, review the [VCP Spring Certified Professional 2023/2024 Certification Path](#).

Spring Academy Hands-On Labs

I'm stuck! Can the Spring Academy team personally help me?

Unfortunately, due to the extremely high volume of labs constantly being worked through by amazing Spring community members like you, we cannot provide personalized help.

That said, feel free to let us know what is going on using the *Give Feedback* link at the top of each lab.

A lab is not working as described in the lab instructions, what should I do?

Try, try again.

We rigorously test our labs to make sure that they behave *exactly as described in the lab instructions*.

This is a key point: we only assert that the labs work when the instructions are followed *exactly*. You're on your own if you implement something differently than instructed!

Here are some troubleshooting tips for labs:

- When creating a new file, make sure the file is in the correct directory as described in the instructions. Off-by-one directory errors are common.
- When adding new Java code, make sure to add any `import` statements described in the instructions.
- Read ahead in the instructions or go on to the next page of instructions; sometimes things intentionally fail at first so you can learn how to fix them later.

If you have followed the instructions *exactly* in our hands-on lab environment, followed these troubleshooting tips, and are still encountering results that do not match the instructions, please let us know using the *Give Feedback* link at the top of each lab.

I followed the lab instructions *exactly* and I'm still getting an unexpected error or feel something is incorrect, what should I do?

Please make sure you have followed the instructions *exactly*. See [A lab is not working as described in the lab instructions, what should I do?](#)

After that, let us know using the *Give Feedback* link at the top of each lab.

The lab Editor or Terminal is not working correctly or is a blank or black screen, what should I do?

Try reloading the browser window.

Even though we have an awesome lab environment, it's still running in a web browser on the Internet. When in doubt, reload the browser window.

Where is the code for the labs?

You can run the following from your workshop terminal window to list the url of the public codebase github repository associated with the lab:

```
cd ~/exercises  
git remote -v
```

[COPY](#)

You can also see a list of codebase [GitHub repositories here](#).

In each course code repository you will see individual commits representing the `<start>` and `<end>` of each lab.

You can find the associated `<start>` commit of a lab by running the following in the workshop terminal window:

```
cd ~/exercises  
git log
```

[COPY](#)

Look at the latest commit. You will see the associated `<start>` commit message, associated with `HEAD` .

I've download the lab code and am running it in my own development environment but it is not working as described in the lab instructions, can you help me?

No, unfortunately we cannot.

As you can imagine, there are countless different combinations of development environments, system configurations, operating systems, implementation choices, coding styles, and other variables for any application. Thus, we can only provide support for one combination: our own.

That said, feel free to leave us feedback or contact us about your situation.

Please see the following topics for more information:

- [I'm stuck! Can the Spring Academy team personally help me?](#)
- [A lab is not working as described in the lab instructions, what should I do?](#)
- [I've reimplemented a lab using my own custom code but it is not working as described in the lab instructions, can you help me?](#)

I've reimplemented a lab using my own custom code but it is not working as described in the lab instructions, can you help me?

See [I've download the lab code and am running it in my own development environment but it is not working as described in the lab instructions, can you help me?](#)

General Questions

How do I report a bug, typo, inaccurate information, or anything else wrong?

For a lab, please make sure you have followed the instructions *exactly*. See [*A lab is not working as described in the lab instructions, what should I do?*](#)

Please let us know using the *Give Feedback* link at the top of each lab or bottom of each written lesson.

If you are using the [contact us](#) option, make sure to include completion information including course, lesson, guide, etc, where the issue occurs.

Can I download the course slides shown in the videos?

Unfortunately we do not provide the video slides for download.

We do provide reference links in the summary for each of the lessons if you need background information.

Do you have courses translated to my native language?

We haven't gone through a localization effort for Spring Academy, and don't have our courses offered in other languages besides English, at this time.

How can I get involved in the Spring community near me?

You can visit <https://spring.io/community>, and you can always check out <https://www.springofficehours.io> to get involved with the Spring community. There are also local Spring user groups or Java user groups in various cities, which you can search [meetup.com](https://www.meetup.com) for.

If you're looking to get more involved in making code contributions, you can look at the github issue trackers for any of the projects and try to find an issue that you could help out with by dropping a comment on the issue.



Unlock your full potential with Spring courses from the Spring team.

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