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**KORDSA** GLOBAL

*RE: QDMS-Quality, Risk, Audit and Compliance Management Software*

Dear Sir/Madam:

Kordsa uses Bimser International's QDMS software for all quality and compliance management functions for manufacturing. QDMS provides seamless tracking for continuous improvement.

QDMS is user friendly and intuitive and allows for quick filtering of all past and current actions both for corrective and preventive records. QDMS has helped improve on our work, allowing all associates and teams to easily access the latest procedures and work instructions from any unit and department and removing the need for verbal, untraceable requests. QDMS helps perform internal and external audits digitally for continuous improvement at Kordsa. Not only QDMS is easy to use but its user interface is enjoyable to use and associates of all levels feel comfortable logging on.

QDMS is a powerful tool and allows management to produce graphics and reports easily and quickly. Kordsa uses these functions daily. QDMS has reminders, notifications and escalations to make sure work is done on time consistently.

QDMS and the support from Bimser International's technical team have become essential tools for manufacturing at Kordsa, helping increase our productivity and efficiency on the production floor, at administrative departments and in meetings with executives. Friendly and responsive QDMS product support service team of Bimser International is impressive.

With the success, we have had using QDMS for years. I am truly excited to continue using and exploring all the options available on QDMS's robust and modern platform.

Sincerely yours,



Peggy Mountain

Continuous Improvement Process Leader

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