Curriculum Vitae

Personal information

First name / Surname	**Osama Momani**
Address	Amman, Jordan
Mobile	+962 797 43 99 48
E-mail	Momani.Osama@gmail.com
LinkedIn	http://lnkd.in/dudC4Te
Date of birth	29th July 1985

Personal objective

I aspire to work with a collaborative team of talented individuals and produce work that serve to functionally and poetically fulfil the client needs. As part of this team I will continue to seek out knowledge of the field that complements my education.

Work experience

Dates	**April 2016 – Present**
Position held	**Digital Banking Project Manager**
Name of employer	**Arab Bank, Jordan**
Main activities and responsibilities	I am working as a project manager of SMS service that is part of the digital banking department, managing rapidly changing requirements and inquiries originated from the business units and\or the central bank of Jordan. My main responsibilities are managing the team responsible to run the SMS system which is developed by a vendor, managing the vendor deliveries, provide the proper documentation of the system, and manage quality, scope and cost of the running projects.
Project(s)	Working on the projects listed below: **Forcing free of charge SMS subscription (CBJ requirement)**: as requested by the CBJ, SMS must be a mandatory service for all customers and a free of charge service. This requirement is needed to ensure a more secure relation between the customers and the bank and also between the customers and their accounts. **SMS Centralization:** building a centralized version of the SMS solution to serve all regions instead of the decentralized version that is currently available, plus providing a high available setup by creating a load balanced environment. Reducing maintenance cost and providing high available solution are the main advantages of such project.

Dates	**July 2014 – March 2016**
Position held	**Corporate Senior IT Team Leader – Platform Systems Development**
Name of employer	**Aramex int. Transportation, Jordan**
Main activities and responsibilities	I worked as a senior team leader (manager assistant) of the platform systems department (i.e. internal framework and core systems). Managing the team to develop the core systems and also to build the framework to be used in all aramex' systems, my role is a software architect / Project manager designing the architecture of those systems, communication between modules, technologies to be used, and maintaining a reliable-scalable framework that can live long and adapt to new technologies. And also managing the development team and the projects assigned in terms of time, quality, and scope.
	Being a Certified Scrum Master and aware of agile systems development life cycle methodologies made me a part of the process management committee, drawing guidelines, increasing awareness of the importance of abiding those guidelines, and auditing the implementation of the development process in general.
Project(s)	Worked on the projects listed below:

- **Touch Points**: A central system that stores customers' addresses, mobile numbers, electronic devices they use, and behaviours. This system identifies the patterns of customers' behaviours and assist us initiating marketing campaigns and developing new business dimension based on our customer needs. This is a very strategic system that makes customers the essential focal point.
- **Payment Gateway:** Managing payments gateways.
- **Corporate Framework:** The framework that is used in every system, contains caching, error logging, network communication management, helpers and utilities, DMS, workflow system, queuing services, DB contexts management, and shared data access.
- **Outbound Email:** Aramex email notification system
- **Workflow**: A completely in-house developed workflow engine with extended features and high flexibility
- **SMS Gateway**: A dynamic SMS gateway that makes sending mobile messages through various providers in different countries a simple sequence of steps. Using an abstract design pattern made it very simple to choose and further add your own SMS sending protocol through providers. I am acting as the Technical Team Lead \ Business Analyst in this project.

Dates	**December 2011 – June 2014**
Position held	**Corporate IT Team Leader – Software Development**
Name of employer	**Aramex int. Transportation, Jordan**
Main activities and responsibilities	Worked as a team leader of the freight (cargo) team; building in-house Air, Land, and Sea Freight solutions serving all aramex stations worldwide. Leading the team to provide efficient and effective services through building new solutions, supporting stations, and studying market needs. Being a Certified Scrum Master made me able to implement Scrum methodology for certain projects. I am also working as a technology consultant in the development department; researching new technologies and optimizing our own framework to facilitate utilizing new technologies in our solutions.

My responsibilities summarized in the below list:
- Analyzing clients' requirements and break them down into simpler blocks.
- Analyzing new features and providing solutions to implement them.
- Supporting aramex stations globally.
- Leading the team responsible of freight systems development and creation of work plans.
- Acting as a Scrum Master in scrum projects and learning Scrum best practices.
- Help in designing freight solution in terms of architecture and database.
- Abstraction of commonly used components and utilities.
- Planning for strategic long-term freight projects and implementing gap analysis.

Project(s)	Worked on the projects listed below:

- **SMS Gateway**: A dynamic SMS gateway that makes sending mobile messages through various providers in different countries a simple sequence of steps. I am acting as the Technical Team Lead \ Business Analyst in this project.
- **Premier Website**: A website built to serve aramex elite customers. I am acting as the Technical Team Lead in this project.
- **E-Trade:** This application is built on a third party data warehouse where we could use it as raw data to calculate shipments charges and fees, including customs and taxes.
- **Freight**: Handling all freight shipments including all types; Air, Land, or Sea freight. In short it handles all processes and procedures through shipping items from point A to point B. The project consists of four main modules; Operations, Accounting, Tracking and Ecustoms. I am acting as the Technical Team Lead \ Business Analyst in this project.
- **Sea Freight Revamp**: This project is a revamp and restructuring of the old legacy Sea Freight system; moving this part to dot net technology. I am acting as the Scrum Master in this project.
- **International Express and Domestic Accounting System**: this is the main Accounting system of Express and Domestic products provided by Aramex.

Dates	**April 2011 – November 2011**
Position held	**Senior Software Consultant**
Name of employer	**InCube Software, Jordan**
Main activities and responsibilities	I have worked as a senior software consultant on the in-house developed systems.

- Analyzing clients' requirements and break them down into simpler blocks.
- Creation of work plans and gap analysis.
- Leading the team responsible of application development.
- Mobile applications development using MS.Net technologies.

Project(s)	Worked on the projects listed below:

InVan Sales: Mobile sales & delivery management system. A powerful, feature-rich and easy to use solution for the sales and distribution business. I acted as the Technical Team Leader.

Dates	**November 2010 – April 2011**
Position held	**Senior Software Developer**
Name of employer	**Cubic Art Tech, Jordan**
Main activities and responsibilities	Worked as a senior software developer on the in-house developed web applications, my tasks are included in the following areas:

- Analyzing clients' requirements and break them down into simpler blocks.
- Analyzing new features and providing solutions to implement them.
- Creation of work plans.
- Improvement of our application's user experience, performance, and design.

Project(s)	Worked on the projects listed below:

E-Agenda System: web based meeting and follow up management system. A comprehensive solution for councils meetings to manage their meetings and to follow up on the action items emerged.

Dates	**August 2007 – October 2010**
Position held	**Junior / Senior Software Developer**
Name of employer	**eSense Software, Jordan**
Main activities and responsibilities	Worked as a senior software developer and a deployment officer on the in-house developed web applications, my tasks are included in the following areas:

- Analysis of new features by conducting brain storming sessions, and providing details in new features by making a break down structure.
- Take care of design issues HTML, Jscript and CSS.
- Database design and implementation, and writing stored procedures.
- Deployment and implementation of applications – Build engineer.

Project(s)	Worked on the projects listed below:

- **Evventa Workflow**: web based process management system. A portal of automated processes management that can be integrated with any business with its business processes identified, this application is integrated with **HummingBird** workflow engine and **HummingBird** DMS. I acted as a Software Developer
- **Islamic Summit Conference – Senegal**: mix of web based and desktop based event management system. An application designed to manage large events such as conferences in terms of visitors' management and event progress management. I acted as a Technical Team Leader

Education and training

Dates	**2003- January, 2007**
Degree	**B.sc in Management information systems - MIS**
	All Core topics in management and information systems analysis (e.g. Management Principles, Operational Research, Programming Principles and Systems Analysis, etc)
grade point average	**91.5% - Excellent with honors**
Name of the educational institution	Al Yarmouk University, Jordan

Trainings and certificates

- Building applications using MS C#.net, 2006
- Using MS ADO.Net, 2006
- Building web applications using MS ASP.Net. 2006
- HummingBird workflow system training. 2008
- K2 Blackpearl training, 2010
- Scrum Master training course, 2012
- Certified Scrum Master, CSM - ScrumAlliance, 2012
- Effective communication course, 2012
- Essentials of secure coding course, 2012
- Windows Azure training course by Microsoft, 2014
- PMP training course, 2014

Languages

Mother tongue	Arabic
Other languages (*)	**English,** Excellent
	French, beginner
	Spanish, beginner
	(*) self-assessment

Honours and personal achievements

- Selected to manage the Platform and framework unit, 2014. (aramex)
- Selected amongst 50+ IT specialists to be trained on the Scrum methodology and got certified, 2012. (aramex)
- Skipped a level upward in my career path as recommended by my managers, 2009.(eSense)
- Announced as a star (excellent) in annual appraisal, 2009. (eSense)
- Announced as a star (excellent) in annual appraisal, 2008. (eSense)
- Ranked first in the graduates' honour list for my bachelor degree, 2007.

References

Available upon request.