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Wes Munoz GC America Inc. 3737 W. 127<sup>th</sup> St. Alsip, IL 60803

To Whom it May Concern,

GC America Inc. uses BIMSER's BEAM software for all Engineering and Maintenance functions used for manufacturing. BEAM provides seamless tracking for periodic maintenance on machinery, calibration of equipment, and records of work performed by external vendors.

BEAM is user friendly and intuitive and allows for quick filtering of all past and current work orders, both for preventative maintenance and equipment calibration records. BEAM has allowed manufacturing at GC America to dramatically improve on our work order requests program, allowing all associates to easily request work from Engineering or Maintenance and removing the need for verbal, untraceable requests. Not only is BEAM easy to use, but its interface is fun to navigate and associates of all levels feel comfortable logging on.

BEAM is a powerful tool and allows management to produce graphics and reports easily and rapidly. At GC America I use this function daily, running reports on the efficiency of maintenance personnel, the time required to perform preventative maintenance tasks, etc., and I am truly impressed with the quality of the graphs produced.

BEAM and the support from BIMSER's technical team have become crucial tools for manufacturing at GC America, helping to increase our productivity and efficiency both on the production floor and in meetings with executives.

With the success I have had using BEAM this last year, I am truly excited to continue using and exploring all the options available on BEAM's robust platform.

Respectfully,

Wesley Munoz
Engineering Senior Manager



