Wesley Omoke

Nairobi, Kenya

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PROFESSIONAL SUMMARY

Data-driven recent BSc. Computer Technology graduate with hands-on experience in loan collections, customer support, and ICT operations. Proficient in data analysis (SQL, Excel, Python), financial reporting, and process optimization. Strong communicator with a track record of delivering actionable management insights.

CORE SKILLS

Collections and Sales Support: Debt recovery, Customer Relationship Management, Payment follow-up.

Data Analysis and Reporting: SQL (MySQL, PostgreSQL), Excel (pivot tables, VLOOKUP), PowerPoint

Technical Tools: Python, MongoDB, Tableau, PowerBI

Soft Skills: Problem solving, Communication, Adaptability, Team collaboration

PROFESSIONAL EXPERIENCE

ICT Intern

Warehouse Receipt System Council (WRSC), Nairobi   **May 2024 – Aug 2024**

Delivered technical support to company staff significantly reducing ticket resolution time.

Authored procurement guidelines, maintenance schedules, and system documentation, improving process clarity for operations staff.

Assisted in the rolling out of the new Warehouse Receipt System Council system by being part of the ICT team tasked with initial testing of the system.

Junior Loan Officer

Mboleko Limited, Nairobi   **Nov 2022 – Mar 2023**

Recovered KES 2 million+ in defaulted loans through targeted debtor outreach, achieving a 10% increase in annual revenue.

Generated weekly collections reports and management dashboards to track repayment performance.

Collaborated with Business Development and Credit teams to identify high-risk accounts and optimize follow-up strategies.

VOLUNTEER EXPERIENCE

Data Analyst

Success Forger, Remote - Poland | July 2025 - Present

Working for a company based in Poland where I'm collaborating with a team of data analysts to create a gamified payment system for the company.

Data Analyst

Fintech Frontiers, Nairobi| Apr 2022 – Aug 2022

Collected, cleaned and analyzed data for a research study on the financial frustrations facing motorbike owners who acquired them through loans.

Helped design survey instruments and collect feedback improving product-market fit.

Developed PowerPoint presentations summarizing insights for stakeholder review.

CERTIFICATIONS

Google Data Analytics Professional Certificate (Google - Coursera)

Applied Data Science (WorldQuant University)

Machine Learning Fundamentals (Alteryx)

Introduction to Data Science (Cisco)

Data Fundamentals (IBM)

Introduction to Data & Data Science (365 Data Science)

EDUCATION

Sep 2021 – Apr 2025

Bachelor of Science in Computer Technology: Jomo Kenyatta University of Agriculture & Technology (JKUAT)

June 2025 – Sep 2026

ALX Data Science: ALX

LANGUAGES

English - Fluent

Swahili - Native

REFERENCES

Ms. Winnie Gwada | Head of ICT, WRSC

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